

## Programs & Services Committee Report BUDGET

### City of Newton In City Council

#### Wednesday, May 20, 2020

**Present:** Councilors Krintzman (Chair), Humphrey, Albright, Ryan, Greenberg, Wright, Baker, and Noel

Also Present: Councilors Kelley, Danberg, and Malakie

**City Staff:** Jonathan Yeo, Chief Operating Officer, Jill Mercurio, Library Director; Michelle Buglio, Assistant Library Director; Jayne Colino, Senior Services Director; Noreen Stilton, Senior Services Executive Administrator; Alissa Giuliani, City Solicitor; David Olson, City Clerk; Nathan Giacalone, Committee Clerk

#### **BUDGET & CIP DISCUSSIONS:**

- Library
- Senior Services
- City Solicitor
- City Clerk

#### **Referred to Finance and Appropriate Committees**

**#8-20** Submittal of the FY 2021 to FY 2025 Capital Improvement Plan (#8-20) <u>HER HONOR THE MAYOR</u> submitting the Fiscal Years 2021 to 2025 Capital Improvement Plan pursuant to section 5-3 of the Newton City Charter.

#### **Referred to Finance and Appropriate Committees**

#8-20(2) Submittal of the FY 2021 Municipal/School Operating Budget
 HER HONOR THE MAYOR submitting in accordance with Section 5-1 of the City of
 Newton Charter the FY21 Municipal/School Operating Budget, passage of which
 shall be concurrent with the FY21-FY25 Capital Improvement Program (#8-20).
 EFFECTIVE DATE OF SUBMISSION 05/11/20; LAST DATE TO PASS THE BUDGET
 06/25/2020

#### **Referred to Finance and Appropriate Committees**

**#8-20(3)** Submittal of the FY 2021 – FY 2025 Supplemental Capital Improvement Plan HER HONOR THE MAYOR submitting the FY 2021 – FY 2025 Supplemental Capital Improvement Plan.

#### <u>Library</u>

Library Director Jill Mercurio presented the proposed FY2021 budget for the Newton Free Library. The total proposed FY2021 budget is \$5,772,412, a 2.67% decrease from FY2020. Ms. Mercurio said that this was not the original budget prepared, but a reduced one due to the COVID-19 pandemic-related budget shortfalls. The Library is a staff-focused department, with 53 full time and 67 part time employees. Their role is to serve the public as it accesses the Library's collection of over 500,000 items. Despite the budget reductions, the staff will be able to continue to serve the public as before and the Library will be able to maintain its accreditation with the Massachusetts Board of Library Commissioners. Membership in this body allows Newton residents to borrow materials from any library in Massachusetts and it allows the Library to apply for state grants. To adapt to the COVID-19 shutdowns, the Newton Library has worked to increase its robust digital collections to allow the public to continue to access its services.

Most reductions in the proposed FY2021 budget come from reducing Sunday hours, some cuts to the materials budget, and deferral of filling certain vacated positions. Despite these cuts, the Library will continue the summer reading program as well as the renovation to the Children's Room, though with a delay. This delay will be used to enhance the project. Ms. Mercurio closed her summary emphasizing that in tough economic times, people turn to their public libraries for the wide variety of services they offer.

Committee member and Councilor questions, answers, and comments are as follows:

**Q:** What are the details of the library administration line, the largest decrease in this proposed budget, which declined by about \$136,000?

**A:** Most of this is from staff attrition and delays in filling other positions. Other large decreases are due to the suspension of Sunday hours.

**Q:** For many people, it is easier to go to the Library during the weekend. Have you considered closing during a less busy weekday to continue operating on Sunday?

**A:** This scenario was considered, but Sunday is the only day not part of the union working schedule. The Massachusetts Board of Library Commissioners requires the Library to be open for a certain number of hours per week, and Sunday was the only day that it could cut and still fit into this limit. To compensate this loss, Wi-Fi access outside the building is being expanded and night hours will be maintained during the week.

**C:** With few free public spaces in Newton, its important to have the Library available and having it closed on Sundays removes this as a space for those who need it.

**Q:** What are the details to the cuts to books/manuals/periodicals?

**A:** The reductions to this are new materials acquisitions with modest cuts that will not prevent expansion of the Library's collection. These cuts are not projected to detract from the quality of service to the public. One example is the cut of the movie licensing service used for large showings since large-scale gatherings are not predicted to resume anytime soon. This will allow funding to be prioritized for databases and other e-services. The computers are also being

funded in full.

**Q:** What are the details of the Library's curbside pickup option that it is exploring?

**A:** This was a service being planned before the pandemic began. Patrons are encouraged to keep submitting their materials requests as more details on this service will be provided.

Q: Is the Library currently qualified to receive state grants?

**A:** Yes, these qualifications are public hours, percent of budget on new materials, and the Newton Library meets both requirements. These grants have been for a variety of materials from technology to language services.

Q: Was the Library able to get the welcoming service trainings for its employees?A: Yes, the Library obtained these and is always working to improve these qualities.

**Q:** What is the status of the teen LGBTQ space in the Library?

**A:** This space is still going strong and the LGBTQ teen group continues to meet virtually to watch and discuss LGBTQ programming. The Library also maintains a robust collection of LGBTQ materials.

**Q:** What is the process for returning overdue materials during the pandemic?

**A:** All due dates have been extended and the book drop is currently open. This extension gives the Library more time to handle a surge in returns.

Q: Is there any information on the status of the Spring Fling?

**A:** The original purpose of the 2020 Spring Fling was to raise funding and awareness for the Children's Room renovation. This event has been postponed to September provided large gatherings will be permitted.

**Q:** Are there any plans to reconstitute the capital plans committee for the Library?

**A:** The Children's Room expansion will continue, though with a delay. It would be a good idea to discuss reforming this group as there are further capital projects planned for the Library beyond the Children's room.

The Committee held a straw vote to approve the Library Department's Recommended Budget for FY2021 which carried 7-0-1 (Councilor Humphrey abstaining).

#### Senior Services

Senior Services Director Jayne Colino presented the proposed FY2021 Senior Services budget to the Committee. The proposed FY2021 budget is \$793,660, a 1.25% increase from FY2020. Ms. Colino said that Senior Services, like all city departments has had to adapt to COVID-19, but it has had a budget increase due to fringe benefits. Two part-time positions funded by grants were authorized to become one full-time position. There was a \$1,500 decrease as in-state conferences were cut from the budget. Emergency support function 15 has worked to take on more volunteers, outreach callers. The city census data has been used to call elderly residents living alone to remedy the loneliness spurred by COVID-19. Senior Services has also worked to

obtain face masks and other supplies for seniors in need. NewMo's service patterns have changed since far fewer people are traveling currently due to the pandemic. This decline in use may change the contract with the service provider. Senior Services also collaborates with the Newton Free Library to continuously offer virtual programming to senior citizens including Zumba and a bereavement group. It is unclear when the Senior Center will reopen given the increased vulnerability of senior citizens to COVID-19. In the meantime, Senior Services continues to explore digital options for seniors to stay connected and ways to help them learn how to use the technology.

Committee member and Councilor questions, answers, and comments are as follows:

Q: Was the NewMo business model viable before COVID-19?

**A:** There were some operational issues, but overall the model was a success that saw greater demand than available service. Issues arose with its reliance on a smartphone app that seniors were having difficulties using.

Q: How has COVID-19 affected the NewCAL project?

**A:** Community meetings are ongoing relating to this project. Currently, the project architects are working to decide on a final site.

**Q:** Will there be an update for Age-Friendly Newton?

**A:** There is all the data for this, but the plan has not been written yet. Senior Services is designing its programming to best convey the age friendly message to the community.

**Q:** With the COVID-19 related cuts, is there money already set aside to move forward with the NewCAL project? Many constituents are wary of moving forward with unfunded projects during this time.

**A:** There has been no money yet allocated for construction. \$400,000 has been allocated for feasibility, program design, and site selection.

**Q:** Is NewCAL considered a priority for the Mayor's office?

**A:** The project remains a priority for the Mayor and the funding currently in use was approved in FY20. There is still active public input and a successful working group. Two sites have been selected for more detailed analysis and the Mayor hopes to continue moving forward in the process. The outlook after site selection is uncertain until the City's budget health is known.

Q: Does the NewMo contract appear viable in the short term?

**A:** There will be a conversation with the vendor to answer this question. While NewMo is able to more easily meet the decreased demand, the vendor needs to determine whether it can continue to operate in Newton under the loss of revenue.

**Q:** Will Senior Services be able to increase its collaboration with Friendship Works in the coming year?

**A:** The funding for this comes from the state formula grant but it is too soon to tell what the state budget will be. There is a large increase of the senior population expected after the 2020 Census, after which the grant request will be submitted. Friendship Works still operates with

Newton and is succeeding at linking seniors with volunteers.

