

INSPECTIONAL SERVICES

DEPARTMENT DESCRIPTION

Our long-standing motto: "Strict code enforcement makes the city safer," reveals the mission of the Inspectional Services Department (ISD). We strive to build a safe environment for the citizens of the City of Newton by enforcing all applicable state and local codes and ordinances in a fair and equitable manner. We strive to provide professional, courteous and user-friendly customer service.

Our code enforcement efforts ensure the public that the highest standards of public safety are achieved during construction. Inspectional Services provides a valuable public resource for record keeping, technical information, and review for compliance with codes and ordinances. Through an integrated approach with the Planning and Development and City Solicitor's Departments, we provide clear and understandable interpretations of the zoning ordinances and decisions of Department personnel and the Commissioner of Inspectional Services with regard to the State Building Code.

Inspectional Services takes a proactive approach toward code enforcement while employing a constructive engagement management style in dealing with compliance resolution. Inspectional Services is committed to the education and advancement of all of its employees in technical areas as well as in all aspects of public relations and customer service.

- Provide prompt, accurate and understandable building and zoning information to the public and building professionals.
- Examine plans for Zoning and Building Code compliance.
- Issue permits for the construction of new buildings, as well as demolition, renovation and additions to existing buildings and structures.
- Inspect buildings and structures while in the process of construction, reconstruction, renovation and demolition, as well as periodic and licensing inspections of existing places of public assembly.
- Investigate and act upon complaints of zoning and building code violations, including legal actions and Zoning Board of Appeals cases.
- Staff various committees and commissions of the City to provide technical support.
- Report quarterly to the Mayor and the Board of Aldermen, with a comparative statistical analysis of all zoning and land use complaints and numbers and types of permits issued.
- Maintain the official building files of all real property in the City of Newton, while allowing public access.

ACCOMPLISHMENTS

- 1. Expanded requirements for digital storage of plans.
 - · Now require all as-builts on CD PDF
 - · Improved access to plans, vault, files
- 2. Reorganized clerical help at front counter
 - Implemented new procedures for front counter customer service
 - · Simplified mechanical permit
 - · Fire Department review list
- 3. Zoning Changes.
 - · Added abandoned, vacant buildings ordinance
 - · Implemented FAR Bonus provisions
 - · Staffed FAR revision project
 - · Assisted in accessory apartment changes to NZO
- 4. Acquired wireless laptop technology for ISD field staff.
 - · Greater access to records and property file
- 5. Filled 4th Building Inspector position.
 - · Initiated review of all City of Newton Public School buildings
 - Created liaison to Public Buildings and Newton School Department
 - Began multi family, assembly and licensing inspections under new system

- 6. Increased code enforcement.
 - Established a strong working relationship between ISD and Newton District Court
 - · Implemented new abandoned, vacation ordinance
- 7. Adoption of Stretch Code.

GOALS

- 1. Complete conversions to allow for online permitting by yearend to expedite permitting process thereby reducing staff time.
- 2. Complete organization of required inspection of schools, assemblies, R-2's, licensing, to provide a solid database and record for future inspections end of 2nd quarter.
- 3. Change of permit forms and access.
 - · Simplify forms to expedite permit issuance
 - · Reduce paper use and storage requirements
- 4. Address outstanding zoning issues.
 - · Staff zoning scoping committee
 - Pursue changes to NZO to make ordinance more understandable and available.
 - o Index
 - o Use Table
 - Accessory Apartments
 - o Grade Plane

- o Provide online interpretations of ordinance in FAQ's by 2^{nd} quarter
- 5. Work to complete Newton as a "Green Community".
 - · Meet deadline for grant money eligibility
- 6. Reduce paper use and storage requirements.
- 7. Identify and bring into compliance illegal apartments, working closely with the Fire, Health and Police Departments.
- 8. Continue to streamline Special Permit process at the ISD/Planning level.
- 9. Increase coordination with Planning to make process understandable, shorter and more transparent

