Focus: How do we get people to obey the law?

Figure 1. The procedural justice model Social responsibility Perceived risk of sanction Traffic offences Institutional trust Not breaking the law "How likely is it I only Perceived police Self-reported incidents of will be caught?" effectiveness committing crime Responding to emergencies Preventing & detecting crime Keeping order on the streets Cooperating with the police **Police legitimacy** Willingness to report crime & "We're on the give information to the police same side" Perceived police fairness Being friendly & helpful Treating people with respect Following police Making fair decisions instructions Taking the time to explain Willingness to do what the them police say (regardless of Personal morality whether you agree) "It's wrong to commit crime"

Note: Adapted from the work of Tyler and colleagues.

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