

Veterans' Services

Mission Statement

To aid and assist veterans and their dependents in obtaining resources that will help them to lead safe and healthy lives.

Fiscal Year 2014 Accomplishments

Benefits - Provided benefits to veterans and their families.

Public Events & Ceremonies - Changed parade route and participation for Memorial Day Parade 2014 to work in conjunction with 150th anniversary of dedication of Civil War memorial

Outreach - Produced and hosted TV shows about veterans and issues and events that concern them.

Graves & Burials - Dignified burials of Newton veterans in the veteran plots at Newton Cemetery

Support Services - Viable transportation for veterans to and from the VA Medical Center

Fiscal Year 2015 Desired Outcomes

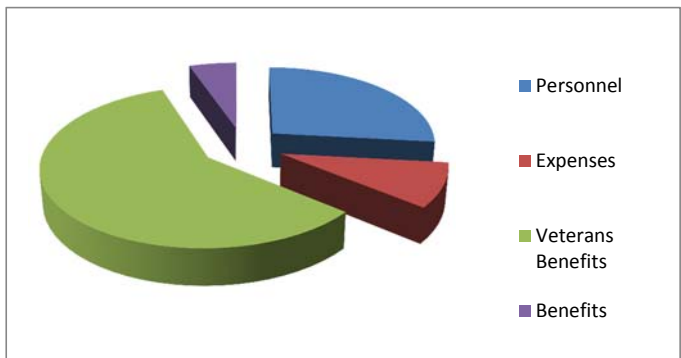
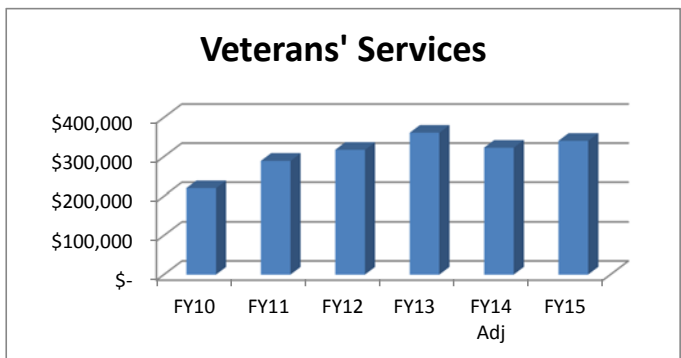
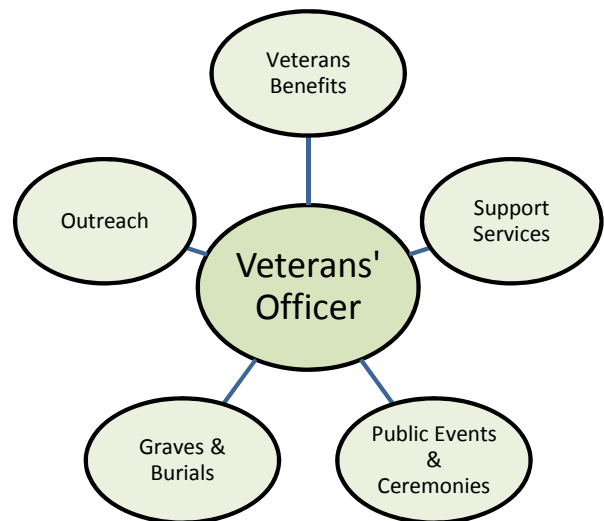
Benefits - Ensure that veterans and their dependents who are receiving Chp115 benefits are paid in a timely manner; attend conferences and

Support Services - Work with the Senior Center to develop transportation that will help to get veterans to the VA Medical Centers; continue to work with veterans' organizations to help veterans.

Public Events & Ceremonies - Conduct Memorial Day & Veterans' Day events and Flag Day ceremony; participate in local and state ceremonies & events to honor veterans and to educate the public regarding issues

Outreach - Continue to produce and host local cable TV show, Sound Off, that discusses issues and events that concern veterans; speak at various events and meetings to get the word out about veterans' benefits and

Graves & Burials - Decorate the graves of all veterans buried in Newton; continue to develop a list and map of all veterans buried at Newton Cemetery.



Department Detail

	<-----Actual----->				<-Adj Budget->		<-Proposed->	
	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015		
Expenditure by Core Function								
Personnel	\$ 127,637	\$ 141,157	\$ 120,373	\$ 85,857	\$ 88,342	\$ 90,990		
Expenses	\$ 16,745	\$ 15,364	\$ 16,829	\$ 15,639	\$ 16,545	\$ 31,135		
Veterans Benefits	\$ 57,047	\$ 100,181	\$ 154,127	\$ 243,325	\$ 200,000	\$ 200,000		
Benefits	\$ 18,100	\$ 32,150	\$ 26,056	\$ 16,066	\$ 17,758	\$ 18,154		
Total	\$ 219,529	\$ 288,852	\$ 317,385	\$ 360,887	\$ 322,645	\$ 340,279		
% Incr	-0.66%	31.58%	9.88%	13.71%	-10.60%	5.47%		
Personnel								
Full-Time	2	2	2	1	1	1		
Part-Time	0	0	0	0	0	0		
Total	2	2	2	1	1	1		

