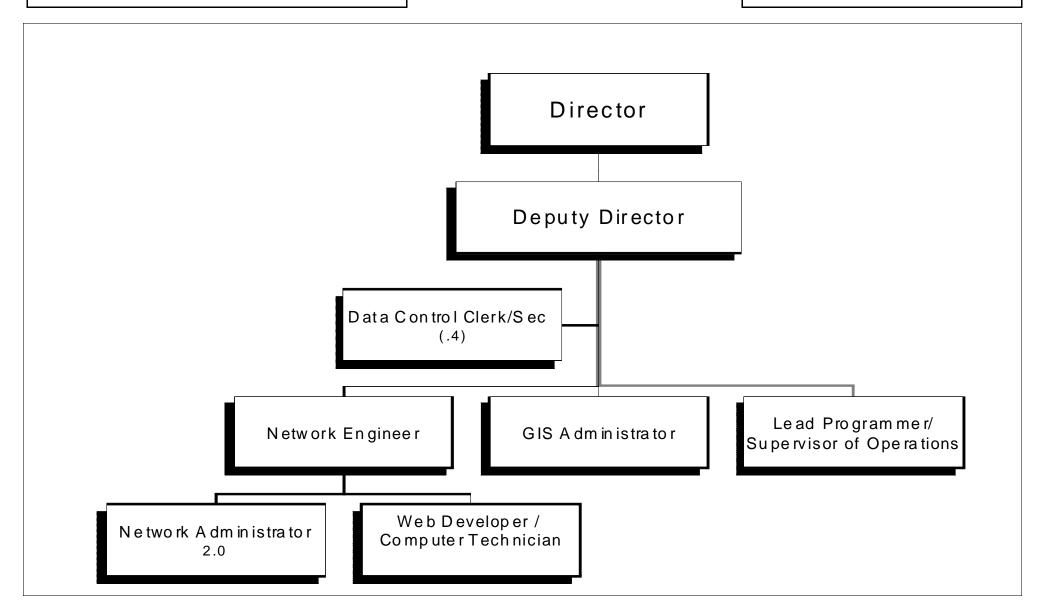
111 - INFORMATION TECHNOLOGY

CITY OF NEWTON BUDGET ORGANIZATION



INFORMATION TECHNOLOGY

DEPARTMENT DESCRIPTION

To provide the City with a telecommunications infrastructure capable of handling current and future technology needs, and to provide accurate and timely information systems and technical support to all city departments and agencies.

Administration: The Department is responsible for the support and maintenance of all equipment on the Metropolitan and Local Area Networks; fiber connections, desktop configurations, network servers, routers, switches and firewalls.

Micro/Network Services: This functional element is responsible for the installation, monitoring and maintenance of the citywide Metropolitan and Local Area Networks. The network consists of 35 servers, which provide data storage for all municipal departments for fund accounting, HR/payroll, receivable billings and collection processing, GIS and public safety dispatch. We support and maintain 650 desktop PCs and 209 printers. Training is provided in the Microsoft office suite. We design, implement and maintain the City's Website and Intranet.

Systems Programming: The system programming staff provides computer programming for every department in the City. Programs are developed to produce reports or files for end user departments. The programming languages used are: Microsoft Access, Informix, Cognos, SQL and Crystal. This functional element also trains and supports end users in the 2 financial packages used by the City; FinancePlus and Munis.

Geographic Information Systems: GIS provides administration, training, data collection and data maintenance, and map generation for end user departments.

ACCOMPLISHMENTS

- 1. Continued to install web-based group calendar software to enable posting of calendar events automatically to website to better meet the needs of departments and serve the public. Six (6) departments were converted to this new calendar software in FY10.
- 2. Upgraded CommunityPlus to 8.3 to make greater use of web-based functionalities.
- 3. Implemented FinancePlus 4.3 which offered better interface between the City's 2 financial packages and enhance data security of personal data.
- 4. Assisted Utilities department in a short-term solution for phonein and data entry on city's web-site of home owner's meter readings.
- 5. Assisted in the selection of AMR meter and installation vendors.
- 6. Set-up remote e-mail access and made greater use of remote access of desktop.
- 7. Applied new web-site template throughout departmental pages and reconfigured web pages for Board of Aldermen and Senior Center.

