### FUND: 01 – GENERAL FUND

### DEPARTMENT: 503 – VETERAN SERVICES



### **VETERAN SERVICES**

#### DEPARTMENT DESCRIPTION

The Department of Veterans Services is a one stop center for veterans and their dependents. This program is mandated by Massachusetts General Laws, Chapter 115. The major components of the program are as follows:

- 1) Veterans Benefits
  - \* Needy and worthy veterans and their dependents may receive financial assistance
- 2) Veterans Services
  - \* Assistance is provided in helping veterans and their dependents in applying for assistance with the VA; Social Security; the Commonwealth; etc.
- 3) Burial Agent
  - \* Help to bury indigent veterans
- 4) Graves Registration Officer
  - \* Ensure that the graves of veterans are decorated with a US flag during the Memorial Day season
- 5) Conduct public events and ceremonies

We interface with appropriate city agencies on behalf of the veterans and their families.

### **ACCOMPLISHMENTS**

- 1. Conducted the Veterans Day observance and ceremony.
- 2. Conducted Memorial Day events. Parade turnout increased.
- 3. Started outreach to veterans
- 4. Started cable TV show, Sound Off, about veterans issues and events.
- 5. Held seminar on aging veterans at Senior Center.

#### **GOALS AND OBJECTIVES**

- 1. Provide assistance to eligible veterans and their dependents in compliance with state laws and regulations.
  - a. Attend classes and training sessions to stay current with state law and regulations
  - b. Given the difficult circumstances these applicants are usually facing ensure that staff is sympathetic to their plight
- 2. Expedite application process for veterans benefits
- 3. Develop interdepartmental partnerships to better serve veterans and their families.
- 4. Create a climate of care and concern for our veterans.
- 5. Continue to improve Memorial Day Parade participation.

FUND: 01 - GENERAL FUND

DEPARTMENT: 503 - VETERAN SERVICES DEPT

## CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

	ACTUAL 2009	ACTUAL 2010	ORIGINAL 2011	AMENDED 2011	RECOMMENDED 2012	APPROPRIATION CHANGE 2011 To 2012	
DEPARTMENT SUMMARY							
51 - PERSONAL SERVICES	142,906	127,637	140,658	140,658	140,658	1	0%
52 - EXPENSES	58,663	73,792	47,275	87,275	116,499	29,224	33%
57 - FRINGE BENEFITS	19,411	18,100	23,129	32,247	35,341	3,094	10%
TOTAL DEPARTMENT	220,980	219,529	211,062	260,180	292,498	32,319	12%
VETERAN SERVICES							
51 - PERSONAL SERVICES	142,906	127,637	140,658	140,658	140,658	1	0%
52 - EXPENSES	58,663	73,792	47,275	87,275	116,499	29,224	33%
57 - FRINGE BENEFITS	19,411	18,100	23,129	32,247	35,341	3,094	10%
TOTAL VETERAN SERVICES	220,980	219,529	211,062	260,180	292,498	32,319	12%

### FUND: 01 - GENERAL FUND

DEPARTMENT: 503 - VETERAN SERVICES DEPT

## CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

		ACTUAL FY2009	ACTUAL FY2010	ORIGINAL 2011	AMENDED 2011	YTD EXPENSES 2011	RECOMMENDED 2012	APPROPRIATION CHANGE FY2011 AND FY2012	
503 - VETERAN SERV	/ICES DEPT								
0150301 - VETERA	N SERVICES								
PERSONAL SER	VICES								
511001	FULL TIME SALARIES	137,511	122,554	135,576	135,576	104,927	135,576	1	0%
514001	LONGEVITY	1,971	1,300	1,300	1,300	1,300	1,300	0	0%
514399	ADMIN SUPPORT STIPEND	2,924	3,282	3,282	3,282	2,540	3,282	0	0%
515102	CLEANING ALLOWANCE	500	500	500	500	500	500	0	0%
TOTAL PERS	SONAL SERVICES	142,906	127,637	140,658	140,658	109,268	140,658	1	0%
EXPENSES									
5230	WATER & SEWER SERVICES	0	72	0	100	37	200	100	100%
52401	OFFICE EQUIPMENT R-M	718	734	734	799	718	432	-367	-46%
53401	TELEPHONE	156	157	400	400	99	160	-240	-60%
5341	POSTAGE	255	181	256	256	144	207	-49	-19%
5342	PRINTING	107	179	200	200	163	200	0	0%
5420	OFFICE SUPPLIES	274	844	310	310	289	400	90	29%
5594	FLAGS & BUNTINGS	3,321	3,423	3,500	3,500	1,814	3,500	0	0%
5709	VETERAN BENEFITS	43,363	57,047	30,000	70,000	80,257	100,000	30,000	43%
5710	VEHICLE USE REIMBURSEM	171	239	700	410	0	200	-210	-51%
5711	IN-STATE CONFERENCES	42	410	900	900	100	425	-475	-53%
5712	REFRESHMENTS/MEALS	0	220	0	125	123	500	375	300%
5730	DUES & SUBSCRIPTIONS	55	85	75	75	75	75	0	0%
5782	PARADES & EVENTS	10,200	10,200	10,200	10,200	0	10,200	0	0%
TOTAL EXPE	ENSES	58,663	73,792	47,275	87,275	83,820	116,499	29,224	33%
FRINGE BENEFI	TS								
57DENTAL	DENTAL INSURANCE	500	423	515	515	405	616	101	20%
57HLTH	HEALTH INSURANCE	17,649	16,720	21,309	30,427	23,990	33,421	2,994	10%
57LIFE	BASIC LIFE INSURANCE	109	99	114	114	85	114	0	0%
57MEDA	MEDICARE PAYROLL TAX	1,153	858	1,191	1,191	871	1,191	-1	0%
TOTAL FRINGE BENEFITS		19,411	18,100	23,129	32,247	25,351	35,341	3,094	10%

# CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

<u>-</u>	ACTUAL FY2009	ACTUAL FY2010	ORIGINAL 2011			RECOMMENDED 2012		
TOTAL VETERAN SERVICES	220,980	219,529	211,062	260,180	218,439	292,498	32,319	12%
TOTAL VETERAN SERVICES DEPT	220,980	219,529	211,062	260,180	218,439	292,498	32,319	12%

FUND: 01 - GENERAL FUND

DEPARTMENT: 503 - VETERAN SERVICES DEPT

# CITY OF NEWTON BUDGET PERSONAL SERVICES SUMMARY

				2011	2012		
ACCOUNT	POSITION TITLE	RANGE	FTE	SALARY	FTE	SALARY	
511001	Vetrn Agt/Ad Dir Lic	H10	1	82,104	1	82,104	
	Vet Srvs Contact Off	S07	1	53,473	1	53,473	
	Account Totals:		2	135,576	2	135,576	
	Report Totals:		2	135,576	2	135,576	