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## CITY OF NEWTON, MASSACHUSETTS

### DEPARTMENT OF PUBLIC WORKS

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# No More Water Bill Surprises!

## Sign-Up For the City of Newton Neptune 360 Consumer Water Portal and Take Control of Your Water Usage

Learn more about your water habits and conserve water with the City of Newton Neptune 360 Consumer Water Portal. With your water consumption data at your fingertips, you can find answers to questions about your account without having to call or visit the utility. In addition, the City of Newton Neptune 360 Consumer Water Portal offers the following benefits.

- View and manage your water usage 24/7 with an intuitive dashboard featuring charts and graphs
- Monitor multiple properties from one account
- Set out-of-town alerts to monitor consumption and detect potential leaks
- Manage multiple meters to get a better understanding of your water usage
- Access easily from any desktop, laptop, tablet, or mobile device
- Create water threshold alerts to set a water budget, help save water, and eliminate bill surprises

Activate your City of Newton Neptune 360 portal account today, by going to <https://newtonma.my360-app.com/>

**Have your water bill handy. You will need your account number, and either your full name or street address.**

- Click create account on the first screen.
- Accept the website terms and conditions
- Enter the bill number without dashes
- Enter the account holder's full name(as it appears on the bill)
- Street address
- Three security questions with answers
- email address
- A link will be sent to the email for account activation (Check your spam folder as the email may be flagged as spam)
- Create a password
- Done