FUND: 01 - GENERAL FUND

DEPARTMENT: 220 - INSPEC SERVICE DEPARTMENT

CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

	ACTUAL 2009	ACTUAL 2010	ORIGINAL 2011	AMENDED 2011	RECOMMENDED 2012	APPROPRIATION 201	CHANGE 1 To 2012
DEPARTMENT SUMMARY							
51 - PERSONAL SERVICES	806,233	841,824	884,766	884,766	881,996	-2,770	0%
52 - EXPENSES	42,413	37,937	53,810	53,810	43,165	-10,645	-20%
58 - DEBT AND CAPITAL	0	20,000	20,000	20,000	0	-20,000	-100%
57 - FRINGE BENEFITS	133,334	135,338	141,103	141,103	155,546	14,443	10%
TOTAL DEPARTMENT	981,981	1,035,099	1,099,679	1,099,679	1,080,707	-18,972	-2%
INSPECTIONAL SVS ADMIN							
51 - PERSONAL SERVICES	205,033	259,084	273,341	273,152	270,625	-2,526	-1%
52 - EXPENSES	24,760	26,071	37,988	37,823	29,214	-8,609	-23%
58 - DEBT AND CAPITAL	0	20,000	20,000	20,000	0	-20,000	-100%
57 - FRINGE BENEFITS	30,367	37,637	41,277	41,277	44,860	3,583	9%
TOTAL INSPECTIONAL SVS ADMIN	260,160	342,792	372,606	372,252	344,700	-27,552	-7%
BLDG CODE/ZONING ENFMT							
51 - PERSONAL SERVICES	271,350	309,966	337,571	338,507	340,391	1,883	1%
52 - EXPENSES	6,780	3,668	5,093	5,190	4,554	-636	-12%
57 - FRINGE BENEFITS	43,360	45,715	47,743	47,743	52,086	4,343	9%
TOTAL BLDG CODE/ZONING ENFMT	321,490	359,349	390,407	391,440	397,031	5,590	1%
MECHANICAL INSPECTIONS							
51 - PERSONAL SERVICES	329,850	272,775	273,854	273,107	270,980	-2,127	-1%
52 - EXPENSES	8,420	6,521	6,130	6,197	6,497	300	5%
57 - FRINGE BENEFITS	59,608	51,986	52,083	52,083	58,599	6,516	13%
TOTAL MECHANICAL INSPECTIONS	397,878	331,281	332,067	331,387	336,076	4,689	1%

CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

	ACTUAL 2009	ACTUAL 2010	ORIGINAL 2011	AMENDED 2011	RECOMMENDED 2012	APPROPRIATION 201	CHANGE 11 To 2012
BLDG/ZONING ADJUD. 52 - EXPENSES	2,453	1,677	4,600	4,600	2,900	-1,700	-37%
TOTAL BLDG/ZONING ADJUD.	2,453	1,677	4,600	4,600	2,900	-1,700	-37%

FUND: 01 - GENERAL FUND

DEPARTMENT: 220 - INSPEC SERVICE DEPARTMENT

		ACTUAL FY2009	ACTUAL FY2010	ORIGINAL 2011	AMENDED 2011	YTD EXPENSES 2011	RECOMMENDED 2012	APPROPRIATION (FY2011 AND	
220 - INSPEC SERVIC	CE DEPARTMENT								
0122001 - INSPECT	TIONAL SVS ADMIN								
PERSONAL SER	VICES								
511001	FULL TIME SALARIES	199,900	254,107	269,341	269,355	206,154	269,625	270	0%
513001	REGULAR OVERTIME	5,133	3,977	3,000	2,797	3,834	0	-2,797	-100%
515102	CLEANING ALLOWANCE	0	1,000	1,000	1,000	1,000	1,000	0	0%
TOTAL PERS	SONAL SERVICES	205,033	259,084	273,341	273,152	210,987	270,625	-2,526	-1%
EXPENSES									
52401	OFFICE EQUIPMENT R-M	875	1,455	2,100	1,591	699	1,000	-591	-37%
52410	SOFTWARE MAINTENANCE	0	4,836	5,000	5,000	471	0	-5,000	-100%
5274	RENTAL - EQUIPMENT	0	0	0	509	509	1,100	591	116%
5301	CONSULTANTS	777	306	310	310	62	600	290	94%
5319	TRAINING EXPENSES	745	1,463	1,360	1,195	554	1,300	105	9%
53401	TELEPHONE	1,579	1,637	1,800	1,800	1,030	1,700	-100	-6%
53402	CELLULAR TELEPHONES	4,658	6,172	6,400	9,085	7,657	10,000	915	10%
5341	POSTAGE	2,313	2,357	2,400	2,400	1,913	2,400	0	0%
5342	PRINTING	1,174	1,891	2,925	2,925	1,316	2,200	-725	-25%
5420	OFFICE SUPPLIES	2,468	2,953	2,500	2,500	1,921	2,500	0	0%
5480	GASOLINE	1,397	946	800	800	710	900	100	13%
5484	VEHICLE REPAIR PARTS	7,626	291	6,148	6,148	271	3,000	-3,148	-51%
5585	COMPUTER SUPPLIES	561	1,047	426	426	-174	1,050	624	146%
5592	BOOKS/MANUALS/PERIODIC	373	431	874	874	577	874	0	0%
5710	VEHICLE USE REIMBURSEM	35	40	50	50	0	50	0	0%
5730	DUES & SUBSCRIPTIONS	180	245	4,895	2,210	279	540	-1,670	-76%
TOTAL EXPE	ENSES	24,760	26,071	37,988	37,823	17,794	29,214	-8,609	-23%
FRINGE BENEFI	TS								
57DENTAL	DENTAL INSURANCE	733	833	882	882	695	1,055	173	20%
57HLTH	HEALTH INSURANCE	26,722	33,107	36,305	36,305	28,625	39,711	3,406	9%
57LIFE	BASIC LIFE INSURANCE	99	156	170	170	127	170	0	0%
57MEDA	MEDICARE PAYROLL TAX	2,813	3,542	3,920	3,920	2,973	3,924	4	0%