- 8. Assisted DPW transition to new gas monitoring software.
- 9. Assisted Treasury in migrating to on-line downloads of lockbox batches from old modem technology.
- 10. Trained Fire Dept staff to use CommunityPlus for inspections, code enforcement and permits.
- 11. Implemented the receipt of direct deposit vouchers via e-mail to save paper and time.
- 12. Implemented a data sharing agreement with National Grid, which will allow us to have access to their data to be used for GIS applications.

GOALS AND OBJECTIVES

- 1. Provide better information to the public by posting departmental events and meetings on the City's website. To accomplish this we will complete the installation of web-based group calendar software in all departments by the end of fiscal year 2011, to enable posting of calendar events by each department automatically to website.
- 2. Efficiently record employee time worked and attendance by streamlining payroll timecard entry by end of calendar year 2010.
- 3. Assist Utilities department to implement new AMR system to interface with Munis billing system. Coordinate with Munis to automate the mass meter replacement download into the utility billing system, rather than processing these changes manually to ensure accuracy and timeliness.

- 4. Replace manual reporting of health inspections by developing programs to be used on hand-held tablet equipment to record inspections in the field.
- 5. Ensure better opportunities to reconcile departmental transactions by providing training to Munis users in the use of the Munis Office software tool to streamline reporting needs.
- 6. Create opportunities for 24/7 City Hall by upgrading business license and birth, marriage and death certificate applications to be web-based applications and implement on-line payments for ISD permits, allowing for better customer service to residents.
- 7. Streamline the coordination and monitoring of the 80,000 pages on the City's web-site by implementing free Content Management software.
- 8. Provide better customer service to departments and the public in general by migrating to increased 15 Meg Internet bandwidth capacity to enable more web-based applications by the beginning the FY2011.
- 9. Better detect trouble areas and to efficiently take corrective action to ensure less departmental downtime by implementing free open source network scanning software to monitor network traffic.
- 10. To provide more accurate infrastructure data to departments by mapping water service lines and update into GIS layers.
- 11. Create better public access to GIS information on the City's web-site with interactive maps and allow for data downloads. This will decrease the number of requests from the public and may reduce visits to City Hall.

111 - INFORMATION TECHNOLOGY

CITY OF NEWTON BUDGET DEPARTMENT SUMMARY

OBJECT SUMMARY	ACTUAL 2008	ACTUAL 2009	ORIGINAL	2010 L ADJUSTMENTS TOTAL		RECOMMENDED 2011	APPROPRIATION CHAN 2010 To 2011	
51 - PERSONAL SERVICES	581,717	573,463	654,522	0	654,522	650,626	-3,896	-1%
52 - EXPENSES	184,847	194,002	223,891	0	223,891	320,662	96,771	43%
58 - DEBT AND CAPITAL	17,200	8,000	8,000	0	8,000	25,500	17,500	219%
SUB-TOTALS:	783,764	775,465	886,413	0	886,413	996,788	110,375	12%
57 - FRINGE BENEFITS	92,225	86,872	110,285	0	110,285	118,906	8,621	8%
SUB-TOTALS:	92,225	86,872	110,285	0	110,285	118,906	8,621	8%
DEPARTMENT TOTALS:	875,989	862,337	996,698	0	996,698	1,115,694	118,996	12%

FUNCTIONAL ELEMENT SUMMARY	ACTUAL 2008	ACTUAL 2009	ORIGINAL	2010 ADJUSTMENTS	TOTAL	RECOMMENDED 2011	APPROPRIATION C 2010 To 201	_
0111101 IT ADMINISTRATION	261,584	224,862	239,146	484	239,630	239,599	-31	0%
0111102 MICRO/NETWORK SVS	363,043	361,078	373,375	-1,726	371,649	393,520	21,871	6%
0111103 SYSTEMS PROGRAMMING	143,675	159,190	263,650	875	264,525	360,421	95,896	36%
0111104 GIS ADMINISTRATION	107,686	117,207	120,527	367	120,894	122,154	1,260	1%
0111105 HARDWARE/SFTWARE PURCHASE	0	0	0	0	0	0	0	0%
DEPARTMENT TOTALS:	875,989	862,337	996,698	0	996,698	1,115,694	118,996	12%

