



RUTHANNE FULLER
MAYOR

City of Newton, Massachusetts
Office of the Mayor

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May 31, 2022

Honorable City Council
Newton City Hall
1000 Commonwealth Avenue
Newton Centre, MA 02459

Councilors:

I respectfully submit a docket item to your Honorable Council requesting authorization to transfer the sum of \$75,000 from Acct # 0110952-511001 Human Resources Full Time Salaries, to a project account to provide technical support to the Newton Police Department.

As you know, Steve Smith, the former Director of NPD Technology has left the employ of the City to join the newly established Massachusetts Peace Officer Standards and Training (POST) Commission.

I believe it is a particularly opportune time to invest in technology support for the Police Department. Please see the attached for further information.

Thank you for your consideration of this matter.

Sincerely,

Ruthanne Fuller
Mayor

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City of Newton Police Department



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John F. Carmichael
CHIEF OF POLICE

Office of the Chief of Police
HEADQUARTERS
1321 WASHINGTON STREET
NEWTON, MASSACHUSETTS 02465

To: Mayor Ruthanne Fuller
From: Chief John Carmichael
Date: May 31, 2022
Re: Request for Docket Funds for Specialized IT Assistance

Good afternoon, Mayor Fuller,

We respectfully request that you docket with the City Council a \$75,000 request for specialized IT assistance to the department during FY2023. This request results from a series of meetings between IT, NPD, and the Executive Office that resulted in a plan for increased IT assistance from Joe Mulvey's team to the department while also bringing in a specialized public safety IT support company to support and improve our specialized systems.

One focus will be our QED public safety software system, a vital system for the Dispatch Center that also touches many facets of the department's operations. We will use the funds to bring in an expert IT firm on QED, such as Delphi Technology Solutions, to manage necessary upgrades and improvements to the system. While the City IT department is providing a range of services to NPD, this particular system and some others require very specific knowledge and background approvals.

Another critical project the consultant will assist with is the construction of a dashboard data management system compatible across device types to assist both the Dispatch Center and the Chief's Office. This will greatly improve information sharing across the department.

Thank you for considering this request.

Respectfully,

John F. Carmichael
Chief of Police