Q: Before the shutdowns, many senior citizens were unaware of NewMo. If one has a doctor's appointment outside of Newton in a nearby community, can NewMo take them there?
A: Currently, NewMo takes residents to about 10 medical destinations outside of Newton. NewMo has four vehicles dedicated to travel. However, taxi and other transportation services are suffering due to the COVID-19 shutdowns and the market outlook is uncertain.

**Q:** What is the Implementation Plan that is being submitted to the WHO and AARP for approval? **A:** Acceptance into WHO-AARP Age Friendly Network requires a commitment to a continuous process of improving strategies for financial goals. Every five years a report must be submitted showing what was accomplished and the plan to meet goals for the next five years.

**Q:** When Senior Services helps senior citizens downsize, are there roadblocks or is there even enough senior housing available in Newton?

**A:** No community has enough. Senior Services cannot develop additional housing on its own, but through its age-friendly initiatives it can advocate for the construction of additional senior housing.

**Q:** How is Senior Services working to prepare its clientele for the "new normal" phase of the Governor's reopening plan for Massachusetts?

**A:** Reopening will include more social distancing that will be incorporated into programing with care and caution.

Ms. Colino noted that it was moving to see the community coming together and neighbors helping each other out in this time of pandemic.

The Committee held a straw vote to approve the Senior Services Department Recommended Budget for FY2021 which carried 8-0.

#### City Solicitor/Law Department

City Solicitor Alissa Giuliani presented the proposed FY2021 Law Department budget to the Committee. The proposed FY2021 budget is \$1,894,074, a 4.46% decrease from FY2020. Atty. Giuliani said that the changed budget will not affect the level of service it provides the city. The Law Department hired a new attorney to assist with School Department matters but deferred filling another position in order to cut back on costs. The department has also been using a new case management tracking system, Time Matters, which helps streamline work and track non-litigation matters. The biggest decrease is the hold on the additional staff member and the fringe benefits they bring. Law has been working closely with the Mayor's Office, HHS, and the Council to understand how state and federal COVID-19 legislation impacts the City. Law Department has also been working with the City Council in its transition to Zoom meetings to ensure compliance with Open Meeting Law. Land Use, Zoning Redesign, Webster Woods, and the Northland and Riverside projects are expected to require lots of input from Law. Litigation cases against the city have increased markedly from 2019 as well, though Atty. Giuliani does not believe this trend is any cause for alarm for the city and is consistent with similar trends seen in other communities.

These cases also include those in which the city is correct.

Committee member and Councilor questions, answers, and comments are as follows:

**Q:** Why has the line item for Consultants declined by \$5,000?

**A:** This will not harm the Department's operations as it already minimizes outside consultation.

**C:** The Law Department will be a valuable aid to the City as it seeks to increase abilities of civil ticketing. One specific instance that will need to be examined is the ability of the off-leash dog officer to issue civil tickets.

**C:** The Law Department has also been vital assistance in the Landmark Ordinance working group.

**Q:** Why did the number of contracts drafted and reviewed increase so significantly?

**A:** These include other agreements besides the purchasing contracts. The Law Department identified contracts not properly recorded and it worked with Purchasing to clarify the system and ensure that contracts go through all proper steps before receiving a final signature. Clarified processes and increased efficiency have caused this change. There have also been more contracts written. Time Matters makes it possible to keep better track.

Q: Where are department records kept?

**A:** Each department maintains its own records and Law runs annual training with each department trains each department every year on how to properly maintain them. When a public records request is received, Law can tag the relevant department for a more efficient process.

**C:** Councilors thanked the Law Department and City Clerk for their help ensuring that the City Council has been able to continue working on pace without any severe interruption to its schedule.

**Q:** Is there a difference between an assistant and a deputy city solicitor?

**A:** They are all assistant city solicitors, but the deputy solicitors have more experience and oversee other solicitors under them.

**Q:** Why will the Law Department be working on the Washington Street Overlay?

**A:** The decision was made by the Mayor and the Planning Department to include the Washington Street zoning overlay in the regular zoning code, rather than to have two separate efforts. This may be redecided during the village planning.

**Q:** If the Northland development has received approval why are there still special permit applications?

**A:** There are no additional special permits coming, but the Law Department continues to monitor those that have gone out in case they need amendments.

**Q:** What is the Oak Hill Radio Frequency Interference Remediation Fund?

A: The radio towers in the Oak Hill area interfere with personal appliances and there is a

#### Programs & Services Committee Report Wednesday, May 20, 2020 Page 7

mitigation fund for residents to purchase the components to prevent this. This remediation fund has a manager to handle the resident complaints and ensure they get the proper compensation.

**Q:** Which unions will the Law Department be bargaining with next year?

**A:** Law Department will be negotiating with all of them and all nine are seeing their contracts expire at the same time.

Q: On the legal claims settlement, where does the money come from for a payout?A: In the event of a judgement that the city agrees to settle, there is consultation with the Mayor and CFO to bring the settlement before the Council when necessary.

**Q:** With the establishment of retail marijuana operations, has there been any progress on research of the host city agreement?

**A:** The Law Department continues to monitor developments in this field, such as events in other communities and purported cases of inappropriate management.

The Committee held a straw vote to approve the Law Department's Recommended Budget for FY2021 which carried 8-0.

#### <u>City Clerk</u>

City Clerk David Olson presented the proposed FY2021 budget for the City Clerk's department to the Committee. The proposed FY2021 budget is \$2,076,973, a 1.17% increase from FY2020. Mr. Olson said that the department is hard at work preparing for the upcoming fall elections and designing the best practices for holding them safely during the pandemic. Other upcoming issues include re-precincting and recodification. Mr. Olson said that the department has deferred its request for another City Council employee to account for the COVID-19 cuts, though this position should be added once the budget improved. Cuts have been made in all areas except for the fall elections, for which the costs are currently uncertain.

Committee member and Councilor questions, answers, and comments are as follows:

**C:** Multiple councilors thanked Mr. Olson for the work the City Clerk department has done in transitioning the Council to meeting virtually.

**Q:** What are the details of the reductions to the Elections line item?

**A:** This number is too low because the state legislature has not yet decided on how the fall elections will be run. There is not enough money in this projected line item to cover the increased postage that is expected from the increased amount of absentee and mail-in ballots requested for the election. There will be a supplemental budget put together to account for the change to this cost once the state legislature decides on a course of action.

Q: What method is expected for the September election?

**A:** Whether this is officially called a mail-in election or not, far more absentee and mail-in ballots are expected. Mr. Olson explained that if only done through absentee ballots, these ballots must go to polling locations on election day versus a central tabulation location. More manpower will

be needed to move ballots from city hall to polling locations. There are also concerns about having enough poll workers for the election as well.

**Q:** Why did the budget for Census Records decline?

**A:** The process for the Census has become more efficient as more of the Census is performed online, allowing for a cost savings.

**Q:** Why did the budget for Archives Management decline?

**A:** The cuts are money carried forward from previous Archivists departing the post. This budget may increase if the physical archives can be moved to a larger location.

**Q:** What are the details of the Clerks' Office dog licensing efforts?

**A:** The Clerks' Office has issued almost 5,000 dog licenses for an estimated 6,000 dogs in Newton, though this number is likely far lower than the actual number of dogs in the city. The leftover 1,000 are residents who have refused to license their dogs.

Q: What records were lost in the 1930s City Hall fire?

**A:** There is no comprehensive list of the materials lost during this fire. There are archival records stored in all departments across the city and the Clerk's goal is to store all these materials in one location.

**Q:** What is meant by "identify opportunities for online management of Council discussion items and backup materials?"

**A:** This is part of an ongoing effort to get more Council material up on the website and easily accessible by the public. This material is still open to the public, but it requires getting in touch with City Council staff and determining what specific material is needed.

**Q:** Why did City Council expenses decline by about \$22,000?

**A:** This is because there is no end of term event this year nor gifts purchased for retiring Councilors.

**Q:** What are the details of the new voting equipment being purchased?

**A:** No new voting equipment will be installed before the elections. They will be purchased before July 2021 to get elections personnel trained on them in the event of September elections. The current ballot machines in use are no longer being manufactured and are approaching the end of their lifespans. The last elections they will be suitable for will be this year's fall elections.

**Q:** Will meeting videos be made available to the public?

**A:** The current city website does not support videos but can instead provide links to NewTV which also records and streams most Council and Committee meetings.

The Committee held a straw vote to approve the City Clerks' Department's Recommended Budget for FY2021 which carried 8-0.

The meeting adjourned at 9:51PM.