FY2014 Accomplishments - Veterans Affairs

Outcome #1 - Provide benefits to veterans under provisions of MGL Ch 115

Target

Result

Strategy #1. Maintain certification through training and education

Attend annual training and certification class	Mar 2014	Accomplished.
Number of regional trainings attended	10	Have attended 9 through March 2014

Strategy #2. Provide service work to veterans and their dependents

Assist veterans in applying for claims with the Department of Veterans Affairs	Ongoing	18
Assist veterans in developing claims with Social Security; SSD; SSI, etc	Ongoing	9
Attended training when provided	Ongoing	13

Outcome #2: Provide burial and gravesite assistance to veterans

Target

Result

Strategy #1. Provide burial assistance

Help veterans who want to be buried in Bourne Natl Cemetery, State cemeteries, and	Ongoing	7
Help veterans obtain financial aid from state agencies for burials	Ongoing	3
Ensure that there is sufficient room at Newton Cemetery to bury veterans	Ongoing	Ongoing

Strategy #2. Graves Registration

Decorate the graves of all veterans buried in Newton during Memorial Day Season	May 2014	3000
Develop a list of all veterans buried in Newton and a map as to where they are buried	May 2014	50% complete
Develop a group of volunteers to help with project	Apr 2014	Group completed a lot and now a new group needs to be

Outcome #3: Deliver high quality public events, parades and ceremonies

Target

Result

Strategy #1. Conduct parades and ceremonies

Work with various committees to plan and conduct these events	Ongoing	Ongoing
Develop high-quality parades/ceremonies on Memorial Day, Flag Day, Veterans Day, etc	Ongoing	Increased turnout at Veterans Day ceremony. Changing

Outcome #4: Develop a Robust Outreach Program

Target

Result

Strategy #1. Reach out to public about benefits, services, issues, and events

Produce and host a local cable TV show	Ongoing	Done on a monthly basis
Number of newsletters distributed in a year	4	2
Number of workshops and symposiums conducted	4	Have deferred to Veterans Center and speakers program
Speak at public events when requested	Ongoing	Spoke at 10 different events

Outcome #5 Document Veterans History

Target

Result

Strategy #1. Develop Veteran's Oral History Program

Explore regional partnership	Oct 2013	Have contacted UMASS, Boston to explore possible
Explore partnerships with local colleges and universities	Dec 2013	

Outcome #6: Establish first of its kind Regional Vets Center at Post 440

Target

Result

Strategy #1. Establish connections with members of the community

Work with Mayor's committee	Ongoing	Accomplished
Work with American Legion members	Ongoing	Accomplished
Develop and implement contacts with other veterans organizations	Ongoing	Accomplished

Strategy #2: Develop programs and events for Center

Establish sports leagues for Center	Oct 2013	Ongoing
Begin holding regular community breakfasts	Sep 2013	Ongoing
Hold information sessions	Ongoing	Held each month at Veterans Center

FY2015 Desired Outcomes - Veterans Affairs

Outcome #1 - Provide benefits to veterans under provisions of MGL Ch 115

Target

Strategy #1. Maintain certification through training and education

Attend annual training and certification class Mar 2015
 Number of regional trainings attended 10

Strategy #2. Provide service work to veterans and their dependents

Assist veterans in applying for claims with the Department of Veterans Affairs 25
 Assist veterans in developing claims with Social Security; SSD; SSI, etc 13
 Number of state and federal training programs attended 12

Outcome #2: Provide burial and gravesite assistance to veterans

Target

Strategy #1. Provide burial assistance

Help veterans who want to be buried in Bourne Natl Cemetery, State cemeteries, and Newton Cemetery Ongoing
 Help veterans obtain financial aid from state agencies for burials Ongoing
 Ensure that there is sufficient room at Newton Cemetery to bury veterans Ongoing

Strategy #2. Graves Registration

Decorate the graves of all veterans buried in Newton during Memorial Day Season May 2015
 Develop a list of all veterans buried in Newton and a map as to where they are buried May 2015
 Develop a group of volunteers to help with grave registration project Jul 2014

Outcome #3: Deliver high quality public events, parades and ceremonies

Target

Strategy #1. Conduct parades and ceremonies

Work with various committees to plan and conduct these events Ongoing
 Develop high-quality parades/ceremonies on Memorial Day, Flag Day, Veterans Day, etc Ongoing
 Hold ceremonies recognizing 40th anniversary of end of Vietnam War dinner, ceremony at memorial, play, moving wall
 Expand number of participants in Memorial Day parade Increase by 10%

