

Veterans' Services

Mission Statement

To aid and assist veterans and their dependents in obtaining resources that will help them to lead safe and healthy lives.

Fiscal Year 2018 Accomplishments

Support Services - Worked with Health and Human Services, Senior Services on transportation and other support services for veterans.

Public Events & Ceremonies - Conducted Memorial Day & Veterans' Day events and Flag Day ceremony.

Outreach - Continued to recruit veterans to join regional Veterans Center and expand activities to include weekly times for Senior Center office hours.

Graves & Burials - Placed US flags for Memorial Day at graves of all veterans buried in Newton.

Benefits - Ensured that veterans and their dependents who are receiving Chp115 benefits are paid in a timely manner.

Fiscal Year 2019 Desired Outcomes

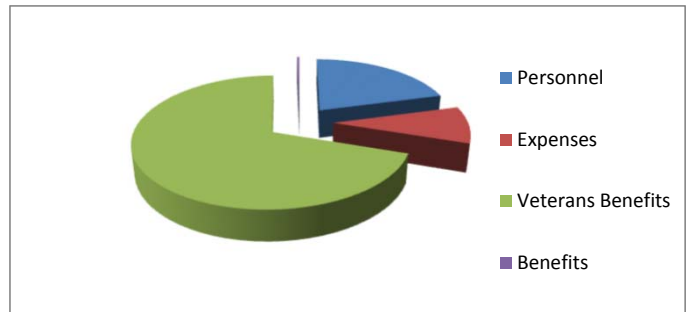
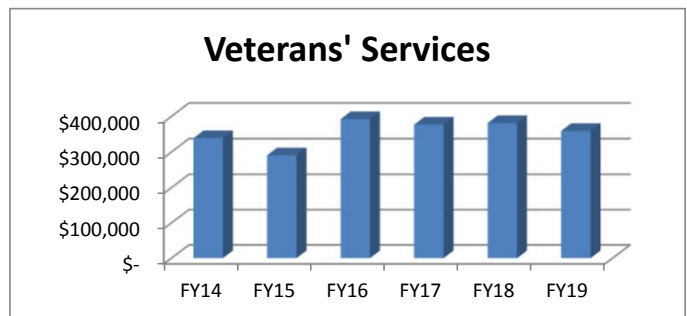
Support Services - Work with Health and Human Services, QPR and Services on transportation and other support services for veterans.

Public Events & Ceremonies - Conduct Memorial Day & Veterans' Day events and Flag Day ceremony.

Outreach - Continue to recruit veterans to join regional Veterans Center and expand activities to include weekly times for Senior Center office hours. Build working relationship with Brighton Marine

Graves & Burials - Place US flags for Memorial Day at graves of all veterans buried in Newton.

Benefits - Ensure that veterans and their dependents who are receiving Chp115 benefits are paid in a timely manner.



Department Detail

	<-----Actual----->				<-Adj Budget->		<-Proposed->	
	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019		
Expenditure by Core Function								
Personnel	\$ 88,680	\$ 24,372	\$ 68,931	\$ 70,718	\$ 72,555	\$ 74,732		
Expenses	\$ 34,270	\$ 31,479	\$ 29,965	\$ 30,338	\$ 30,585	\$ 33,369		
Veterans Benefits	\$ 200,000	\$ 234,654	\$ 292,500	\$ 274,876	\$ 275,000	\$ 250,000		
Benefits	\$ 16,038	\$ 346	\$ 1,011	\$ 1,021	\$ 3,410	\$ 1,084		
Total	\$ 338,988	\$ 290,851	\$ 392,407	\$ 376,953	\$ 381,550	\$ 359,185		
% Incr	-6.07%	-14.20%	34.92%	-3.94%	1.22%	-5.86%		
Personnel								
Full-Time Employees	2	1	1	1	1	1		
Part-Time Employees	0	0	0	0	0	0		
Total	2	1	1	1	1	1		

FY2018 Accomplishments - Veterans Affairs

Outcome #1: Providing Benefits to Veterans and Dependents	Target	Result
Strategy #1: Increase # Veterans and Dependents Receiving Chp115 Benefits		
Implement web portal to streamline applications for benefits.	Jul-17	
Record number of veterans dependants no longer eligible versus newly aquired clients to more accurately reflect total number of individuals assisted.	Jul-17	
Strategy #2: Ensure all Veterans Receive Benefits Timely		
Continue to achieve monthly goal of 100% on-time payments.	Monthly	On target
Strategy #3: Improve Tracking Processes		
Better track veterans eligible/non-eligible for benefits	Jul-17	Completed
Outcome #2: Provide Quality Support Services		
Strategy #1: Develop Long Range Plan		
Develop Steering Committee of programming vendors.	Aug 2017	
Outcome #3: Quality Events and Ceremonies to Honor our Veterans		
Expand participation and spectatorship in annual Flag Day Ceremony.	Jun-18	
Assist in organizing and Logistics for City Council "Call to Service Assembly."	Jun-18	
Expand participation and spectatorship in annual Memorial Day Parade.	May 2018	On target
Expand participation and spectatorship in annual Veterans Day Event.	Nov 2017	On target
Outcome #4: Outreach		
Strategy 1: Continue to recruit veterans to join the Veterans Center		
Build programming/partnership w/I.V.M.F. and Unite Us via Harvard Kennedy School.		On target
Attend relevant statewide veterans meetings and events.	4-6	On target
Incorporate H&HS Q.P.R. training to Veterans/Dependent audience.	Sep 2017	On target
Develop Brochures/Pamphlets/ Materials to Promote & Support Vet-Ctr & Events.	Sep 2017	On target
Expand activities to include weekly hours at Senior Center; add monthly social breakfast and quarterly field trips.	Sep 2017	On target
Outcome #5: Graves, Burials and Memorials		
Strategy 1: Beautification for Gravesites & Memorials		
Provide gravesite for any qualified veterans whose family makes request.	1	On target
Ensure qty of grave marker flags, flag pole memorials and City memorials in stock	May 2018	On target