IT ADMINISTRATION	ACTUAL 2008	ACTUAL 2009	ORIGINAL	2010 ADJUSTMENTS	TOTAL	RECOMMENDED 2011	APPROPRIATION C 2010 To 2017	_
51 - PERSONAL SERVICES	226,289	202,367	212,255	0	212,255	212,701	446	0%
52 - EXPENSES	2,969	2,461	4,891	484	5,375	4,891	-484	-9%
SUB-TOTALS:	229,258	204,828	217,146	484	217,630	217,592	-38	0%
57 - FRINGE BENEFITS	32,327	20,033	22,000	0	22,000	22,007	7	0%
SUB-TOTALS:	32,327	20,033	22,000	0	22,000	22,007	7	0%
Element Totals:	261,584	224,862	239,146	484	239,630	239,599	-31	0%

MICRO/NETWORK SVS	ACTUAL 2008	ACTUAL 2009	ORIGINAL	2010 ADJUSTMENTS	TOTAL	RECOMMENDED 2011	APPROPRIATION C 2010 To 201	_
51 - PERSONAL SERVICES	274,937	286,932	291,802	0	291,802	286,885	-4,917	-2%
52 - EXPENSES	20,938	14,051	17,000	-1,359	15,641	17,000	1,359	9%
58 - DEBT AND CAPITAL	17,200	8,000	8,000	0	8,000	25,500	17,500	219%
SUB-TOTALS:	313,075	308,982	316,802	-1,359	315,443	329,385	13,942	4%
57 - FRINGE BENEFITS	49,968	52,096	56,573	-367	56,206	64,135	7,929	14%
SUB-TOTALS:	49,968	52,096	56,573	-367	56,206	64,135	7,929	14%
Element Totals:	363,043	361,078	373,375	-1,726	371,649	393,520	21,871	6%

SYSTEMS PROGRAMMING	ACTUAL 2008	ACTUAL 2009	ORIGINAL	2010 ADJUSTMENTS	TOTAL	RECOMMENDED 2011	APPROPRIATION C 2010 To 201	_
51 - PERSONAL SERVICES	0	0	64,605	0	64,605	64,605	0	0%
52 - EXPENSES	143,675	159,182	183,500	875	184,375	280,271	95,896	52%
58 - DEBT AND CAPITAL	0	0	0	0	0	0	0	0%
SUB-TOTALS:	143,675	159,182	248,105	875	248,980	344,876	95,896	39%
57 - FRINGE BENEFITS	0	8	15,545	0	15,545	15,545	0	0%
SUB-TOTALS:	0	8	15,545	0	15,545	15,545	0	0%
Element Totals:	143,675	159,190	263,650	875	264,525	360,421	95,896	36%

GIS ADMINISTRATION	ACTUAL 2008	ACTUAL 2009	ORIGINAL	2010 ADJUSTMENTS	TOTAL	RECOMMENDED 2011	APPROPRIATION C 2010 To 2011	_
51 - PERSONAL SERVICES	80,491	84,165	85,860	0	85,860	86,435	575	1%
52 - EXPENSES	17,264	18,308	18,500	0	18,500	18,500	0	0%
SUB-TOTALS:	97,756	102,472	104,360	0	104,360	104,935	575	1%
57 - FRINGE BENEFITS	9,931	14,735	16,167	367	16,534	17,219	685	4%
SUB-TOTALS:	9,931	14,735	16,167	367	16,534	17,219	685	4%
Element Totals:	107,686	117,207	120,527	367	120,894	122,154	1,260	1%