		ACTUAL FY2009	ACTUAL FY2010	ORIGINAL 2011	AMENDED 2011	YTD EXPENSES 2011	RECOMMENDED 2012	APPROPRIATION (FY2011 AND	
TOTAL FR	INGE BENEFITS	30,367	37,637	41,277	41,277	32,420	44,860	3,583	9%
DEBT AND CA 58511	PITAL COMPUTER SERVER HARD	0	20,000	20,000	20,000	0	0	-20,000	-100%
TOTAL DE	BT AND CAPITAL	0	20,000	20,000	20,000	0	0	-20,000	-100%
TOTAL INSPE	CTIONAL SVS ADMIN	260,160	342,792	372,606	372,252	261,201	344,700	-27,552	-7%

		ACTUAL FY2009	ACTUAL FY2010	ORIGINAL 2011	AMENDED 2011	YTD EXPENSES 2011	RECOMMENDED 2012	APPROPRIATION (FY2011 AND	
0122002 - BLDG C	ODE/ZONING ENFMT								
PERSONAL SER	RVICES								
511001	FULL TIME SALARIES	269,170	307,816	335,421	335,654	259,490	337,591	1,937	1%
513001	REGULAR OVERTIME	200	0	0	203	610	0	-203	-100%
514001	LONGEVITY	-21	650	650	650	650	1,300	650	100%
515101	CLOTHING ALLOWANCE	2,000	1,500	1,500	2,000	2,000	1,500	-500	-25%
TOTAL PERS	SONAL SERVICES	271,350	309,966	337,571	338,507	262,750	340,391	1,883	1%
EXPENSES									
5319	TRAINING EXPENSES	220	0	1,235	1,235	460	1,200	-35	-3%
5480	GASOLINE	3,819	1,729	2,000	2,000	1,525	2,000	0	0%
5580	PUBLIC SAFETY SUPPLIES	1,259	0	100	100	73	100	0	0%
5581	UNIFORMS/PROTECTIVE	1,022	1,619	398	495	475	604	109	22%
5588	PHOTOGRAPHIC SUPPLIES	0	0	305	305	0	100	-205	-67%
5730	DUES & SUBSCRIPTIONS	260	220	455	455	350	350	-105	-23%
5771	PROFESSIONAL LICENSES	200	100	600	600	0	200	-400	-67%
TOTAL EXP	ENSES	6,780	3,668	5,093	5,190	2,883	4,554	-636	-12%
FRINGE BENEF	ITS								
57DENTAL	DENTAL INSURANCE	1,029	1,029	1,030	1,030	811	1,232	202	20%
57HLTH	HEALTH INSURANCE	38,456	40,246	41,648	41,648	32,837	45,748	4,100	10%
57LIFE	BASIC LIFE INSURANCE	113	137	170	170	127	170	0	0%
57MEDA	MEDICARE PAYROLL TAX	3,762	4,304	4,895	4,895	3,716	4,936	41	1%
TOTAL FRIN	GE BENEFITS	43,360	45,715	47,743	47,743	37,492	52,086	4,343	9%
TOTAL BLDG CO	ODE/ZONING ENFMT	321,490	359,349	390,407	391,440	303,125	397,031	5,590	1%

