

QUESTIONS ABOUT YOUR PLAN?

Call Member Service:
1-800-262-BLUE (2583)



GET MORE FROM YOUR PLAN

Understanding your benefits is the best way to get the most from your plan.
Call Member Service when you have questions about:

- Coverage
- Claims
- Deductibles
- Copays
- Pharmacy benefits
- Medications
- Prior Authorization
- MyBlue
- ID card replacement
- Fitness and weight-loss reimbursements
- Billing
- Coverage when traveling
- Pre-existing conditions
- Care management

Questions?

Give Us a Call – Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.



MASSACHUSETTS

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).