

Storm Update



Dear Residents,

That was a heck of a storm!

Storm Recap

We received over 4" of rain (which would have been 4 feet of snow if the temperature had dropped below freezing), a few hours of heavy snow overnight, and hours and hours of high winds and extreme gusts (63 mph at 10 pm!).

All across the city, we had downed trees and power poles/lines, some localized flooding, and

quite a few homes damaged by trees. Some traffic signals are out.

We had a magnificent response from Fire and Police Departments (including Dispatch – I was listening to the police/fire scanner: the calls were fast and furious) who helped so many people in their homes and in their cars. 311 Customer Service kept the information flowing. Our Forestry division and tree contractors were busy clearing downed trees across streets and blocking properties. The Utilities and Transportation & Street crews kept clearing catch basins and storm grates, removed branches from trees, and set up barriers when poles and trees came down. All of this work will continue through the weekend.

At the height of the storm, we had 2200 homes without power. As I write, there are still 1,328 homes out.

In the middle of it all...

Our Fire Department fought a 2-Alarm fire near the corner of Beacon and Chestnut on Pine Ridge Road.

The Fire Department also helped assist a resident on Clark Rd who was dependent on oxygen and was without power. They needed to be temporarily relocated to a relative's house in Waltham.

Storm Aftermath

We know there are streets that are still blocked. We have had 208 reported tree issues in the city thus far. We're working hard to get Eversource at those locations so live wires can be dealt with and Forestry crews can get trees cleared. (We know you're trapped if you live on sections of Islington Road or Kent Road—photo at right.)



Other barricaded areas include: Clements Rd., Barnstable Rd., Hull St., Comm Ave. @ Lowell Ave., High St., Nobscott Rd., Avalon Rd., Dedham St. at the Boston line, River St., Converse Ave., Lawrence Rd. and Annawan Rd. We will continue to place barricades as we receive calls. Our highest priority is to keep residents safe as we continue to clear streets and roads.

Moving forward, the weather outlook is as follows:

Rain has subsided, wind advisory in effect through 6pm today. Chance of light snow Sunday night

into Monday morning 1” accumulation. Eyes are on another possible significant snow/rain event for Wednesday into Thursday.

I know it can be frustrating to be inconvenienced by the storm. In fact, the two staff members who were in the Mayor's office with me today each came in with their own stories: one had to take a detour from his Newtonville house because Lowell Avenue was closed and the other had no power in her house in Auburndale. We're all in this together!

Please be assured that we're all working diligently to get everyone back to all systems normal as soon as we can. I am so grateful to our city's dedicated crews who are working around the clock on our behalf.

Warmly,

Ruthanne

Is your power out?

Reporting your power outages directly to Eversource is important. You may call Eversource at 1-800-592-2000 or log your outage online at:

<https://www.eversource.com/CustomerCare/ReportOutage/Outage/OutageLogin>

Please don't call 911 to report power outages.