HARDWARE/SFTWARE PURCHASE	ACTUAL 2008	ACTUAL 2009			RECOMMENDE TOTAL 2011		APPROPRIATION CHA 2010 To 2011	ANGE
58 - DEBT AND CAPITAL	0	0	0	0	0	0	0	0%
SUB-TOTALS:	0	0	0	0	0	0	0	0%
Element Totals:	0	0	0	0	0	0	0	0%

111 - INFORMATION TECHNOLOGY

CITY OF NEWTON BUDGET PERSONAL SERVICES SUMMARY

				D10 DGET	2011 RECOMMENDED		
ACCOUNT	POSITION TITLE	RANGE	FTE	SALARY	FTE	SALARY	
511001	Director I.T.	H13	1	103,223	1	103,223	
	Deputy Director I.T.	H10	1	92,504	1	92,504	
	Network Engineer	H10	1	85,860	1	85,860	
	Micro/Network Administr	H08	2	145,839	2	145,839	
	Lead Programmer/Op Sup	H08	1	64,605	1	64,605	
	Web Developer/Comp Tech	S08	1	58,451	1	53,535	
	GIS Administrator	H10	1	85,860	1	85,860	
		Account Totals:	8	636,342	8	631,427	
511101	Data Control Clerk/Sec	S04	0.4	14,980	0.4	15,425	
		Account Totals:	0.4	14,980	0.4	15,425	
		Report Totals:	8.4	651,322	8.4	646,851	

111 - INFORMATION TECHNOLOGY

CITY OF NEWTON BUDGET CLASSIFICATION DETAIL

ACCOUNT	DESCRIPTION	EXPENDED FY2008	EXPENDED FY2009	OOKKENT TEAK		RECOMMENDED	APPROPRIA CHANGE BET FY2010 AND I	WEEN		
				APPROPRIATION	ADDITIONAL APPROPRIATION	TOTAL APPROPRIATION	YTD EXPENSES			
111 - INFORMA	TION TECHNOLOGY									
0111101 - IT AD	OMINISTRATION									
PERSONAL S	SERVICES									
511001	FULL TIME SALARIES	223,039	191,864	195,726	0	195,726	152,363	195,726	0	0%
511101	PART TIME < 20 HRS/WK	0	8,953	14,979	0	14,979	9,072	15,425	446	3%
514001	LONGEVITY	2,750	1,550	1,550	0	1,550	0	1,550	0	0%
515101	CLOTHING ALLOWANCE	0	0	0	0	0	0	0	0	0%
515102	CLEANING ALLOWANCE	500	0	0	0	0	0	0	0	0%
PERSONAL S	SERVICES TOTALS:	226,289	202,367	212,255	0	212,255	161,436	212,701	446	0%
EXPENSES										
5319	TRAINING EXPENSES	1,305	336	2,800	0	2,800	18	2,800	0	0%
53401	TELEPHONE	344	313	336	0	336	206	336	0	0%
5341	POSTAGE	9	63	75	0	75	28	75	0	0%
5342	PRINTING	0	0	30	0	30	0	30	0	0%
5420	OFFICE SUPPLIES	691	520	550	484	1,034	1,006	550	-484	-47%
5592	BOOKS/MANUALS/PERIODICALS	360	270	400	0	400	0	400	0	0%
	IN-STATE CONFERENCES	35	844	200	125	325	325	200	-125	-38%
5730	DUES & SUBSCRIPTIONS	225	115	500	-125	375	295	500	125	33%
EXPENSES T	OTALS:	2,969	2,461	4,891	484	5,375	1,877	4,891	-484	-9%
FRINGE BENI	EFITS									
57DENTAL	DENTAL INSURANCE	745	514	515	0	515	405	515	0	0%
57HLTH	HEALTH INSURANCE	30,216	18,182	19,803	0	19,803	15,613	19,803	0	0%
57LIFE	BASIC LIFE INSURANCE	170	113	114	0	114	85	114	0	0%
57MEDA	MEDICARE PAYROLL TAX	1,196	1,224	1,568	0	1,568	1,134	1,575	7	0%
FRINGE BENI	EFITS TOTALS:	32,327	20,033	22,000	0	22,000	17,238	22,007	7	0%
FUNCTIONAL EL	EMENT TOTALS:	261,584	224,862	239,146	484	239,630	180,551	239,599	-31	0%

