

December 28, 2018

Mayor's Update



I want to let you know that there is an ongoing nationwide issue affecting some household landline and wireless cellular carriers in Massachusetts which may result in 911 calls not going through.

In an emergency, Newton residents should always try calling 911 first; however, if the call will not go through because of this issue, callers should call the City of Newton dispatch line directly at **617-796-2123**.

To repeat, in case of emergency, call 911 first. If you cannot get through, hang up and call 617-796-2123.

Check [here](#) for updated information.

Warmly,

Ruthanne