		ACTUAL FY2009	ACTUAL FY2010	ORIGINAL 2011	AMENDED 2011	YTD EXPENSES 2011	RECOMMENDED 2012	APPROPRIATION FY2011 ANI	
0122003 - MECHAN	IICAL INSPECTIONS								
PERSONAL SER	VICES								
511001	FULL TIME SALARIES	320,208	266,275	267,354	252,234	194,841	264,480	12,245	5%
511101	PART TIME < 20 HRS/WK	0	0	0	1,558	2,077	0	-1,558	-100%
513001	REGULAR OVERTIME	842	0	0	0	214	0	0	0%
514001	LONGEVITY	5,800	4,500	4,500	4,500	4,104	4,500	0	0%
515003	SPECIAL LEAVE BUY BACK	0	0	0	6,000	6,000	0	-6,000	-100%
515006	VACATION BUY BACK	0	0	0	6,815	6,815	0	-6,815	-100%
515101	CLOTHING ALLOWANCE	3,000	2,000	2,000	2,000	2,000	2,000	0	0%
TOTAL PERS	SONAL SERVICES	329,850	272,775	273,854	273,107	216,051	270,980	-2,127	-1%
EXPENSES									
5319	TRAINING EXPENSES	565	450	500	665	590	795	130	20%
5432	SMALL TOOLS	345	292	345	345	179	345	0	0%
5480	GASOLINE	6,102	2,919	3,682	3,682	2,657	3,682	0	0%
5580	PUBLIC SAFETY SUPPLIES	210	0	105	105	100	100	-5	-5%
5581	UNIFORMS/PROTECTIVE	631	1,529	398	300	300	485	185	62%
5588	PHOTOGRAPHIC SUPPLIES	0	0	150	150	0	0	-150	-100%
5730	DUES & SUBSCRIPTIONS	567	604	500	554	554	620	66	12%
5771	PROFESSIONAL LICENSES	0	727	450	396	0	470	74	19%
TOTAL EXPE	NSES	8,420	6,521	6,130	6,197	4,380	6,497	300	5%
FRINGE BENEFI	TS								
57DENTAL	DENTAL INSURANCE	1,558	1,247	1,249	1,249	958	1,494	245	20%
57HLTH	HEALTH INSURANCE	55,949	48,721	48,723	48,723	37,490	55,054	6,331	13%
57LIFE	BASIC LIFE INSURANCE	274	227	227	227	160	227	0	0%
57MEDA	MEDICARE PAYROLL TAX	1,827	1,790	1,884	1,884	1,498	1,824	-60	-3%
TOTAL FRING	GE BENEFITS	59,608	51,986	52,083	52,083	40,107	58,599	6,516	13%
TOTAL MECHAN	ICAL INSPECTIONS	397,878	331,281	332,067	331,387	260,538	336,076	4,689	1%

		ACTUAL FY2009	ACTUAL FY2010	ORIGINAL 2011	AMENDED 2011	YTD EXPENSES 2011	RECOMMENDED 2012	APPROPRIATION OF FY2011 AND	
0122004 - BLDG/	ZONING ADJUD.								
EXPENSES									
5341	POSTAGE	749	653	1,200	1,200	375	1,000	-200	-17%
5342	PRINTING	11	22	500	500	14	200	-300	-60%
5343	ADVERTISING/PUBLICATION	1,155	768	2,600	2,600	564	1,400	-1,200	-46%
5420	OFFICE SUPPLIES	537	234	300	300	0	300	0	0%
TOTAL EX	PENSES	2,453	1,677	4,600	4,600	953	2,900	-1,700	-37%
TOTAL BLDG/	ZONING ADJUD.	2,453	2,453 1,677		4,600	953	2,900	-1,700	-37%
TOTAL INSPEC	SERVICE DEPARTMENT	981,981	1,035,099	1,099,679	1,099,679	825,817	1,080,707	-18,972	-2%

FUND: 01 - GENERAL FUND

DEPARTMENT: 220 - INSPEC SERVICE DEPARTMENT

CITY OF NEWTON BUDGET PERSONAL SERVICES SUMMARY

				2011	2012		
ACCOUNT	POSITION TITLE	RANGE	FTE	SALARY	FTE	SALARY	
511001	Inspec Srvs Commissionr	H13	1	103,211	1	103,211	
	Admin Assistant	S06	1	48,919	1	48,919	
	Office Info Coordinator	S06	1	48,635	1	48,919	
	Land Use/Zone Enf Agent	H08	1	68,576	1	68,576	
	Chief Building Inspect	H09	1	76,733	1	76,733	
	Building Inspector	IBI	1	63,526	1	63,526	
	Building Inspector	IBI	2	124,596	2	126,547	
	Sr. Building Inspector	ISI	1	70,566	1	70,785	
	Sr Plumb/Gas Fitting In	ISI	1	69,517	1	70,785	
	Sr Wire Inspector	ISI	1	70,785	1	70,785	
	Wire Inspector	IBI	1	63,526	1	63,526	
	Plumb/Gas Fitting Inspc	IBI	1	55,832	1	59,385	
	Account Totals:		13	864,421	13	871,696	
	Report Totals:		13	864,421	13	871,696	