Programs & Services Committee Report Wednesday, May 20, 2020 Page 9

Respectfully Submitted,

Josh Krintzman, Chair

# **Newton Free Library**

## Mission

The Newton Free Library brings the community together to enjoy, explore, create and discover.



The library operates at the heart of the cultural, literary and intellectual life of the community. It serves all demographics in Newton, from babies and their parents through our most senior citizens, and provides services, programs and collections of interest to all segments of the community.

Your library card unlocks access to vast collections: our library contains 390,318 books, 40,648 audiobook and music CDs, 41,029 DVDs and a growing "Library of Things" with musical instruments, laptops, and more. We also offer three digital services providing e-book and video or audio downloads to Newton cardholders, with a total of 685,000 titles to access from home or on the go. Logging into the Minuteman Library Network catalog provides additional resources, allowing a request to be placed on 1.5 million additional titles.

The library is more than ever a participatory community gathering place. Storytimes, concerts, author talks, crafts programs, book clubs, maker programs, game nights, art openings and more are available just about every day of the year.

The Newton Free Library had a tremendously busy year. Among our noteworthy accomplishments, the Library:

- Loaned 1,767,892 digital and physical materials. Thank you for making us one of the busiest public library buildings in Massachusetts!
- Renovated our atrium reading room, meeting rooms, study rooms, and high traffic areas of the first and second floors with new carpeting, paint, and refinished/updated furnishings.
- Expanded operating hours on Sunday afternoons in July and August. We welcomed an additional 7,687 visitors on Sundays during summer 2019.
- Opened our Makerspace, stocked with tools ranging from 3-D printers to sewing machines, for patrons to learn and create with during guided programming and dropin DIY sessions.
- Expanded our Library of Things collection with musical instruments, puzzles, and board games to borrow. Laptops and electronic accessories like headphones and charging cords were added for in-library use.
- Conducted 2,574 programs (an increase of 15.8% from last year) serving an estimated 47,963 People.
- Brought library services to classrooms, preschools, camps, assisted living facilities and community events over 205 times, interacting with more than 5,825 residents.

During our mandated spring closure, Newton Free Library staff found new and creative ways to support readers of all ages through virtual programming and expanded offerings. We piloted a convenient Curbside Pick-up Project for people to collect their requested materials. This service was so popular; we plan to provide it in the future. Additionally, we saw a 70% growth in residents taking advantage of the Library's downloadable and streaming books, music and movies. There was also a dramatic increase in online library card registrations; we look forward to welcoming these new members to the Library.

Despite necessary budget reductions, we are confident that we can continue providing residents with an amazing collection of materials to borrow, dynamic programs to attend, and continued enhancements to our services and facilities.

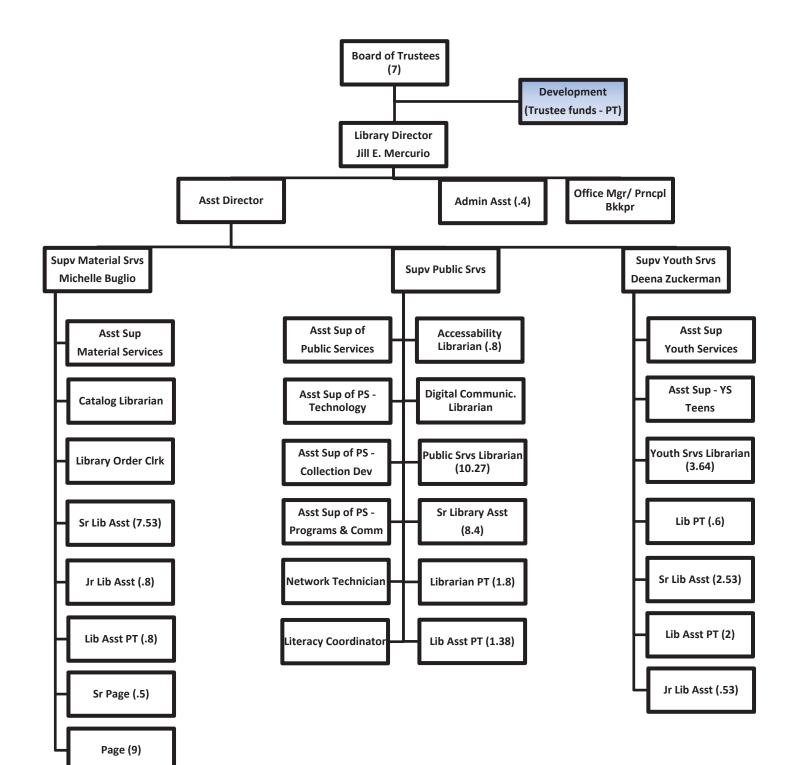
The budget is at a level sufficient to assure certification of the Library by the Massachusetts Board of Library Commissioners, which gives Newton cardholders the ability to use any library in the state, and qualifies the Library to receive state grants.

We are committed to making library services accessible and fulfilling for residents of all ages and we look forward to serving you.

Jill E. Mercurio

Library Director

## **Library**

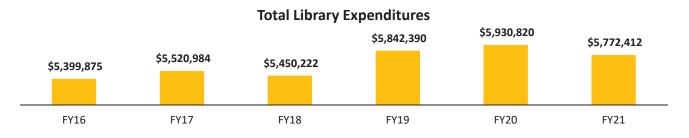


## **Financial and Operating Highlights**

#### **Financial Highlights**

|                        |     | <         | <> |               |    |           |        |           |        | Adj Budget |        | Proposed  |
|------------------------|-----|-----------|----|---------------|----|-----------|--------|-----------|--------|------------|--------|-----------|
|                        |     | FY2016    |    | FY2017 FY2018 |    |           | FY2019 |           | FY2020 |            | FY2021 |           |
| Expenditure by Departm | ent |           |    |               |    |           |        |           |        |            |        |           |
| Library Admin          | \$  | 312,452   | \$ | 320,266       | \$ | 332,490   | \$     | 360,673   | \$     | 379,769    | \$     | 243,055   |
| Building Maintenance   | \$  | 264,847   | \$ | 284,850       | \$ | 271,670   | \$     | 280,850   | \$     | 283,850    | \$     | 283,850   |
| Main Library           | \$  | 4,822,575 | \$ | 4,915,868     | \$ | 4,846,062 | \$!    | 5,200,867 | \$     | 5,267,201  | \$     | 5,245,507 |
| Total                  | \$  | 5,399,875 | \$ | 5,520,984     | \$ | 5,450,222 | \$!    | 5,842,390 | \$     | 5,930,820  | \$     | 5,772,412 |
| % Incr                 |     |           |    | 2.24%         |    | -1.28%    |        | 7.20%     |        | 1.51%      |        | -2.67%    |
| Personnel              |     |           |    |               |    |           |        |           |        |            |        |           |
| Full-Time              |     | 61        |    | 62            |    | 61        |        | 60        |        | 60         |        | 60*       |
| Part-Time              |     | 17        |    | 22            |    | 22        |        | 22        |        | 22         |        | 22        |
| Total FTE              |     | 78        |    | 84            |    | 83        |        | 82        |        | 82         |        | 82        |

\*Two Senior Assistants deferred until FY2022



#### **Operating Highlights**

| Singhts       |   |  |
|---------------|---|--|
|               | 49,123  |  |
|               | 659,313   | Visits per Hour Open   |
| pen           | 1,921   |  |
|               |   | 200  |
| <u>Owned</u>  | Borrowed  |  |
| 301,146       | 462,411   |  |
| 69,774        | 359,474   | 180 192 184 166 187 243 311<br>0   |
| 97,782        | 517,941   | MON TUE WED THU FRI SAT SUN  |
| 11,336        | 86,643  | Digital Media Use  |
| <u>72,508</u> | <u>136,881</u>  |  |
| 552,546       | 1,769,945   | E-Video  |
|               |   | 150000 – E-Music   |
| Held          | <u>Attendance</u>   | 100000 +   |
| 1,453         | 14,387  | E-Audio  |
| 806           | 29,071  | 50000 E-Books  |
| <u>272</u>    | 4,167   | 0  |
| 2,531         | 47,625  | FY14 FY15 FY16 FY17 FY18 FY19  |
|               | pen<br><u>Owned</u><br>301,146<br>69,774<br>97,782<br>11,336<br><u>72,508</u><br>552,546<br><u>Held</u><br>1,453<br>806<br><u>272</u> | 49,123           659,313           pen         1,921           Owned         Borrowed           301,146         462,411           69,774         359,474           97,782         517,941           11,336         86,643           72,508         136,881           552,546         1,769,945           Held         Attendance           1,453         14,387           806         29,071           272         4,167 |

## Newton Free Library Fiscal Year 2021 Outcomes and Strategies

### Outcome 1

**Visitor Experience:** *Provide a superb visitor experience to library visitors in person and online.* 

• Work with DPW to improve library parking lot and expand the availability of parking spaces.

