### **Veterans' Services**

### **Mission Statement**

To aid and assist veterans and their dependents in obtaining resources that will help them to lead safe and healthy lives.

### Fiscal Year 2012 Accomplishments

**Veterans Benefits** - Increased # of veterans provided with healthcare and/or need based financial assistance.

**Outreach** - Increased number of veterans and their dependents receiving assistance from the VA and other governmental agencies by approximately 20%.

Outreach - Developed Cable TV show for and about veterans.

**Public Events** - Increased attendance at Memorial Day parade and activities.

#### **Fiscal Year 2013 Desired Outcomes**

Benefits - 100% financially safe and healthy veteran population

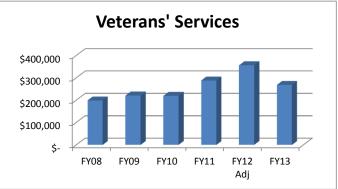
**Support Services** - Viable transportation for veterans to and from the VA Medical Center

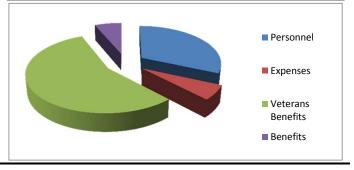
**Public Events & Ceremonies** - Increased participation in parades and ceremonies designed to honor veterans

**Outreach** - Greater public awareness of programs and services available to veterans

Graves & Burials - Dignified burials of all Newton veterans







<actual< th=""><th colspan="3">&gt;</th><th></th><th colspan="2">&lt;-Adj Budget-&gt;</th><th colspan="2">&lt;-Proposed-&gt;</th></actual<>			>				<-Adj Budget->		<-Proposed->			
		FY2008		FY2009		FY2010		FY2011		FY2012		FY2013
Expenditure by Core Function												
Personnel	\$	139,609	\$	142,906	\$	127,637	\$	141,157	\$	131,009	\$	85,015
Expenses	\$	15,755	\$	15,300	\$	16,745	\$	15,364	\$	16,499	\$	16,499
Veterans Benefits	\$	24,529	\$	43,363	\$	57,047	\$	100,181	\$	175,000	\$	150,000
Benefits	\$	19,256	\$	19,411	\$	18,100	\$	32,150	\$	33,841	\$	17,018
Total	\$	199,149	\$	220,980	\$	219,529	\$	288,852	\$	356,349	\$	268,532
% Incr				10.96%		-0.66%		31.58%		23.37%		-24.64%
Personnel												
Full-Time		2		2		2		2		2		1
Part-Time		0		0		0		0		0		0
Total	•	2		2		2		2		2		1

Outcome #1 - 100% Financially Safe and Healthy Veteran Population	<u>Target</u>
Strategy #1. Advocate for increased budget by the Commonwealth	
Work with State legislature	October 2012
Work with Commonwealth Department of Veterans' Services	November 2012
Strategy #2. Partner with HHS and Senior Center on targeted safety net programs	
Develop new programs for elderly veterans	September 2012
Develop health care programs/workshops for veterans	October 2012
Outcome #2: Viable transportation for Veterans to and from the VA Medical Center	Target
Strategy #1. Partner with MetroWest Regional Transit Authority	
Obtain agreement for site locations in Newton for pickup of veterans	October 2012
Market program to incerase public awareness and usage	November 2012
Strategy #2. Work with Massachusetts Vets Transportation Alliance	
Attend MVTA meetings	September 2012
Provide and obtain information about potential new transportation programs	September 2012
Outcome #3: Increased participation in parades and ceremonies	Target
Strategy #1. Develop partnerships with various stakeholders	<u> rangee</u>
Reach out to schools	October 2012
Reach out to neighborhood associations	October 2012
Reach out to restaurants	October 2012
Strategy #2. Increase media presence for Memorial Day Parade	October 2012
Print media	April 2013
NewTV	April 2013
School Newspapers	May 2013
School Newspapers	Way 2013
Outcome #4: Greater public awareness of programs and services available to Veterans	<u>Target</u>
Strategy #1. Cable TV appearances	
Highlight one service and one upcoming event in each episode of Sound Off on NewTV	Monthly
Strategy #2. Increase online outreach and website activity	
Develop a quarterly electronic newsletter	October 2012
Work with local veterans' groups to have them distribute the newsletter	October 2012
Strategy #3. Run and attend workshops and symposiums	
Workshop on the aging veteran	May 2013
Workshop on tax assistance programs	August 2012
Run workshop on VA benefits	November 2012
Run workshop for veterans from Afghanistan and Iraq wars	February 2013
Outcome #5: Dignified burials of all Newton Veterans	Target
Strategy #1. Secure another plot of land at the Newton Cemetery through the current contract	
Meet with Newton cemetery to discuss future burial needs	November 2012
Strategy #2. Partner with State Burial grounds	

