Newton Free Library

Mission

To bring the community together to enjoy, explore, create and discover.

Welcome to the Newton Free Library! Our collection of over 548,000 books, CDs, DVDs, video games, magazines, and online resources is yours to borrow or stream! We offer two robust services providing e-book, video and audio downloads to Newton cardholders with hundreds of thousands of titles to access from home or on-the-go. Our growing "Library of Things" Collection features games, musical instruments, laptops, crafting and household tools, and more. Logging into the Minuteman Library Network catalog provides access to 1.5 million additional titles.

We maintain an active calendar of free events to keep residents engaged, enriched and connected. Our storytimes, concerts, author talks, craft programs, book clubs, technology classes, English language learner conversation groups and more are scheduled for just about every day of the year. We encourage you to sign up for our event newsletters to learn about our upcoming events.

If you're looking for a comfortable place to read, study or work remotely, we offer reservable study rooms and a large variety of comfortable seating areas available throughout our spacious three-story building. Our computer area is equipped to print, copy, scan, and fax as well as wireless printing services. Our recently expanded and renovated Children's Room features an activity area for young children, plenty of seating for new readers and students, and a large inviting program space.

We invite every resident to sign up for a library card to take full advantage of all the Newton Free Library has to offer!

Reflecting on the past year of activity of the Newton Free Library brings to mind the quote from the movie *Field of Dreams* (available in our DVD collection), "If you build it, they will come." This past summer marked the one-year anniversary of our Children's Room renovation and we're astounded to see how investments in our physical space directly translate to soaring visitation, program attendance and borrowing.

Visitation grew by 33% last year with 402,873 people coming to use the Library. With our spacious program room and inventive monthly interactive celebrations in the Children's Room, visitors flocked to build their early literacy skills and find enjoyment. Our Adult Services Team brought creative programing to the community including concerts, poetry celebrations, puzzle and plant swaps, Fix-It Clinics, and robust English Language Learner and tutor training opportunities. Our program attendance grew a staggering 87% this year, welcoming over 41,000 people.

Library visitors borrowed over 1.5 million items this year with half of our print borrowing for youth materials. Newton's families and caregivers wisely prioritize reading with children and research shows that there's no better way to encourage literacy than sharing physical printed books with young children. In turn, books flew off the shelves in the Children's Room, with a growth of 14% in circulation. Nearly every book in the Children's Room went out last year – and with a collection of over 100,000 items in that space alone – that's no small feat. We're also paying close attention to our voracious adult readers, who borrowed 9% more fiction and nonfiction titles this year and undoubtedly contributed to the 8% growth in digital borrowing. Thank you, Newtonians, for making us the busiest library in the Minuteman Library Network.

In January, Newton Free Library joined the growing national trend of eliminating fines on

overdue materials. We're tremendously proud to be part of the 85% of Massachusetts Libraries that are fine free! We successfully piloted this concept with our youth materials last year and we were pleased to see that eliminating fines did not change the return rate for our materials. The Library has always been about sharing — and Newton borrowers do a spectacular job bringing materials back so their friends and neighbors can equally enjoy our resources. Removing fines is a major step in our continual efforts to make the Library more equitable, accessible, and welcoming. We thank the Library Trustees and the City of Newton for approving this change.

In 2025, the Newton Free Library will celebrate our 150th anniversary - marking the legislative act in 1875 that passed the Library over to the control of the City of Newton for "the free use of the citizens forever." We'll enjoy celebrating this important milestone with the community over the course of next year.

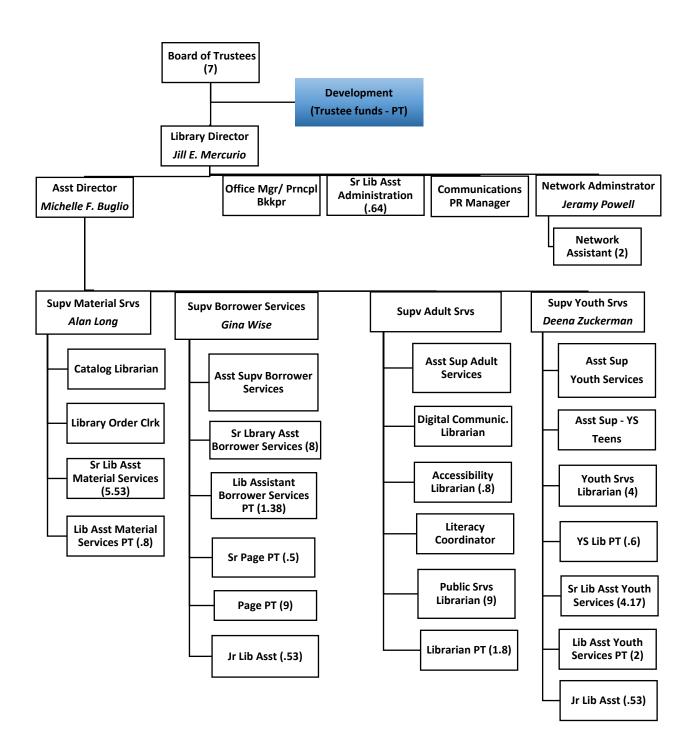
We are equally eager to continue to provide residents with an amazing collection of materials to borrow, dynamic programs to attend, and continued enhancements to our services and facilities to enjoy this year. See you at the Library!