ACCOUNT	DESCRIPTION	EXPENDED FY2008	EXPENDED FY2009		CURREN 20			RECOMMENDED	APPROPRIA CHANGE BET FY2010 AND	TWEEN
				APPROPRIATION	ADDITIONAL APPROPRIATION	TOTAL APPROPRIATION	YTD EXPENSES			
0111102 - MICRO/	NETWORK SVS									
PERSONAL SER	RVICES									
511001 FU	JLL TIME SALARIES	273,287	285,282	290,152	0	290,152	203,433	285,235	-4,917	-2%
514001 LC	NGEVITY	1,150	1,150	1,150	0	1,150	1,150	1,150	0	0%
515102 CL	EANING ALLOWANCE	500	500	500	0	500	500	500	0	0%
PERSONAL SER	RVICES TOTALS:	274,937	286,932	291,802	0	291,802	205,083	286,885	-4,917	-2%
EXPENSES										
52401 OF	FICE EQUIPMENT R-M	13,536	10,655	13,000	-2,345	10,655	10,655	13,000	2,345	22%
5585 CC	OMPUTER SUPPLIES	7,402	3,396	4,000	986	4,986	2,513	4,000	-986	-20%
EXPENSES TOT	ALS:	20,938	14,051	17,000	-1,359	15,641	13,168	17,000	1,359	9%
FRINGE BENEFI	ITS									
57DENTAL DE	ENTAL INSURANCE	579	514	515	0	515	349	515	0	0%
57HLTH HE	EALTH INSURANCE	45,473	47,516	51,713	-367	51,346	37,746	59,346	8,000	16%
57LIFE BA	ASIC LIFE INSURANCE	113	113	114	0	114	85	114	0	0%
57MEDA ME	EDICARE PAYROLL TAX	3,803	3,953	4,231	0	4,231	2,854	4,160	-71	-2%
FRINGE BENEFI	ITS TOTALS:	49,968	52,096	56,573	-367	56,206	41,034	64,135	7,929	14%
DEBT AND CAPI	ITAL									
585111 PC	C HARDWARE-ADMIN	12,100	7,000	5,200	0	5,200	5,134	12,700	7,500	1449
585121 PC	SOFTWARE-ADMIN	5,100	1,000	2,800	0	2,800	2,768	12,800	10,000	357%
DEBT AND CAPI	ITAL TOTALS:	17,200	8,000	8,000	0	8,000	7,902	25,500	17,500	219%
FUNCTIONAL ELEM	MENT TOTALS:	363,043	361,078	373,375	-1,726	371,649	267,187	393,520	21,871	6%
0111103 - SYSTEM	IS PROGRAMMING									
PERSONAL SER	RVICES									
511001 FU	JLL TIME SALARIES	0	0	64,605	0	64,605	0	64,605	0	0%
514001 LC	NGEVITY	0	0	0	0	0	0	0	0	0%
PERSONAL SER	RVICES TOTALS:	0	0	64,605	0	64,605	0	64,605	0	0%
EXPENSES										
52405 CC	OMPUTER EQUIPMT R-M	128,128	141,755	158,000	0	158,000	155,146	180,500	22,500	14%
52410 SC	OFTWARE MAINTENANCE	4,047	3,737	13,500	0	13,500	12,177	78,500	65,000	4819
5301 CC	ONSULTANTS	0	0	0	0	0	0	0	0	0%
53404 IN	TERNET ACCESS CHARGES	5,700	6,000	8,000	950	8,950	6,000	17,271	8,321	93%