- Continue upgrading seating and study areas throughout the building.
- Launch a new website with improved accessibility and navigation.
- Share library news, reader recommendations and event information through improved channels.
- Enhance way-finding signage to improve navigation throughout the building and collections.
- Provide staff training to promote welcoming and inclusive services for all visitors.
- Maintain our vibrant collections by adding 35,000 new items and minimizing wait times by purchasing a copy for every three reserves and expanding the Speed Read Collection.
- Expand the availability of streaming and downloadable ebook, audiobook, video and digital magazine content by

### Outcome 2

**Collections:** Connect residents to ideas, information and resources that meaningfully enrich their lives.

increasing the budget for Kanopy, hoopla, and Overdrive/Libby services.

• Expand our "Library of Things" through the Newton DPW using the state's Recycling Dividends Program, which supports creation of local lending libraries for tools and other items.

## Outcome 3

**Programs and Services:** Bring the community together to explore ideas, build skills and promote engagement.

- Bolster the award-winning English Language Learner program by training new tutors quarterly and offering creative programming to support learners.
- Expand our volunteer-driven home delivery program for people unable to visit the library.

Provide a diverse offering of adult

programs featuring outside speakers, concert and a wide array of book clubs, Makerspace events and Technology classes.

- Launch an outreach pilot program that allows the library to offer programs at offsite locations throughout the city to reach new audiences and provide continued engagement opportunities.
- Upgrade technology access and reliability by upgrading our computer networking infrastructure, wireless services and connecting all switches to the building's fiber network.

## Newton Free Library Fiscal Year 2021 Outcomes and Strategies

- Continue developing plans to expand the Children's Room with a generous programming space, comfortable furnishings and engaging activity and study areas.
- Maintain a variety of compelling, ageappropriate program offerings for children and families, featuring a combination of virtual, in-person and drop-in activities.

## Outcome 4

**Youth:** Children and teens will develop skills and an appreciation for reading and lifelong learning in a welcoming, safe and inspiring environment.

• Empower tweens and teens to develop their own program opportunities by engaging the Advisory Board and collaborating with High School Clubs. Six to ten teen programs will be offered monthly.

#### FUND: 0001 - GENERAL FUND DEPARTMENT: 601 - NEWTON PUBLIC LIBRARY

#### CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

|                               | ACTUAL<br>2017 | ACTUAL<br>2018 | ACTUAL<br>2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|-------------------------------|----------------|----------------|----------------|------------------|---------------------|------------------------|
| LIBRARY SUMMARY               |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES        | 3,755,481      | 3,713,536      | 3,821,920      | 4,038,987        | 3,844,710           | -194,278               |
| 52 - EXPENSES                 | 1,106,143      | 1,116,194      | 1,161,782      | 1,178,706        | 1,165,922           | -12,784                |
| 58 - DEBT AND CAPITAL         | 5,999          | 4,504          | 12,075         | 12,500           | 0                   | -12,500                |
| 57 - FRINGE BENEFITS          | 655,585        | 626,651        | 674,704        | 700,626          | 761,780             | 61,154                 |
| TOTAL DEPARTMENT              | 5,523,207      | 5,460,886      | 5,670,481      | 5,930,819        | 5,772,412           | -158,408               |
| MAIN LIBRARY                  |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES        | 3,468,388      | 3,414,896      | 3,513,460      | 3,699,157        | 3,640,330           | -58,827                |
| 52 - EXPENSES                 | 820,523        | 843,990        | 880,535        | 893,556          | 880,772             | -12,784                |
| 58 - DEBT AND CAPITAL         | 5,999          | 4,504          | 12,075         | 12,500           | 0                   | -12,500                |
| 57 - FRINGE BENEFITS          | 622,776        | 593,345        | 642,531        | 661,988          | 724,405             | 62,417                 |
| TOTAL MAIN LIBRARY            | 4,917,686      | 4,856,736      | 5,048,601      | 5,267,201        | 5,245,507           | -21,694                |
| LIBRARY ADMINISTRATION        |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES        | 287,093        | 298,640        | 308,460        | 339,830          | 204,379             | -135,451               |
| 52 - EXPENSES                 | 770            | 544            | 834            | 1,300            | 1,300               | 0                      |
| 57 - FRINGE BENEFITS          | 32,809         | 33,306         | 32,172         | 38,638           | 37,375              | -1,263                 |
| TOTAL LIBRARY ADMINISTRATION  | 320,671        | 332,490        | 341,467        | 379,769          | 243,055             | -136,714               |
| LIBRARY BUILDING MAINT.       |                |                |                |                  |                     |                        |
| 52 - EXPENSES                 | 284,850        | 271,660        | 280,414        | 283,850          | 283,850             | 0                      |
| TOTAL LIBRARY BUILDING MAINT. | 284,850        | 271,660        | 280,414        | 283,850          | 283,850             | 0                      |

#### FUND: 0001 - GENERAL FUND DEPARTMENT: 601 - NEWTON PUBLIC LIBRARY

#### CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

|                |                        | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|----------------|------------------------|------------------|------------------|------------------|------------------|---------------------|------------------------|
| 601 - LIBRARY  | =                      |                  |                  |                  |                  |                     |                        |
| 0160110 - MAIN | I LIBRARY              |                  |                  |                  |                  |                     |                        |
| PERSONAL S     | SERVICES               |                  |                  |                  |                  |                     |                        |
| 511001         | FULL TIME SALARIES     | 2,575,744        | 2,473,938        | 2,604,739        | 2,746,964        | 2,813,894           | 66,930                 |
| 511101         | PART TIME < 20 HRS/WK  | 434,740          | 438,605          | 466,828          | 523,481          | 504,866             | -18,615                |
| 511102         | PART TIME > 20 HRS/WK  | 244,317          | 256,257          | 212,602          | 211,794          | 246,649             | 34,855                 |
| 513010         | REGULAR OVERTIME       | 105,022          | 104,155          | 110,450          | 136,203          | 136,000             | -203                   |
| 514001         | LONGEVITY              | 52,808           | 48,555           | 48,993           | 51,300           | 51,500              | 200                    |
| 514006         | EXCEPTIONAL SVS PAY    | 0                | 947              | 0                | 0                | 0                   | 0                      |
| 514309         | OTHER STIPENDS         | 0                | 0                | 3,880            | 3,915            | 0                   | -3,915                 |
| 514317         | ADMINISTRATIVE STIPEND | 4,320            | 4,180            | 240              | 0                | 0                   | 0                      |
| 515003         | SPECIAL LEAVE BUY BACK | 6,000            | 16,538           | 12,000           | 0                | 0                   | 0                      |
| 515005         | BONUSES                | 0                | 18,900           | 15,000           | 0                | 0                   | 0                      |
| 515006         | VACATION BUY BACK      | 19,436           | 26,051           | 12,860           | 0                | 0                   | 0                      |
| 515101         | CLOTHING ALLOWANCE     | 500              | 1,271            | 0                | 0                | 0                   | 0                      |
| 515102         | CLEANING ALLOWANCE     | 25,500           | 25,500           | 25,868           | 25,500           | 23,421              | -2,079                 |
| 519100         | SALARY/WAGE ATTRITION  | 23,300           | 0                | 23,000           | 23,300           | -136,000            | -136,000               |
| TOTAL          | PERSONAL SERVICES      | 3,468,388        | 3,414,896        | 3,513,460        | 3,699,157        | 3,640,330           | -58,827                |
| EXPENSES       |                        |                  |                  |                  |                  |                     |                        |
| 524010         | OFFICE EQUIPMENT R-M   | 0                | 49               | 136              | 1,000            | 1,000               | 0                      |
| 524080         | DEPARTMENTAL EQUIP R-  | 554              | 16,456           | 15,037           | 18,509           | 18,509              | 0                      |
| 524100         | SOFTWARE MAINTENANC    | 12,434           | 16,501           | 17,488           | 14,550           | 17,041              | 2,491                  |
| 530400         | DOCUMENT PRESERVATI    | 3,250            | 3,505            | 4,887            | 5,250            | 5,250               | 2,491                  |
| 532100         | TUITION ASSISTANCE     | -15              | 305              | -125             | 300              | 300                 | 0                      |
|                | TELEPHONE              |                  |                  |                  |                  |                     | 0                      |
| 534010         |                        | 4,414            | 3,900            | 4,014            | 3,700            | 3,700               | 0                      |
| 534040         | INTERNET ACCESS CHAR   | 1,614            | 1,718            | 1,605            | 1,725            | 1,725               | 0                      |
| 534100         | POSTAGE                | 10,277           | 9,126            | 9,510            | 10,300           | 10,300              |                        |
| 534200         | PRINTING               | 4,770            | 4,573            | 7,131            | 5,250            | 5,250               | 0                      |
| 534300         | ADVERTISING/PUBLICATIO | 767              | 836              | 825              | 840              | 840                 | 0                      |
| 542000         | OFFICE SUPPLIES        | 7,717            | 7,996            | 8,966            | 9,000            | 9,000               | 0                      |
| 548000         | GASOLINE               | 464              | 565              | 578              | 575              | 575                 | 0                      |
| 558300         | LIBRARY SUPPLIES       | 24,579           | 26,436           | 30,275           | 30,500           | 30,500              | 0                      |
| 558500         | COMPUTER SUPPLIES      | 7,977            | 7,420            | 7,470            | 8,000            | 8,000               | 0                      |
| 559200         | BOOKS/MANUALS/PERIODI  | 626,000          | 624,292          | 652,519          | 660,000          | 645,000             | -15,000                |
| 571000         | VEHICLE USE REIMBURSE  | 504              | 199              | 359              | 500              | 500                 | 0                      |
| 571200         | REFRESHMENTS/MEALS     | 57               | 161              | 299              | 275              | 0                   | -275                   |
| 571600         | SPECIAL EVENT EXPENSE  | 32               | 153              | 87               | 0                | 0                   | 0                      |
| 573000         | DUES & SUBSCRIPTIONS   | 115,127          | 119,800          | 119,474          | 123,282          | 123,282             | 0                      |
| TOTAL          | EXPENSES               | 820,523          | 843,990          | 880,535          | 893,556          | 880,772             | -12,784                |
| FRINGE BENI    |                        |                  |                  |                  |                  |                     |                        |
| 57DENT         | DENTAL INSURANCE       | 15,307           | 15,093           | 15,825           | 16,440           | 12,360              | -4,080                 |
| 57HLTH         | HEALTH INSURANCE       | 545,276          | 511,821          | 553,299          | 561,864          | 631,063             | 69,199                 |
| 57LIFE         | BASIC LIFE INSURANCE   | 1,888            | 1,846            | 1,751            | 1,881            | 1,368               | -513                   |
| 57MEDA         | MEDICARE PAYROLL TAX   | 44,043           | 43,417           | 44,249           | 51,058           | 50,255              | -803                   |
| 570PEB         | OPEB CONTRIBUTION      | 16,262           | 21,168           | 27,407           | 30,745           | 29,359              | -1,386                 |
| TOTAL          | FRINGE BENEFITS        | 622,776          | 593,345          | 642,531          | 661,988          | 724,405             | 62,417                 |

#### CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

|                | _                     | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|----------------|-----------------------|------------------|------------------|------------------|------------------|---------------------|------------------------|
| DEBT AND C     | APITAL                |                  |                  |                  |                  |                     |                        |
| 585111         | PC HARDWARE-ADMIN     | 5,999            | 4,504            | 12,075           | 12,500           | 0                   | -12,500                |
| TOTAL          | DEBT AND CAPITAL      | 5,999            | 4,504            | 12,075           | 12,500           | 0                   | -12,500                |
| TOTAL MA       | IN LIBRARY            | 4,917,686        | 4,856,736        | 5,048,601        | 5,267,201        | 5,245,507           | -21,694                |
| 0160111 - LIBR | ARY ADMINISTRATION    |                  |                  |                  |                  |                     |                        |
| PERSONALS      | SERVICES              |                  |                  |                  |                  |                     |                        |
| 511001         | FULL TIME SALARIES    | 267,209          | 273,537          | 282,432          | 294,142          | 292,246             | -1,896                 |
| 511101         | PART TIME < 20 HRS/WK | 16,884           | 9,217            | 0                | 40,188           | 40,914              | 725                    |
| 511102         | PART TIME > 20 HRS/WK | 0                | 11,036           | 20,608           | 0                | 0                   | 0                      |
| 513012         | SUNDAY HOURS          | 0                | 0                | 0                | 0                | -136,000            | -136,000               |
| 514001         | LONGEVITY             | 2,500            | 4,000            | 4,000            | 4,500            | 6,400               | 1,900                  |
| 515005         | BONUSES               | 0                | 350              | 600              | 0                | 0                   | 0                      |
| 515102         | CLEANING ALLOWANCE    | 500              | 500              | 820              | 1,000            | 820                 | -180                   |
| TOTAL          | PERSONAL SERVICES     | 287,093          | 298,640          | 308,460          | 339,830          | 204,379             | -135,451               |
| EXPENSES       |                       |                  |                  |                  |                  |                     |                        |
| 524010         | OFFICE EQUIPMENT R-M  | 770              | 544              | 834              | 1,300            | 1,300               | 0                      |
| TOTAL          | EXPENSES              | 770              | 544              | 834              | 1,300            | 1,300               | 0                      |
| FRINGE BEN     | EFITS                 |                  |                  |                  |                  |                     |                        |
| 57DENT         | DENTAL INSURANCE      | 933              | 971              | 902              | 1,050            | 1,050               | 0                      |
| 57HLTH         | HEALTH INSURANCE      | 27,897           | 28,169           | 26,949           | 31,686           | 27,589              | -4,097                 |
| 57LIFE         | BASIC LIFE INSURANCE  | 57               | 57               | 57               | 57               | 114                 | 57                     |
| 57MEDA         | MEDICARE PAYROLL TAX  | 3,921            | 4,110            | 4,265            | 4,920            | 4,936               | 15                     |
| 570PEB         | OPEB CONTRIBUTION     | 0                | 0                | 0                | 925              | 3,687               | 2,762                  |
| TOTAL          | FRINGE BENEFITS       | 32,809           | 33,306           | 32,172           | 38,638           | 37,375              | -1,263                 |
| TOTAL LIB      | RARY ADMINISTRATION   | 320,671          | 332,490          | 341,467          | 379,769          | 243,055             | -136,714               |
| 0160112 - LIBR | ARY BUILDING MAINT.   |                  |                  |                  |                  |                     |                        |
| EXPENSES       |                       |                  |                  |                  |                  |                     |                        |
| 521000         | ELECTRICITY           | 195,000          | 180,000          | 180,000          | 180,000          | 180,000             | 0                      |
| 521100         | NATURAL GAS           | 49,850           | 50,000           | 45,000           | 43,000           | 43,000              | 0                      |
| 523000         | WATER & SEWER SERVIC  | 39,820           | 41,120           | 35,000           | 40,000           | 40,000              | 0                      |
| 524070         | PUBLIC BUILDING R-M   | 0                | 0                | 20,000           | 20,000           | 20,000              | 0                      |
| 524080         | DEPARTMENTAL EQUIP R- | 0                | 0                | 64               | 500              | 500                 | 0                      |
| 531000         | BACKFLOW PREV INSPEC  | 180              | 540              | 350              | 350              | 350                 | 0                      |
| TOTAL          | EXPENSES              | 284,850          | 271,660          | 280,414          | 283,850          | 283,850             | 0                      |
| TOTAL LIB      | RARY BUILDING MAINT.  | 284,850          | 271,660          | 280,414          | 283,850          | 283,850             | 0                      |
| TOTAL LIBRA    | RY                    | 5,523,207        | 5,460,886        | 5,670,481        | 5,930,819        | 5,772,412           | -158,408               |

# Senior Services Department

### Mission

To help Newton be a livable and age-friendly community while optimizing the quality of life for older adults and those who support them through welcoming, respectful and meaningful opportunities that engage older people and empower them to remain independent and to be valuable partners in our community.

The Department offers a dynamic set of programs at the Newton Senior Center and other locations around Newton. Last year 5000 older residents participated in hundreds of programs ranging from Art and Music, Education, Health and Fitness, Language, Technology, Affinity and Support Groups, Food Programs and Volunteer opportunities. Support Groups and specific programming help people who are caregivers, bereaving, living with Parkinson's, Low Vision or Dementia or wanting to declutter and downsize.

The Department also provides services that support older adults' ability to stay engaged in the community. The City of Newton is a leader in the area of keeping people engaged through transportation. Last year we launched NewMo or Newton in Motion, an affordable on demand shared ride system. NewMO provides access to important selected destinations: medical appointments, grocery stores and food pantries, the Senior Center, village centers, houses of worship and to work. We are on target for providing over 25,000 rides this year.

Our Social Services Case Manager helped over 400 people access housing, home care and financial assistance through Fuel Assistance, SNAP benefits, Property Tax Relief and community funds. We administer the Commodity Supplemental Food Program that provides two bags of groceries and produce to close to 60 households each month. This year our case manager has focused on providing Dementia Friends training to city staff, volunteers and members of the community.