Outcome #4: Develop a Robust Outreach Program

Target

Strategy #1. Reach out to public about benefits, services, issues, and events

Produce and host a local cable TV show Ongoing
 Expand viewership of monthly cable show Flyers, posters, email distribution
 Number of newsletters distributed in a year 6
 Host workshops and symposiums to inform veterans community on specific veterans issues, such as health, housing, education, and employment 4

Outcome #5: Grow Regional Vets Center at Post 440

Target

Strategy #1. Establish connections with neighboring communities and veteran organizations

Work with American Legion members to increase new attendants at Veterans' Center Ongoing
 Increase number of Veterans' Center registrants 600
 Develop and implement contacts with neighboring communities on veterans' affairs 7

Strategy #2: Develop programs and events for Center

Hold information sessions at Veterans' Center Monthly

VETERAN SERVICES

**Veterans'
Services Officer**

FUND: 01 - GENERAL FUND
 DEPARTMENT: 503 - VETERAN SERVICES DEPT

**CITY OF NEWTON BUDGET
 DEPARTMENT LEGAL LEVEL OF CONTROL**

	ACTUAL 2012	ACTUAL 2013	AMENDED 2014	YTD 4/22/2014	RECOMMENDED 2015	CHANGE 2014 to 2015
DEPARTMENT SUMMARY						
51 - PERSONAL SERVICES	120,373	85,857	88,342	69,387	90,990	2,648
52 - EXPENSES	170,956	258,964	216,545	187,052	231,135	14,590
57 - FRINGE BENEFITS	26,056	16,066	17,758	13,876	18,154	396
TOTAL DEPARTMENT	317,385	360,887	322,645	270,315	340,279	17,634
VETERAN SERVICES						
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**CITY OF NEWTON BUDGET
DEPARTMENTAL DETAIL**

	ACTUAL FY2012	ACTUAL FY2013	AMENDED 2014	YTD 4/22/2014	RECOMMENDED 2015	CHANGE 2014 to 2015
503 - VETERAN SERVICES DEPT						
0150301 - VETERAN SERVICES						
PERSONAL SERVICES						
511001 FULL TIME SALARIES	114,374	85,857	88,342	69,387	90,990	2,648
514001 LONGEVITY	1,600	0	0	0	0	0
514399 ADMIN SUPPORT STIPEND	1,899	0	0	0	0	0
515005 BONUSES	1,500	0	0	0	0	0
515102 CLEANING ALLOWANCE	1,000	0	0	0	0	0
TOTAL PERSONAL SERVICES	120,373	85,857	88,342	69,387	90,990	2,648
EXPENSES						
5230 WATER & SEWER SERVIC	25	80	100	0	100	0
52401 OFFICE EQUIPMENT R-M	345	0	170	0	450	280
5301 CONSULTANTS	0	600	0	0	0	0
53401 TELEPHONE	146	148	160	104	160	0
5341 POSTAGE	200	111	990	841	10,000	9,010
5342 PRINTING	170	88	200	163	5,000	4,800
5420 OFFICE SUPPLIES	434	360	400	388	400	0
5594 FLAGS & BUNTINGS	3,489	2,346	3,250	2,173	3,500	250
5709 VETERAN BENEFITS-REIM	154,127	243,325	200,000	182,964	200,000	0
5710 VEHICLE USE REIMBURSE	1,072	1,256	250	0	250	0
5711 IN-STATE CONFERENCES	100	0	250	0	500	250
5712 REFRESHMENTS/MEALS	500	450	500	420	500	0
5730 DUES & SUBSCRIPTIONS	149	0	75	0	75	0
5782 MEMORIAL DAY PARADE	10,200	10,200	10,200	0	10,200	0
TOTAL EXPENSES	170,956	258,964	216,545	187,052	231,135	14,590
FRINGE BENEFITS						
57DENTAL DENTAL INSURANCE	551	438	457	359	478	21
57HLTH HEALTH INSURANCE	24,255	14,408	15,964	12,539	16,300	336
57LIFE BASIC LIFE INSURANCE	99	57	57	42	57	0
57MEDA MEDICARE PAYROLL TAX	1,151	1,163	1,281	936	1,319	38
TOTAL FRINGE BENEFITS	26,056	16,066	17,758	13,876	18,154	396
TOTAL VETERAN SERVICES	317,385	360,887	322,645	270,315	340,279	17,634
TOTAL VETERAN SERVICES DEPT	317,385	360,887	322,645	270,315	340,279	17,634

FUND: 01 - GENERAL FUND
 DEPARTMENT: 503 - VETERAN SERVICES DEPT

**CITY OF NEWTON BUDGET
 PERSONAL SERVICES SUMMARY**

ACCOUNT	POSITION TITLE	2014			2015		
		RANGE	FTE	SALARY	RANGE	FTE	SALARY
511001	VETERAN SERVICES OFF	H10	1.0	88,342	H10	1.00	90,990
	Account Totals:		1.0	88,342		1.00	90,990
	Report Totals:		1.0	88,342		1.00	90,990