FY2019 Desired Outcomes - Veterans Affairs

Outcome #1: Providing Benefits to Veterans and Dependents **Target**

Strategy #1: Increase # Veterans and Dependents Receiving Chp115 Benefits

Implement web portal to streamline applications for benefits.	Jul-18
Record number of veterans dependants no longer eligible versus newly aquired clients to more accurately reflect total number of individuals assisted.	Jul-18

Strategy #2: Ensure all Veterans Receive Benefits Timely

Continue to achieve monthly goal of 100% on-time payments.	Monthly
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Strategy #3: Improve Tracking Processes

Better track veterans eligible/non-eligible for benefits	FY 2019
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Outcome #2: Provide Quality Support Services **Target**

Strategy #1: Develop Long Range Plan

Collaborate with H & HS to organize events and workshops.	Aug 2018
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Outcome #3: Quality Events and Ceremonies to Honor our Veterans **Target**

Expand participation and spectatorship in annual Flag Day Ceremony.	Jun-18
Assist in organizing and Logistics for City Council "Call to Service Assembly."	Jun-18
Expand participation and spectatorship in annual Memorial Day Parade.	May 2018
Expand participation and spectatorship in annual Veterans Day Event.	Nov 2018

Outcome #4: Outreach **Target**

Strategy 1: Continue to recruit veterans to join the Veterans Center

Build programming/partnership w/I.V.M.F. and Unite Us via Brighton Marine	
Attend relevant statewide veterans meetings and events.	4-6
Incorporate H&HS Q.P.R. training to Veterans/Dependent audience.	Sep 2018
Develop Brochures/Pamphlets/ Materials to Promote & Support Vet-Ctr & Events.	Sep 2018
Expand activities to include weekly hours at Senior Center; add monthly social breakfast and quarterly field trips.	Sep 2018

Outcome #5: Graves, Burials and Memorials **Target**

Strategy 1: Beautification for Gravesites & Memorials

Provide gravesite for any qualified veterans whose family makes request.	Request
Ensure qty of grave marker flags, flag pole memorials and City memorials in stock	May 2018

VETERAN SERVICES

Veterans' Services Officer
Seth Bai

FUND: 01 - GENERAL FUND
 DEPARTMENT: 503 - VETERAN SERVICES DEPT

CITY OF NEWTON BUDGET
 DEPARTMENT LEGAL LEVEL OF CONTROL

	ACTUAL 2016	ACTUAL 2017	AMENDED 2018	YTD 4/12/2018	RECOMMENDED 2019	CHANGE 2018 to 2019
VETERAN SERVICES DEPT SUMMARY						
51 - PERSONAL SERVICES	68,931	70,718	72,555	55,812	74,732	2,177
52 - EXPENSES	322,465	305,214	305,585	190,286	283,369	-22,216
57 - FRINGE BENEFITS	1,011	1,021	3,410	809	1,084	-2,326
TOTAL DEPARTMENT	392,407	376,954	381,550	246,907	359,184	-22,366
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CITY OF NEWTON BUDGET
DEPARTMENTAL DETAIL

	ACTUAL FY2016	ACTUAL FY2017	AMENDED 2018	YTD 4/12/2018	RECOMMENDED 2019	CHANGE 2018 to 2019
503 - VETERAN SERVICES DEPT						
0150301 - VETERAN SERVICES						
PERSONAL SERVICES						
511001 FULL TIME SALARIES	68,931	70,718	72,555	55,812	74,732	2,177
TOTAL PERSONAL SERVICES	68,931	70,718	72,555	55,812	74,732	2,177
EXPENSES						
5230 WATER & SEWER SERVIC	481	635	1,400	25	750	-650
53401 TELEPHONE	143	68	108	72	100	-8
5341 POSTAGE	8,374	7,103	7,216	3,075	8,834	1,618
5342 PRINTING	3,000	3,763	4,500	1,945	4,500	0
5420 OFFICE SUPPLIES	323	259	42	42	100	58
5585 COMPUTER SUPPLIES	0	0	949	949	0	-949
5593 AWARDS & TROPHIES	70	210	210	210	210	0
5594 FLAGS & BUNTINGS	5,655	3,843	2,313	2,164	4,000	1,687
5709 VETERAN BENEFITS-REIM	292,500	274,876	275,000	168,224	250,000	-25,000
5710 VEHICLE USE REIMBURSE	84	328	206	28	300	94
5711 IN-STATE CONFERENCES	515	532	524	55	500	-24
5712 REFRESHMENTS/MEALS	620	1,226	1,618	1,198	1,000	-618
5716 SPECIAL EVENT EXPENSE	0	0	650	650	1,000	350
5730 DUES & SUBSCRIPTIONS	85	20	50	50	75	25
5782 MEMORIAL DAY PARADE	10,615	12,350	10,800	11,600	12,000	1,200
TOTAL EXPENSES	322,465	305,214	305,585	190,286	283,369	-22,216
FRINGE BENEFITS						
57MEDA MEDICARE PAYROLL TAX	1,011	1,021	1,052	809	1,084	32
57OPEB OPEB CONTRIBUTION	0	0	2,358	0	0	-2,358
TOTAL FRINGE BENEFITS	1,011	1,021	3,410	809	1,084	-2,326
TOTAL VETERAN SERVICES	392,407	376,954	381,550	246,907	359,184	-22,366
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