The SHINE program helps to demystify Medicare options through personal consultation sessions with trained counselors during open enrollment and throughout the year for those newly exploring health care options as they turn 65. This past year 526 were empowered to make the right Medicare choices. The AARP/IRS program helps eligible residents file their income taxes and access programs at the state and federal level that stretch the dollar. Residents have accessed hundreds of pieces of Durable Medical Equipment through our loan program that help them rehab and live more safely.

This past year has been a successful one for the Newton Department of Senior Services, even with the significant challenges of COVID-19.

The most notable of the accomplishment for this past year is the progress that has been made on the Newton's Center for Active Living (NewCAL) project. Newton is planning for the future of programs and services for the older residents of Newton and the entire community. A commitment from the Mayor and intensive community engagement has positioned Newton to build a large, well equipped, comfortable Center to meet the unique interests and needs of older adults, both those currently using the Senior Center and many others who are not. The Center will foster a special sense of community and belonging for this growing group. When spaces within this facility are not programmed for older adults, the goal is to offer well managed, quality and enriching community and multigenerational experiences for all residents of Newton. The project is in the site selection phase and has successfully engaged with hundreds of residents to build consensus to find the most suitable site for the future home of this important community asset.

The Department provided 25,000 rides in FY20 to important destinations in and around Newton. In collaboration with the City Transportation Planning Director, we implemented NewMO (Newton in Motion), a new service to improve mobility and connection to all the City has to offer through an affordable on-demand ride share service. Close to 40% of the rides had been shared, prior to the pandemic. Riders are paying 50 cents/ride if they receive a public benefit (food stamps, fuel assistance, Mass Health) and up to \$5.00/ride. We are currently evaluating the effectiveness of the service from the rider perspective and with cost in mind as COVID-19 has made a ride-share model infeasible for the foreseeable future.

• We continued to expand our program offerings at the Senior Center and throughout the community. We are now offering ongoing programs at The Newton Free Library, The Stone Institute, The Scandinavian Living Center and The Hyde Community Center.

• In response to documented concerns of isolation and loneliness amongst older adult residents in Newton, the Department entered into a partnership with FriendshipWorks, an organization that has a 35+year mission of eliminating isolation and loneliness. We have matched over 40 people to meet weekly in older residents' homes to share time, interests and create friendships in our effort to decrease isolation and loneliness.

• In partnership with the Greater Boston Food Bank we offer the Commodity Supplemental Food program (CSFP). The program has grown and now offers over 80 older adults two bags of shelf stable groceries and fresh produce monthly.

• This past year we were able to add a full-time custodian to our staff. In FY21 we have been approved to combine two part-time positions into a full-time Outreach and Engagement Coordinator's position to enhance our outreach, marketing and community connections.

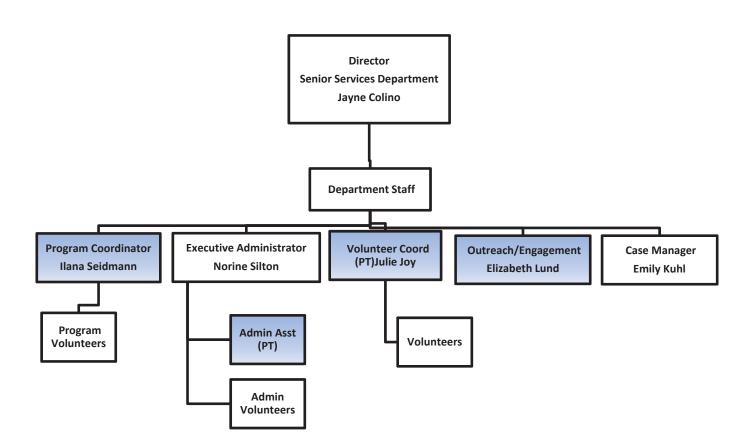
• When COVID-19 erupted, we quickly pivoted. While we had to close the Senior Center, we are offering Zoom classes. We are calling all our older residents, checking in and saying hello. 7000 phone calls have been made by 15 different volunteers to residents living alone 60+. We have been providing food, pharmacy and other essential item deliveries.

Jayne Colino

**Director of Senior Services** 

## **SENIOR SERVICES**

\*Blue shaded is grant funded



## **Financial and Operating Highlights**

#### **Financial Highlights**

|                  | <                         |            |            | Actual     | &-Ad       | j Budget-> | <-Proposed-> |  |
|------------------|---------------------------|------------|------------|------------|------------|------------|--------------|--|
|                  |                           | FY2015     | FY2016     | FY2017     | FY2018     | FY2019     | FY2021       |  |
| Expenditure by D | Expenditure by Department |            |            |            |            |            |              |  |
| Human Services   | \$                        | - \$       | - \$       | - \$       | - \$       | -          | \$-          |  |
| Senior Services  | \$                        | 603,242 \$ | 644,566 \$ | 612,591 \$ | 671,829 \$ | 783,873    | \$ 793,660   |  |
| Total            | \$                        | 603,242 \$ | 644,566 \$ | 612,591 \$ | 671,829 \$ | 783,873    | \$ 793,660   |  |
| % Incr           |                           |            | 6.85%      | -4.96%     | 9.67%      | 16.68%     | 1.25%        |  |
| Personnel        |                           |            |            |            |            |            |              |  |
| Full-Time        |                           | 1          | 1          | 2          | 3          | 3          | 3            |  |
| Part-Time        |                           | 4          | 4          | 2          | 1          | 1          | 1            |  |
| Total            |                           | 5          | 5          | 4          | 4          | 4          | 4            |  |

#### **Total Senior Services Expenditures**



#### **Operating Highlights**

1500 people participated in recreational programs

347 pieces of Durable Medical Equipment were loaned

526 people accessed SHINE Counseling (consultation on Medicare options)

92 households received Commodity Foods

500 people participated fitness classes

3700 parking stickers were sold (allows residents 65+ to park at designated spots for free)

345 people participated in Shredding Day

53 people participated in the Tax Work Off program

200 volunteers provided services at the center and around the city

49 people participated in the Memory Café (a social opportunity for people with Dementia)

100 people received computer tutorir

150 participated in a wide variety of art classes

## Department of Senior Services Fiscal Year 2021 Outcomes and Strategies

### Outcome 1

Drive Forward Newton's Center for Active Living (NewCAL) Planning Process Design, locate and develop programs and services for a new community center that meets the evolving needs and interests of older residents of Newton, now and in the future. We work collaboratively with other city departments, the design team the Newton Council on Aging and residents as

we move from program definition, to site selection and a specific design that supports a new facility that will strengthen opportunities for connection. While the financial repercussions of COVID-19 is likely to impact the timing of NewCAL, we will try to move forward as much as possible.

Working with the Planning Departments' Transportation Planner and Via, our current provider, the Department of Senior Services will continue to educate older residents about our shared ride transportation system NewMo and the technologies available to access the service. We will continue to educate people on all the transportation options that are available to them to assure the broadest access to

### Outcome 2 Promote Transportation Services as a Key Element of Increased Community Engagement

destinations that contribute to Healthy Aging. We are closely monitoring the use of NewMO and will modify the service, as needed, to provide a user friendly, safe, reliable and affordable service.

We will improve the promotion of programs and services throughout Newton that supports community engagement. Specifically, the Department will increase the number of volunteer and civic engagement opportunities through paid, volunteer and Tax Work Off jobs at the Newton Senior Center and in the greater community.

### Outcome 3 Promote Elder Economic Security

Especially with the financial, physical and emotional health challenges that COVID-19 has created, the Department will support the financial health of older residents in many ways, including the continued

## Department of Senior Services Fiscal Year 2021 Outcomes and Strategies

provision of Case Management services. Older residents will receive assistance to access programs that help to "stretch" their dollars: Fuel Assistance, Food Stamps (SNAP), housing and home care assistance and property tax relief. Senior Services will work with the Assessor's Office to promote property tax assistance benefits broadly to assure those who could benefit from deferring their taxes, the Tax Work Off program and other benefits are aware and able to apply easily for this support.

The Department will continue to provide financial educational programs on timely topics. Specifically, we will continue to collaborate with the Newton Free Library on offering programs on planning for retirement.

Since Newton's acceptance into the Network of Age-Friendly Communities by the World Health Organization and AARP in 2016, Senior Services and the Newton Council on Aging have been engaging the community to raise awareness and to prioritize actions and goals that will help Newton continue to expand and enhance the programs and services that make Newton Age-Friendly. Domain Action Teams on

Outcome 4 Implement and Develop Actions from Planning for a Livable All Age-Friendly Newton (PLAAN)

the Council on Aging are working with staff to implement new initiatives e.g., ride share service, friendly visiting/ isolation awareness campaign and planning for new directions that will further Newton's Age-Friendly status (NewCAL, housing advocacy, zoning reform, improved public communications/outreach about all age-friendly efforts and opportunities in Newton). Our implementation plan will be submitted to WHO/AARP this year for approval.