## **VETERAN SERVICES**

Veterans' Services Officer FUND: 01 - GENERAL FUND

DEPARTMENT: 503 - VETERAN SERVICES DEPT

# CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

	ACTUAL 2010	ACTUAL 2011	AMENDED 2012	YTD 03/31/2012	RECOMMENDED 2013	CHANGE 2012 to 2013
DEPARTMENT SUMMARY						
51 - PERSONAL SERVICES	127,637	141,157	131,009	101,310	85,015	-45,994
52 - EXPENSES	73,792	115,545	191,499	111,096	166,499	-25,000
57 - FRINGE BENEFITS	18,100	32,150	33,841	22,740	17,018	-16,823
TOTAL DEPARTMENT	219,529	288,852	356,349	235,146	268,533	-87,816
VETERAN SERVICES						
51 - PERSONAL SERVICES	127,637	141,157	131,009	101,310	85,015	-45,994
52 - EXPENSES	73,792	115,545	191,499	111,096	166,499	-25,000
57 - FRINGE BENEFITS	18,100	32,150	33,841	22,740	17,018	-16,823
TOTAL VETERAN SERVICES	219,529	288,852	356,349	235,146	268,533	-87,816

FUND: 01 - GENERAL FUND

DEPARTMENT: 503 - VETERAN SERVICES DEPT

## CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

	_	ACTUAL FY2010	ACTUAL FY2011	AMENDED 2012	YTD 03/31/2012	RECOMMENDED 2013	CHANGE 2012 to 2013
503 - VETERAN S	ERVICES DEPT						
0150301 - VETE	RAN SERVICES						
PERSONAL S	ERVICES						
511001	FULL TIME SALARIES	122,554	135,574	123,627	95,311	85,015	-38,612
514001	LONGEVITY	1,300	1,300	1,600	1,600	0	-1,600
514399	ADMIN SUPPORT STIPEND	3,282	3,282	3,282	1,899	0	-3,282
515005	BONUSES	0	500	1,500	1,500	0	-1,500
515102	CLEANING ALLOWANCE	500	500	1,000	1,000	0	-1,000
TOTAL PERSONAL SERVICES		127,637	141,157	131,009	101,310	85,015	-45,994
EXPENSES							
5230	WATER & SEWER SERVIC	72	62	200	25	75	-125
52401	OFFICE EQUIPMENT R-M	734	718	432	345	432	0
53401	TELEPHONE	157	150	160	109	160	0
5341	POSTAGE	181	211	207	191	207	0
5342	PRINTING	179	164	200	104	200	0
5420	OFFICE SUPPLIES	844	289	400	224	400	0
5594	FLAGS & BUNTINGS	3,423	2,380	3,500	0	3,500	0
5709	VETERAN BENEFITS	57,047	100,181	175,000	109,443	150,000	-25,000
5710	VEHICLE USE REIMBURSE	239	528	200	0	250	50
5711	IN-STATE CONFERENCES	410	464	425	100	500	75
5712	REFRESHMENTS/MEALS	220	123	500	500	500	0
5730	DUES & SUBSCRIPTIONS	85	75	75	55	75	0
5782	PARADES & EVENTS	10,200	10,200	10,200	0	10,200	0
TOTAL I	EXPENSES	73,792	115,545	191,499	111,096	166,499	-25,000
FRINGE BENE	FITS						
57DENTAL	DENTAL INSURANCE	423	514	616	450	438	-178
57HLTH	HEALTH INSURANCE	16,720	30,426	31,921	21,314	15,291	-16,630
57LIFE	BASIC LIFE INSURANCE	99	104	114	85	57	-57
57MEDA	MEDICARE PAYROLL TAX	858	1,105	1,190	891	1,233	42
TOTAL FRINGE BENEFITS		18,100	32,150	33,841	22,740	17,018	-16,823
TOTAL VETERAN SERVICES		219,529	288,852	356,349	235,146	268,533	-87,816
TOTAL VETERAN SERVICES DEPT		219,529	288,852	356,349	235,146	268,533	-87,816

FUND: 01 - GENERAL FUND

DEPARTMENT: 503 - VETERAN SERVICES DEPT

# CITY OF NEWTON BUDGET PERSONAL SERVICES SUMMARY

ACCOUNT			2013				
	POSITION TITLE	RANGE	FTE	SALARY	RANGE	FTE	SALARY
511001	Vetrn Agt/Ad Dir Lic	H10	1.0	82,104	H10	1.00	85,015
	Account Totals:	-	1.0	82,104		1.00	85,015
	Report Totals:	•	1.0	82,104	•	1.00	85,015