ACCOUNT	DESCRIPTION	EXPENDED FY2008	EXPENDED FY2009		CURREN 20			RECOMMENDED	APPROPRIA CHANGE BET FY2010 AND F	WEEN
				APPROPRIATION	ADDITIONAL APPROPRIATION	TOTAL APPROPRIATION	YTD EXPENSES			
5585	COMPUTER SUPPLIES	5,800	7,691	4,000	-75	3,925	3,190	4,000	75	2%
EXPENSES TO	OTALS:	143,675	159,182	183,500	875	184,375	176,512	280,271	95,896	52%
FRINGE BENE	EFITS									
57DENTAL	DENTAL INSURANCE	0	0	148	0	148	0	148	0	0%
57HLTH	HEALTH INSURANCE	0	0	14,460	0	14,460	0	14,460	0	0%
57LIFE	BASIC LIFE INSURANCE	0	0	0	0	0	0	0	0	0%
57MEDA	MEDICARE PAYROLL TAX	0	8	937	0	937	0	937	0	0%
FRINGE BENE	EFITS TOTALS:	0	8	15,545	0	15,545	0	15,545	0	0%
DEBT AND CA	APITAL									
58512	COMPUTER SERVER SOFTWARE	0	0	0	0	0	0	0	0	0%
DEBT AND CA	APITAL TOTALS:	0	0	0	0	0	0	0	0	0%
FUNCTIONAL EL	EMENT TOTALS:	143,675	159,190	263,650	875	264,525	176,512	360,421	95,896	36%
0111104 - GIS A	DMINISTRATION									
PERSONAL S	SERVICES									
511001	FULL TIME SALARIES	80,491	84,165	85,860	0	85,860	66,838	85,860	0	0%
514001	LONGEVITY	0	0	0	0	0	0	575	575	100%
PERSONAL S	SERVICES TOTALS:	80,491	84,165	85,860	0	85,860	66,838	86,435	575	1%
EXPENSES										
52405	COMPUTER EQUIPMT R-M	0	0	0	0	0	0	0	0	0%
52410	SOFTWARE MAINTENANCE	13,317	17,101	14,500	-1,877	12,623	12,623	14,500	1,877	15%
5585	COMPUTER SUPPLIES	3,947	1,207	4,000	1,877	5,877	2,464	4,000	-1,877	-32%
EXPENSES TO	OTALS:	17,264	18,308	18,500	0	18,500	15,087	18,500	0	0%
FRINGE BENE	EFITS									
57DENTAL	DENTAL INSURANCE	207	127	0	367	367	289	0	-367	-100%
57HLTH	HEALTH INSURANCE	8,595	13,445	14,922	0	14,922	11,765	15,966	1,044	7%
57LIFE	BASIC LIFE INSURANCE	0	0	0	0	0	0	0	0	0%
57MEDA	MEDICARE PAYROLL TAX	1,129	1,162	1,245	0	1,245	926	1,253	8	1%
FRINGE BENE	EFITS TOTALS:	9,931	14,735	16,167	367	16,534	12,980	17,219	685	4%
FUNCTIONAL EL	EMENT TOTALS:	107,686	117,207	120,527	367	120,894	94,905	122,154	1,260	1%

ACCOUNT	DESCRIPTION	EXPENDED FY2008	EXPENDED FY2009	CURRENT YEAR 2010			RECOMMENDED	APPROPRIA CHANGE BET FY2010 AND F	WEEN	
				APPROPRIATION	ADDITIONAL APPROPRIATION	TOTAL APPROPRIATION	YTD EXPENSES			
0111105 - HARI	DWARE/SFTWARE PURCHASE									
DEBT AND CA	APITAL									
58511	COMPUTER SERVER HARDWARE	0	0	0	0	0	0	0	0	0%
58512	COMPUTER SERVER SOFTWARE	0	0	0	0	0	0	0	0	0%
DEBT AND CA	APITAL TOTALS:	0	0	0	0	0	0	0	0	0%
FUNCTIONAL EL	LEMENT TOTALS:	0	0	0	0	0	0	0	0	0%
INFORMATION	TECHNOLOGY TOTALS:	875,989	862,337	996,698	0	996,698	719,155	1,115,694	118,996	12%