

Veterans' Services

Mission Statement

To aid and assist veterans and their dependents in obtaining resources that will help them to lead safe and healthy lives.

Fiscal Year 2013 Accomplishments

Veterans Benefits - Secured over \$100,000 in new federal VA benefits

Outreach - Increased the number of people who have applied for VA benefits. Increased caseload to 38

Outreach - Completed 12 cable access shows that are distributed to 107 communities

Public Events - Increased attendance at Memorial Day parade and activities; Successful Flag Day in partnership with Elks

Fiscal Year 2014 Desired Outcomes

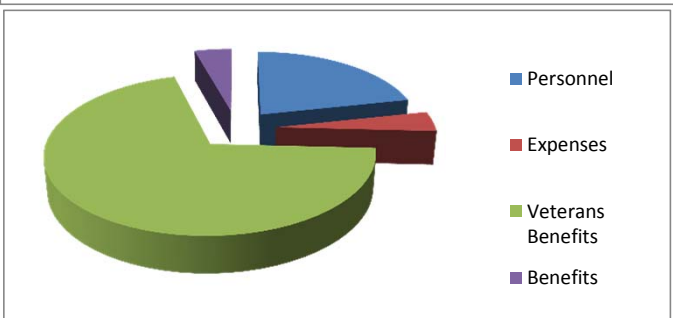
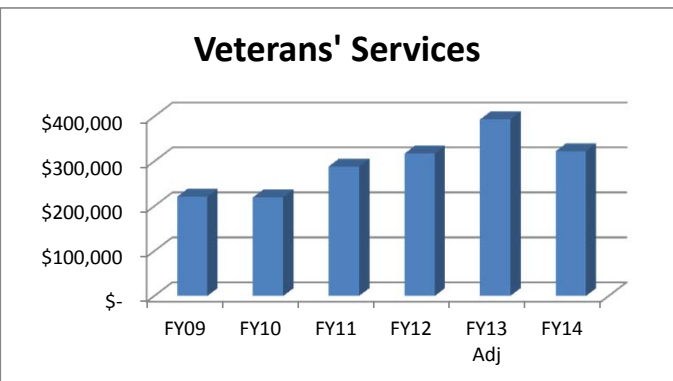
Benefits - 100% financially safe and healthy veteran population

Support Services - Viable transportation for veterans to and from the VA Medical Center

Public Events & Ceremonies - Increased participation in parades and ceremonies designed to honor veterans

Outreach - Greater public awareness of programs and services available to veterans

Graves & Burials - Dignified burials of all Newton veterans



Department Detail

	<-----Actual----->				<-Adj Budget->		<-Proposed->	
	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2014	
Expenditure by Core Function								
Personnel	\$ 142,906	\$ 127,637	\$ 141,157	\$ 120,373	\$ 85,016	\$ 88,342		
Expenses	\$ 15,300	\$ 16,745	\$ 15,364	\$ 16,829	\$ 16,499	\$ 16,545		
Veterans Benefits	\$ 43,363	\$ 57,047	\$ 100,181	\$ 154,127	\$ 275,000	\$ 200,000		
Benefits	\$ 19,411	\$ 18,100	\$ 32,150	\$ 26,056	\$ 17,018	\$ 17,697		
Total	\$ 220,980	\$ 219,529	\$ 288,852	\$ 317,385	\$ 393,533	\$ 322,584		
% Incr		-0.66%	31.58%	9.88%	23.99%	-18.03%		
Personnel								
Full-Time	2	2	2	2	1	1		
Part-Time	0	0	0	0	0	0		
Total	2	2	2	2	1	1		

Veterans Affairs			Mayor's Outcomes							
Outcome #1 - Provide benefits to veterans under the provisions of MGL Ch 115	Current	Target	#1	#2	#3	#4	#5	#6	#7	#8
Strategy #1. Maintain certification through training and education										
Attend annual training and certification class	N/A	Mar-14			X					
Number of regional trainings attended	N/A	10			X					
Strategy #2. Provide service work to veterans and their dependents										
Assist veterans in applying for claims with the Department of Veterans Affairs	N/A	Ongoing			X					
Assist veterans in developing claims with Social Security; SSD; SSI, etc	N/A	Ongoing			X					
Attend training when provided	N/A	Ongoing			X					
Outcome #2: Provide burial and gravesite assistance to veterans										
Strategy #1. Provide burial assistance										
Help veterans who want to be buried in Bourne Natl Cemetery, State cemeteries, and Newton Cemetery										
	N/A	Ongoing			X					
Help veterans obtain financial aid from state agencies for burials										
	N/A	Ongoing			X					
Ensure that there is sufficient room at Newton Cemetery to bury veterans										
	N/A	Ongoing			X					
Strategy #2. Graves Registration										
Decorate the graves of all veterans buried in Newton during Memorial Day Season										
	N/A	May-14			X					
Develop a list of all veterans buried in Newton and a map as to where they are buried										
	N/A	May-14			X					
Develop a group of volunteers to help with project										
	N/A	Apr-14			X					
Outcome #3: Deliver high quality public events, parades and ceremonies										
Strategy #1. Conduct parades and ceremonies										
Work with various committees to plan and conduct these events										
	N/A	Ongoing			X					
Develop high-quality parades/ceremonies on Memorial Day, Flag Day, Veterans Day, etc										
	N/A	Ongoing			X					
Strategy #3. Identify elders at risk										
Work w/other City Depts (Police, Fire, ISD, H&HS, Law)										
	N/A	Ongoing		X	X					X
Work w/other elder service and community based agencies (Springwell, JF&CS, Housing providers, business, etc)										
	N/A	Ongoing		X	X					X
Increase referrals through improved outreach and marketing of the department's resources										
	N/A	Ongoing			X					X
Number of new referrals received per month	13	14			X					X
Outcome #4: Develop a Robust Outreach Program										
Strategy #1. Reach out to public to let them know about benefits, services, issues, and events										
Produce and host a local cable TV show										
	N/A	Ongoing			X					X
Number of newsletters distributed in a year										
	0	4			X					X
Number of workshops and symposiums conducted										
	2	4			X					X
Speak at public events when requested										
	N/A	Ongoing			X					X
Outcome #5 Document Veterans History										
Strategy #1. Develop Veteran's Oral History Program										
Explore regional partnership										
	N/A	Oct-13			X					X
Explore partnerships with local colleges and universities										
	N/A	Dec-13			X					X
Outcome #6: Establish first of its kind Regional Vets Center a Post 440										
Strategy #1. Establish connections with members of the community										
Work with Mayor's committee										
	N/A	Ongoing			X					X
Work with American Legion members										
	N/A	Ongoing			X					X
Develop and implement contacts with other veterans organizations										
	N/A	Ongoing			X					X
Strategy #2: Develop programs and events for Center										
Establish sports leagues for Center										
	N/A	Oct-13			X					X
Begin holding regular community breakfasts										
	N/A	Sep-13			X					X
Hold information sessions										
	N/A	Ongoing			X					X