#### FUND: 0001 - GENERAL FUND DEPARTMENT: 502 - SENIOR SERVICES

#### CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

|                         | ACTUAL<br>2017 | ACTUAL<br>2018 | ACTUAL<br>2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|-------------------------|----------------|----------------|----------------|------------------|---------------------|------------------------|
| SENIOR SERVICES SUMMARY |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES  | 286,979        | 261,989        | 270,432        | 290,424          | 286,169             | -4,255                 |
| 52 - EXPENSES           | 298,463        | 293,591        | 327,520        | 431,200          | 429,700             | -1,500                 |
| 57 - FRINGE BENEFITS    | 54,223         | 57,010         | 59,770         | 62,249           | 77,791              | 15,542                 |
| TOTAL DEPARTMENT        | 639,665        | 612,591        | 657,721        | 783,873          | 793,660             | 9,787                  |
| SENIOR SERVICES         |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES  | 286,979        | 261,989        | 270,432        | 290,424          | 286,169             | -4,255                 |
| 52 - EXPENSES           | 298,463        | 293,591        | 327,520        | 431,200          | 429,700             | -1,500                 |
| 57 - FRINGE BENEFITS    | 54,223         | 57,010         | 59,770         | 62,249           | 77,791              | 15,542                 |
| TOTAL SENIOR SERVICES   | 639,665        | 612,591        | 657,721        | 783,873          | 793,660             | 9,787                  |

#### FUND: 0001 - GENERAL FUND

DEPARTMENT: 502 - SENIOR SERVICES

#### CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

|                 | _                     | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|-----------------|-----------------------|------------------|------------------|------------------|------------------|---------------------|------------------------|
| 502 - SENIOR SE | RVICES                |                  |                  |                  |                  |                     |                        |
| 0150209 - SENI  | OR SERVICES           |                  |                  |                  |                  |                     |                        |
| PERSONAL S      | SERVICES              |                  |                  |                  |                  |                     |                        |
| 511001          | FULL TIME SALARIES    | 287,283          | 254,939          | 263,324          | 247,207          | 252,008             | 4,801                  |
| 511101          | PART TIME < 20 HRS/WK | -4,901           | 0                | 28               | 0                | 0                   | 0                      |
| 511102          | PART TIME > 20 HRS/WK | 0                | 0                | 0                | 36,217           | 28,161              | -8,056                 |
| 513010          | REGULAR OVERTIME      | -478             | 0                | 180              | 0                | 0                   | 0                      |
| 514001          | LONGEVITY             | 3,075            | 4,500            | 4,500            | 5,500            | 4,500               | -1,000                 |
| 515005          | BONUSES               | 0                | 1,050            | 900              | 0                | 0                   | 0                      |
| 515102          | CLEANING ALLOWANCE    | 2,000            | 1,500            | 1,500            | 1,500            | 1,500               | 0                      |
| TOTAL           | PERSONAL SERVICES     | 286,979          | 261,989          | 270,432          | 290,424          | 286,169             | -4,255                 |
| EXPENSES        |                       |                  |                  |                  |                  |                     |                        |
| 521000          | ELECTRICITY           | 30,423           | 21,568           | 26,465           | 30,000           | 30,000              | 0                      |
| 521100          | NATURAL GAS           | 9,040            | 14,183           | 13,499           | 10,000           | 10,000              | 0                      |
| 523000          | WATER & SEWER SERVIC  | 11,763           | 6,064            | 11,314           | 15,000           | 15,000              | 0                      |
| 524010          | OFFICE EQUIPMENT R-M  | 900              | 0                | 0                | 900              | 900                 | 0                      |
| 534010          | TELEPHONE             | 1,048            | 907              | 892              | 600              | 600                 | 0                      |
| 534100          | POSTAGE               | 1,000            | 975              | 1,376            | 1,000            | 1,000               | 0                      |
| 534200          | PRINTING              | 1,000            | 221              | 0                | 1,000            | 1,000               | 0                      |
| 538300          | TRANSPORTATION SERVI  | 215,000          | 214,640          | 250,000          | 350,000          | 350,000             | 0                      |
| 538900          | RECREATION/LEISURE AC | 16,793           | 24,249           | 13,137           | 10,000           | 10,000              | 0                      |
| 542000          | OFFICE SUPPLIES       | 4,553            | 4,993            | 4,509            | 5,000            | 5,000               | 0                      |
| 545000          | CLEANING/CUSTODIAL SU | 5,000            | 4,531            | 4,616            | 5,000            | 5,000               | 0                      |
| 571000          | VEHICLE USE REIMBURSE | 244              | 511              | 378              | 1,000            | 1,000               | 0                      |
| 571100          | IN-STATE CONFERENCES  | 1,500            | 549              | 1,245            | 1,500            | 0                   | -1,500                 |
| 573000          | DUES & SUBSCRIPTIONS  | 200              | 200              | 90               | 200              | 200                 | 0                      |
| TOTAL           | EXPENSES              | 298,463          | 293,591          | 327,520          | 431,200          | 429,700             | -1,500                 |
| FRINGE BEN      | EFITS                 |                  |                  |                  |                  |                     |                        |
| 57DENT          | DENTAL INSURANCE      | 1,237            | 992              | 1,010            | 1,050            | 816                 | -234                   |
| 57HLTH          | HEALTH INSURANCE      | 43,350           | 48,167           | 51,390           | 53,445           | 69,396              | 15,951                 |
| 57LIFE          | BASIC LIFE INSURANCE  | 57               | 61               | 57               | 57               | 57                  | 0                      |
| 57MEDA          | MEDICARE PAYROLL TAX  | 4,625            | 4,042            | 3,864            | 4,197            | 4,280               | 83                     |
| 570PEB          | OPEB CONTRIBUTION     | 4,954            | 3,749            | 3,450            | 3,500            | 3,242               | -258                   |
| TOTAL           | FRINGE BENEFITS       | 54,223           | 57,010           | 59,770           | 62,249           | 77,791              | 15,542                 |
| TOTAL SEN       |                       | 639,665          | 612,591          | 657,721          | 783,873          | 793,660             | 9,787                  |
| TOTAL SENIO     | R SERVICES            | 639,665          | 612,591          | 657,721          | 783,873          | 793,660             | 9,787                  |

# Law Department

### Mission

To provide effective, professional, caring and ethical legal advice and representation to all elected and appointed officials and to all City departments to enable the City government to operate at maximum potential while minimizing risk.



The Law Department for the City of Newton provides in-house counsel representation and legal support to the City, its departments, boards, and commissions, as well as to the officials and employees of the City in all areas of municipal law. This work includes representing Newton before federal and state courts and administrative agencies in matters of civil litigation; personal injury and other torts; civil rights; labor and employment; education law; contracts; land use; zoning; real estate acquisitions, dispositions and development public construction; public records; open meeting and conflict of interest laws.

The Law Department continues to enjoy success in providing sound legal advice on policy matters important to the City and defending the City in litigation. Some noteworthy accomplishments from the past year include:

• Advised and provided legal support to the Mayor, City Council and Planning Department in the historical acquisition of Webster Woods, which will preserve the woods in perpetuity.

• Advised and provided legal support to the City Council and Planning Department in enacting legislation to regulate short-term rentals in order to protect the health and safety of City residents.

• Successfully defended the Newton Public School Department and its teachers in federal court against claims of first amendment violations in connection with the school curriculum.

• Obtained favorable judgment from the Massachusetts Appeals Court bolstering the City's right to immunity in certain tort claims.

• Provided daily support to all departments, boards and commissions in ongoing efforts to exhibit transparency in government for all services to the public.

• Advised and supported the Mayor's Office and various departments throughout the City in the successful negotiations with City unions in order to provide a safe and rewarding work environment for City employees.

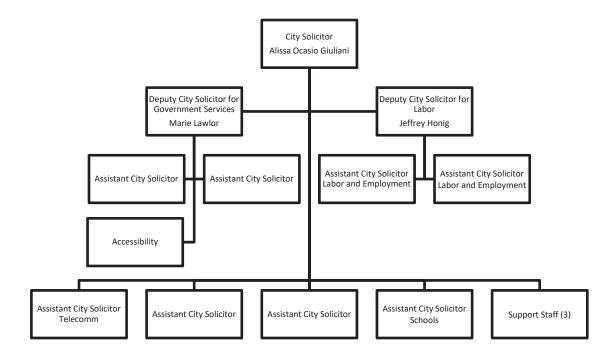
In 2020 we were pleased to hire an Assistant City Solicitor to handle litigation matters involving the School Department as well as advising on day-to-day legal matters. In addition, and as planned for FY2020, we reorganized the department to emphasis teamwork in the areas of litigation, labor and employment, and government services. As part of this reorganization, we added an additional Deputy City Solicitor position to provide additional leadership within the department or matters related to labor law and government services.