Sincerely,

Jill E. Mercurio

Library Director

Library



Financial and Operating Highlights

Financial Highlights

| | | | Actual | > | Original | Proposed |
|----------------------------------|----|--------------|--------------|--------------|--------------|-----------|
| | | FY2021 | FY2022 | FY2023 | FY2024 | FY2025 |
| Expenditure by Department | | | | | | |
| Main Library | \$ | 4,351,411 \$ | 5,081,163 \$ | 4,918,215 \$ | 5,667,814 \$ | 5,754,519 |
| Library Admin | \$ | 365,189 \$ | 368,938 \$ | 374,165 \$ | 411,102 \$ | 489,348 |
| Building Maintenance | \$ | 335,105 \$ | 344,811 \$ | 493,168 \$ | 310,850 \$ | 317,850 |
| Total | \$ | 5,051,705 \$ | 5,794,912 \$ | 5,785,548 \$ | 6,389,766 \$ | 6,561,717 |
| % Incr | | | 14.71% | -0.16% | 10.44% | 2.69% |
| Personnel | | | | | | |
| Full-Time | | 60 | 60 | 59 | 57 | 57 |
| Part-Time | | 22 | 22 | 22 | 22 | 22 |
| Total FTE | | 82 | 82 | 81 | 79 | 79 |

Total Library Expenditures



E-VideoE-MusicE-AudioE-Books

| Card Holders | | 42,593 | | | | | | |
|-------------------------|---------|------------|---------------------------------|--|--|--|--|--|
| Visits Annually 402,873 | | | Avg Visits per Hour Open FY2023 | | | | | |
| Avg Visits per day ope | en | 1,199 | 150 - | | | | | |
| Collection | Owned | Borrowed | 100 - | | | | | |
| Adult Print | 203,459 | 435,832 | 50 - 100 110 100 115 157 105 | | | | | |
| Adult AV | 87,698 | 175,894 | 0 106 112 114 106 115 157 195 | | | | | |
| Youth Print | 85,483 | 515,134 | MON TUE WED THU FRI SAT SUN | | | | | |
| Youth AV | 8,431 | 45,782 | | | | | | |
| Digtl. Media | 102,938 | 332,268 | Digital Media Use | | | | | |
| Total | 488,009 | 1,504,910 | 300000 - E-V | | | | | |
| Programs | Held | Attendance | 200000 - E-N | | | | | |
| Adult | 1,064 | 10,636 | 100000 | | | | | |
| Children's | 664 | 28,639 | 100000 - ■ E-E | | | | | |
| Teen | 167 | 2,711 | 0 | | | | | |
| Total | 1,895 | 41,986 | FY18 FY19 FY20 FY21 FY22 FY23 | | | | | |

Newton Free Library Fiscal Year 2025 Outcomes and Strategies

Outcome 1

Provide a Superb Experience to Library Visitors in Person and Online.

- Enhance areas for individuals to work, study, and/or interact with collections and materials.
- Introduce an exterior holds pickup locker pilot project to provide flexible pickup options outside regular hours

Outcome 2

Connect Residents to Ideas, Information and

- Revise and translate welcome brochure and informational literature about digital services.
- Engage staff in ongoing training to promote welcoming and inclusive services for all visitors.
- Conduct community focus groups and surveying to inform 2025-2030 Strategic Plan.
- Maintain our vibrant collections by adding 35,000 new items and minimizing wait times by bolstering our Speed Read collection.
- Expand the availability of streaming and downloadable ebooks, audiobooks, videos and digital magazines by evaluating Kanopy, hoopla, and Libby service budgets.

 Resources That Meaningfully Enrich Their Lives With Our Collections.
- Research digital signage options for our lobby.
- Improve the presentation of our World Language, Library of Things and second floor Adult collections.

Outcome 3

Bring the Community Together to Explore Ideas, Build Skills and Promote Engagement Through Programs and Services.