VETERAN SERVICES

**Veterans'
Services Officer**

FUND: 01 - GENERAL FUND
 DEPARTMENT: 503 - VETERAN SERVICES DEPT

**CITY OF NEWTON BUDGET
 DEPARTMENT LEGAL LEVEL OF CONTROL**

	ACTUAL 2011	ACTUAL 2012	AMENDED 2013	YTD 03/31/2013	RECOMMENDED 2014	CHANGE 2013 to 2014
DEPARTMENT SUMMARY						
51 - PERSONAL SERVICES	141,157	120,373	85,016	62,742	88,342	3,326
52 - EXPENSES	115,545	170,956	291,499	172,406	216,545	-74,954
57 - FRINGE BENEFITS	32,150	26,056	17,018	12,379	17,697	678
TOTAL DEPARTMENT	288,852	317,385	393,533	247,526	322,583	-70,950
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**CITY OF NEWTON BUDGET
DEPARTMENTAL DETAIL**

	ACTUAL FY2011	ACTUAL FY2012	AMENDED 2013	YTD 03/31/2013	RECOMMENDED 2014	CHANGE 2013 to 2014
503 - VETERAN SERVICES DEPT						
0150301 - VETERAN SERVICES						
PERSONAL SERVICES						
511001 FULL TIME SALARIES	135,574	114,374	85,016	62,742	88,342	3,326
514001 LONGEVITY	1,300	1,600	0	0	0	0
514399 ADMIN SUPPORT STIPEND	3,282	1,899	0	0	0	0
515005 BONUSES	500	1,500	0	0	0	0
515102 CLEANING ALLOWANCE	500	1,000	0	0	0	0
TOTAL PERSONAL SERVICES	141,157	120,373	85,016	62,742	88,342	3,326
EXPENSES						
5230 WATER & SEWER SERVIC	62	25	75	0	100	25
52401 OFFICE EQUIPMENT R-M	718	345	0	0	450	450
5301 CONSULTANTS	0	0	540	540	0	-540
53401 TELEPHONE	150	146	160	101	160	0
5341 POSTAGE	211	200	207	77	210	3
5342 PRINTING	164	170	200	23	200	0
5420 OFFICE SUPPLIES	289	434	400	320	400	0
5594 FLAGS & BUNTINGS	2,380	3,489	3,500	0	3,500	0
5709 VETERAN BENEFITS	100,181	154,127	275,000	170,894	200,000	-75,000
5710 VEHICLE USE REIMBURSE	528	1,072	250	0	250	0
5711 IN-STATE CONFERENCES	464	100	500	0	500	0
5712 REFRESHMENTS/MEALS	123	500	450	450	500	50
5730 DUES & SUBSCRIPTIONS	75	149	17	0	75	58
5782 VETERAN DAY PARADE	10,200	10,200	10,200	0	10,200	0
TOTAL EXPENSES	115,545	170,956	291,499	172,406	216,545	-74,954
FRINGE BENEFITS						
57DENTAL DENTAL INSURANCE	514	551	438	320	456	18
57HLTH HEALTH INSURANCE	30,426	24,255	15,291	11,174	15,903	612
57LIFE BASIC LIFE INSURANCE	104	99	57	38	57	0
57MEDA MEDICARE PAYROLL TAX	1,105	1,151	1,233	848	1,281	48
TOTAL FRINGE BENEFITS	32,150	26,056	17,018	12,379	17,697	678
TOTAL VETERAN SERVICES	288,852	317,385	393,533	247,526	322,583	-70,950
TOTAL VETERAN SERVICES DEPT	288,852	317,385	393,533	247,526	322,583	-70,950

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CITY OF NEWTON BUDGET
 PERSONAL SERVICES SUMMARY

ACCOUNT	POSITION TITLE	2013			2014		
		RANGE	FTE	SALARY	RANGE	FTE	SALARY
511001	VETRN AGT/AD DIR LIC	H10	1.0	85,015	H10	1.00	88,342
	Account Totals:		1.0	85,015		1.00	88,342
	Report Totals:		1.0	85,015		1.00	88,342