- Promote our Home Delivery program for individuals who are unable to visit the library due to special needs, illness or disability.
- Bolster heritage month programming through community partnerships
- Maintain a variety of compelling
- program offerings for residents of all ages, featuring a combination of virtual, in-person and hybrid options to provide the best, most flexible participant experience.
- Develop new outreach strategies with local businesses, residential developments, and offsite venues to promote Library services throughout Newton's villages.

FUND: 0001 - GENERAL FUND

DEPARTMENT: 601 - LIBRARY

CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

| _ | ACTUAL 2021 | ACTUAL 2022 | ACTUAL 2023 | ORIGINAL 2024 | RECOMMENDED 2025 | CHANGE 2024 to 2025 |
|-------------------------------|----------------|----------------|----------------|------------------|------------------|------------------------|
| LIBRARY SUMMARY | | | | | | |
| 51 - PERSONNEL SERVICES | 3,269,658 | 3,942,931 | 3,709,798 | 4,327,695 | 4,437,354 | 109,659 |
| 52 - EXPENSES | 1,130,868 | 1,232,285 | 1,420,914 | 1,254,136 | 1,269,742 | 15,606 |
| 58 - CAPITAL EXPENSES | 0 | 0 | 0 | 0 | 10,000 | 10,000 |
| 57 - FRINGE BENEFITS | 634,931 | 620,196 | 654,836 | 807,935 | 844,621 | 36,686 |
| TOTAL DEPARTMENT | 5,035,457 | 5,795,412 | 5,785,548 | 6,389,766 | 6,561,717 | 171,951 |
| MAIN LIBRARY | | | | | | |
| 51 - PERSONNEL SERVICES | 2,952,484 | 3,607,933 | 3,370,690 | 3,957,447 | 3,995,242 | 37,795 |
| 52 - EXPENSES | 795,219 | 886,943 | 927,746 | 941,934 | 950,540 | 8,606 |
| 58 - CAPITAL EXPENSES | 0 | 0 | 0 | 0 | 10,000 | 10,000 |
| 57 - FRINGE BENEFITS | 603,708 | 586,287 | 619,778 | 768,433 | 798,737 | 30,304 |
| TOTAL MAIN LIBRARY | 4,351,411 | 5,081,163 | 4,918,215 | 5,667,814 | 5,754,519 | 86,705 |
| LIBRARY ADMINISTRATION | | | | | | |
| 51 - PERSONNEL SERVICES | 317,175 | 334,998 | 339,108 | 370,248 | 442,112 | 71,864 |
| 52 - EXPENSES | 544 | 531 | 0 | 1,352 | 1,352 | 0 |
| 57 - FRINGE BENEFITS | 31,223 | 33,908 | 35,058 | 39,502 | 45,884 | 6,382 |
| TOTAL LIBRARY ADMINISTRATION | 348,941 | 369,438 | 374,165 | 411,102 | 489,348 | 78,246 |
| LIBRARY BUILDING MAINT. | | | | | | |
| 52 - EXPENSES | 335,105 | 344,811 | 493,168 | 310,850 | 317,850 | 7,000 |
| TOTAL LIBRARY BUILDING MAINT. | 335,105 | 344,811 | 493,168 | 310,850 | 317,850 | 7,000 |
| NEWTON PUBLIC LIBRARY | | | | | | |
| 52 - EXPENSES | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL NEWTON PUBLIC LIBRARY | 0 | 0 | 0 | 0 | 0 | 0 |

FUND: 0001 - GENERAL FUND

DEPARTMENT: 601 - LIBRARY

CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

| | _ | ACTUAL 2021 | ACTUAL 2022 | ACTUAL 2023 | ORIGINAL 2024 | RECOMMENDED 2025 | CHANGE 2024 to 2025 |
|----------------|------------------------|----------------|----------------|----------------|------------------|------------------|------------------------|
| 601 - LIBRARY | | | | | | | |
| 0160110 - MAIN | LIBRARY | | | | | | |
| PERSONNEL S | SERVICES | | | | | | |
| 511001 | FULL TIME SALARIES | 2,391,802 | 2,773,640 | 2,579,573 | 3,127,424 | 3,108,410 | -19,014 |
| 511003 | WORK FOR OTHER DEPTS | 2,638 | 6,302 | 0 | 0 | 0 | 0 |
| 511101 | PART TIME < 20 HRS/WK | 255,379 | 403,927 | 419,390 | 463,325 | 484,740 | 21,415 |
| 511102 | PART TIME > 20 HRS/WK | 209,499 | 218,383 | 202,106 | 200,818 | 233,412 | 32,594 |
| 513010 | REGULAR OVERTIME | 1,012 | 86,066 | 88,990 | 100,000 | 100,000 | 0 |
| 514001 | LONGEVITY | 49,400 | 42,210 | 41,095 | 41,465 | 44,265 | 2,800 |
| 514309 | OTHER STIPENDS | 2,400 | 4,620 | 5,100 | 0 | 0 | 0 |
| 515003 | SPECIAL LEAVE BUY BACK | 1,182 | 23,525 | 0 | 0 | 0 | 0 |
| 515006 | VACATION BUY BACK | 15,711 | 25,061 | 12,920 | 0 | 0 | 0 |
| 515102 | CLEANING ALLOWANCE | 23,462 | 24,198 | 21,517 | 24,415 | 24,415 | 0 |
| TOTAL F | PERSONNEL SERVICES | 2,952,484 | 3,607,933 | 3,370,690 | 3,957,447 | 3,995,242 | 37,795 |
| EXPENSES | | | | | | | |
| 524010 | OFFICE EQUIPMENT R-M | 0 | 2,111 | 1,309 | 1,000 | 1,000 | 0 |
| 524080 | DEPARTMENTAL EQUIP R- | 18,078 | 15,034 | 19,217 | 18,000 | 22,200 | 4,200 |
| 524100 | SOFTWARE MAINTENANC | 11,927 | 12,295 | 8,579 | 16,500 | 11,000 | -5,500 |
| 530400 | DOCUMENT PRESERVATI | 2,201 | 1,999 | 0 | 1,500 | 1,500 | 0 |
| 532100 | TUITION ASSISTANCE | 210 | 0 | -255 | 0 | 0 | 0 |
| 534010 | TELEPHONE | 3,830 | 3,526 | 2,449 | 2,900 | 2,900 | 0 |
| 534040 | INTERNET ACCESS CHAR | 1,351 | 3,319 | 2,866 | 3,300 | 6,100 | 2,800 |
| 534100 | POSTAGE | 3,418 | 8,751 | 2,544 | 6,000 | 6,000 | 0 |
| 534200 | PRINTING | 2,066 | 1,685 | 3,251 | 4,394 | 4,500 | 106 |
| 534300 | ADVERTISING/PUBLICATIO | 0 | 0 | 0 | 840 | 840 | 0 |
| 542000 | OFFICE SUPPLIES | 8,744 | 7,942 | 8,008 | 7,500 | 8,000 | 500 |
| 558300 | LIBRARY SUPPLIES | 16,436 | 16,892 | 18,853 | 28,000 | 28,000 | 0 |
| 558500 | COMPUTER SUPPLIES | 7,959 | 21,392 | 35,154 | 25,000 | 30,000 | 5,000 |
| 559200 | BOOKS/MANUALS/PERIODI | 599,295 | 672,540 | 702,968 | 700,000 | 700,000 | 0 |
| 571000 | VEHICLE USE REIMBURSE | 0 | 0 | 0 | 500 | 500 | 0 |
| 573000 | DUES & SUBSCRIPTIONS | 119,705 | 119,458 | 122,804 | 126,500 | 128,000 | 1,500 |
| TOTAL E | EXPENSES | 795,219 | 886,943 | 927,746 | 941,934 | 950,540 | 8,606 |
| FRINGE BENE | FITS | | | | | | |
| 57DENT | DENTAL INSURANCE | 13,087 | 11,563 | 11,781 | 20,923 | 12,611 | -8,312 |
| 57HLTH | HEALTH INSURANCE | 519,583 | 488,932 | 523,142 | 630,641 | 666,298 | 35,657 |
| 57LIFE | BASIC LIFE INSURANCE | 1,720 | 1,462 | 1,471 | 1,535 | 1,589 | 54 |
| 57MEDA | MEDICARE PAYROLL TAX | 37,953 | 46,683 | 44,366 | 55,888 | 56,474 | 586 |
| 57OPEB | OPEB CONTRIBUTION | 31,365 | 37,648 | 39,019 | 59,446 | 61,765 | 2,319 |
| TOTAL F | FRINGE BENEFITS | 603,708 | 586,287 | 619,778 | 768,433 | 798,737 | 30,304 |
| CAPITAL EXP | ENSES | | | | | | |
| 585111 | PC HARDWARE-ADMIN | 0 | 0 | 0 | 0 | 10,000 | 10,000 |
| TOTAL C | CAPITAL EXPENSES | 0 | 0 | 0 | 0 | 10,000 | 10,000 |
| TOTAL MAIN | LIBRARY | 4,351,411 | 5,081,163 | 4,918,215 | 5,667,814 | 5,754,519 | 86,705 |

CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

| | | ACTUAL 2021 | ACTUAL 2022 | ACTUAL 2023 | ORIGINAL 2024 | RECOMMENDED 2025 | CHANGE 2024 to 2025 |
|------------------------------|------------------------|----------------|----------------|----------------|------------------|------------------|------------------------|
| 0160111 - LIBRA | ARY ADMINISTRATION | | | | | | |
| PERSONNEL | SERVICES | | | | | | |
| 511001 | FULL TIME SALARIES | 284,472 | 301,520 | 307,255 | 314,399 | 325,133 | 10,734 |
| 511101 | PART TIME < 20 HRS/WK | 0 | 0 | 0 | 17,792 | 17,792 | 0 |
| 511102 | PART TIME > 20 HRS/WK | 24,954 | 28,938 | 27,313 | 33,261 | 34,391 | 1,130 |
| 514001 | LONGEVITY | 6,428 | 3,720 | 3,720 | 3,976 | 3,976 | 0 |
| 515003 | SPECIAL LEAVE BUY BACK | 6,000 | 0 | 0 | 0 | 0 | 0 |
| 515006 | VACATION BUY BACK | 10,248 | 0 | 0 | 0 | 0 | 0 |
| 515102 | CLEANING ALLOWANCE | 1,320 | 820 | 820 | 820 | 820 | 0 |
| 519700 | CURRENT YEAR WAGE RE | 0 | 0 | 0 | 0 | 60,000 | 60,000 |
| TOTAL | PERSONNEL SERVICES | 333,423 | 334,998 | 339,108 | 370,248 | 442,112 | 71,864 |
| EXPENSES | | | | | | | |
| 524010 | OFFICE EQUIPMENT R-M | 544 | 31 | 0 | 1,352 | 1,352 | 0 |
| 532100 | TUITION ASSISTANCE | | 500 | 0 | 0 | 0 | 0 |
| TOTAL | EXPENSES | 544 | 531 | 0 | 1,352 | 1,352 | 0 |
| FRINGE BENE | EFITS | | | | | | |
| 57DENT | DENTAL INSURANCE | 687 | 703 | 703 | 734 | 705 | -29 |
| 57HLTH | HEALTH INSURANCE | 25,771 | 28,427 | 29,564 | 30,865 | 37,051 | 6,186 |
| 57LIFE | BASIC LIFE INSURANCE | 95 | 52 | 57 | 59 | 57 | -2 |
| 57MEDA | MEDICARE PAYROLL TAX | 4,670 | 4,727 | 4,734 | 5,388 | 5,541 | 153 |
| 57OPEB | OPEB CONTRIBUTION | 0 | 0 | 0 | 2,456 | 2,530 | 74 |
| TOTAL | FRINGE BENEFITS | 31,223 | 33,908 | 35,058 | 39,502 | 45,884 | 6,382 |
| TOTAL LIBRARY ADMINISTRATION | | 365,189 | 369,438 | 374,165 | 411,102 | 489,348 | 78,246 |
| 0160112 - LIBRA | ARY BUILDING MAINT. | | | | | | |
| EXPENSES | | | | | | | |
| 521000 | ELECTRICITY | 226,459 | 240,407 | 399,616 | 200,000 | 225,000 | 25,000 |
| 521100 | NATURAL GAS | 48,702 | 61,529 | 53,586 | 48,000 | 50,000 | 2,000 |
| 523000 | WATER & SEWER SERVIC | 39,064 | 39,375 | 39,967 | 40,000 | 40,000 | 0 |
| 524070 | PUBLIC BUILDING R-M | 20,431 | 0 | 0 | 20,000 | 0 | -20,000 |
| 524080 | DEPARTMENTAL EQUIP R- | 0 | 0 | 0 | 500 | 500 | 0 |
| 531000 | BACKFLOW PREV INSPEC | 450 | 0 | 0 | 350 | 350 | 0 |
| 538200 | PEST CONTROL SERVICE | | 3,500 | 0 | 2,000 | 2,000 | 0 |
| TOTAL EXPENSES | | 335,105 | 344,811 | 493,168 | 310,850 | 317,850 | 7,000 |
| TOTAL LIBR | ARY BUILDING MAINT. | 335,105 | 344,811 | 493,168 | 310,850 | 317,850 | 7,000 |
| TOTAL LIBRARY | | 5,051,705 | 5,795,412 | 5,785,548 | 6,389,766 | 6,561,717 | 171,951 |