In FY2021, the Law Department looks forward to continued success in representing the City in litigation matters and looks forward to working with City Council, Executive Office and all departments to support them in new and important efforts.

Alissa O. Giuliani

Alissa Ocasio Giuliani City Solicitor

## **LAW DEPARTMENT**



## **Financial and Operating Highlights**

#### **Financial Highlights**

|               | <            |              |              | Actual       |              | -Adj Budget-> | <-Proposed-> |
|---------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|
|               | FY2015       | 5 FY2016     | FY2017       | FY2018       | FY2019       | FY2020        | FY2021       |
| Expenditure k | by Departme  | nt           |              |              |              |               |              |
| Legal         | \$ 1,203,992 | \$ 1,329,126 | \$ 1,475,994 | \$ 1,553,114 | \$ 1,823,813 | \$ 1,882,505  | \$ 1,794,071 |
| Claims/Settle | \$ 107,282   | \$ 376,285   | \$ 165,736   | \$ 355,519   | \$ 142,129   | \$ 100,000    | \$ 100,000   |
| Total         | \$ 1,311,274 | \$ 1,705,411 | \$ 1,641,730 | \$ 1,908,633 | \$ 1,965,942 | \$ 1,982,505  | \$1,894,071  |
| % Incr        |              | 30.06%       | -3.73%       | 16.26%       | 3.00%        | 0.84%         | -4.46%       |
|               |              |              |              |              |              |               |              |
| Personnel     |              |              |              |              |              |               |              |
| Full-Time     | 12           | . 12         | 12           | 14           | 15           | 15            | 15*          |
| Part-Time     | -            | . 1          | 1            | 1            | 1            | 1             | 1            |
| Total         | 13           | 13           | 13           | 15           | 16           | 16            | 16           |

\*Assistant City Solicitor deferred to January 2, 20121

#### **Total Law Department Expenditures**

| \$1 | ,705,411 5 | \$1,641,730 \$ | 1,908,633 | \$1,965,942 | \$1,982,505 | \$1,894,071 |
|-----|------------|----------------|-----------|-------------|-------------|-------------|
|     |            |                |           |             |             |             |
|     | FY16       | FY17           | FY18      | FY19        | FY20        | FY21        |

#### **Operating Highlights**

| Law                               | FY2018 | FY2019 | FY2020 YTD |
|-----------------------------------|--------|--------|------------|
| Claims Processed                  | 275    | 164    | 58         |
| Public Records Requests Completed | 457    | 297    | 292        |
| Contracts Drafted and Distributed | 103    | 110    | 151        |
| Litgation Cases                   | 14     | 10     | 18         |
| Contracts Reviewed                | 249    | 177    | 301        |

## Law Department Fiscal Year 2021 Outcomes and Strategies

Outcome 1 Provide Land Use Support The Law Department provides legal advice regarding all land use matters, including zoning, special permitting, ordinance drafting, construction, conservation restrictions, zoning enforcement and disposition of real estate to the Executive

Office, City Council, Planning Department, Department of Inspectional Services and Engineering Department. We staff and provide legal support to the City Council committees concerned with land use, specifically Land Use, Zoning and Planning and Real Property Reuse, and the Zoning Board of Appeals and historic commissions. In addition, we provide litigation advice and defense of City Council special permits as well as for decisions of the Zoning Board of Appeals and historic commission.

In particular in FY 2021, we will be providing legal support pertaining to the Zoning Redesign, revisions to the inclusionary zoning ordinance, a new short-term renewal ordinance, the Washington Street zoning overlay, the proposed acquisition of Webster Woods and the Northland and Riverside special permits.

The Department is an active partner to the City Council, the Mayor, the Executive office and various City Departments, regularly furnishing legal opinions and advice on matters referred to it. Such legal advice and support is also provided to City boards, omissions, and employees concerning their legal responsibilities and authority.

Outcome 2 Proactive Legal Advice and Risk Management for Our Clients

## Outcome 3 Manage Litigation and Claims

The Law Department commences, prosecutes, and defends all legal actions and other matters on behalf of the City, including the Newton Public Schools, in all state and federal courts and administrative agencies, from the filing of an initial

Complaint through the trial and appellate stages of the case.

The Department also provides defense to the City from claims for damages to personal property or for injuries. We investigate these claims and provide advice to the City in defending the matter or reaching

## Law Department Fiscal Year 2021 Outcomes and Strategies

fair resolution. In addition, the Department continues to focus efforts on assessing our own losses in order to pursue opportunities for affirmative recovery of damages sustained by the City.

The Department continues to work with the City and City Council regarding wireless service facilities in public ways. This includes advice and support on federal guidelines for grant of location procedures, standards and fees for service facilities as well as Outcome 4 Provide Full Support for Telecommunications Efforts

developing license agreements for wireless attachments to city-owned street lights. In further support of the City's efforts in the area of telecommunications, the Department continues to provide legal advice and advocacy on matters such as the Oak Hill Radio Frequency Interference (RFI) Remediation Fund, Verizon cable license renewal, amendments to current cable licenses due to the FCC's Franchise Fees Order as well as leases and licenses for use of city space and property.

## Outcome 5 Assist in Labor and Employment Matters and Collective Bargaining

Provide advice, support and management in employee grievances and arbitrations for all City departments. Work with the City team to negotiate collective bargaining agreements with the City's nine unions. The Department is currently in negotiations with those unions whose

contracts have expired in prior fiscal years and, in FY 2021, we will continue negotiations with those bargaining units in an effort to settle the contracts by the end of FY 2021.

Assist in developing strategies to manage the development of this new industry in the City of Newton, working closely with the Executive Office, Planning and Development Department, Newton Police Department and Health and Human Services Department. Assist in the development of Host Community Agreements (HCA) for Newton, and in the

## Outcome 6 Develop Strategies and Procedures for Managing Retail Marijuana Establishments

development of standards and orderly procedures for selecting retail marijuana establishments to be granted an HCA, given the limited number of retail establishments which will be permitted to operate in the City. Provide legal advice and support to the City Council pertaining to zoning for marijuana establishments and special permitting for marijuana establishments seeking to locate within the City.

#### FUND: 0001 - GENERAL FUND DEPARTMENT: 108 - CITY SOLICITOR

#### CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

| _                              | ACTUAL<br>2017 | ACTUAL<br>2018 | ACTUAL<br>2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|--------------------------------|----------------|----------------|----------------|------------------|---------------------|------------------------|
| LAW SUMMARY                    |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES         | 1,196,888      | 1,292,011      | 1,239,719      | 1,474,352        | 1,446,222           | -28,129                |
| 52 - EXPENSES                  | 311,034        | 528,909        | 439,956        | 281,451          | 273,051             | -8,400                 |
| 57 - FRINGE BENEFITS           | 134,253        | 142,985        | 143,125        | 206,605          | 174,798             | -31,807                |
| TOTAL DEPARTMENT               | 1,642,174      | 1,963,904      | 1,822,800      | 1,962,408        | 1,894,071           | -68,336                |
| LEGAL CLAIMS/SETTLEMENTS       |                |                |                |                  |                     |                        |
| 52 - EXPENSES                  | 165,736        | 355,519        | 242,129        | 100,000          | 100,000             | 0                      |
| TOTAL LEGAL CLAIMS/SETTLEMENTS | 165,736        | 355,519        | 242,129        | 100,000          | 100,000             | 0                      |
| LEGAL                          |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES         | 1,196,888      | 1,292,011      | 1,239,719      | 1,474,352        | 1,446,222           | -28,129                |
| 52 - EXPENSES                  | 145,298        | 173,390        | 197,827        | 181,451          | 173,051             | -8,400                 |
| 57 - FRINGE BENEFITS           | 134,253        | 142,985        | 143,125        | 206,605          | 174,798             | -31,807                |
| TOTAL LEGAL                    | 1,476,439      | 1,608,386      | 1,580,671      | 1,862,408        | 1,794,071           | -68,336                |

#### FUND: 0001 - GENERAL FUND DEPARTMENT: 108 - CITY SOLICITOR

#### CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

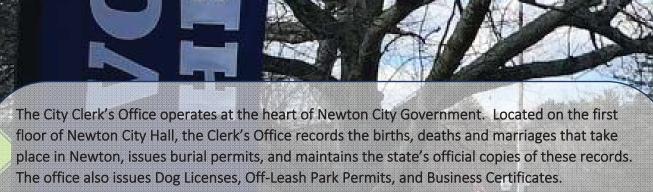
|                                    |                    | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|------------------------------------|--------------------|------------------|------------------|------------------|------------------|---------------------|------------------------|
| 108 - LAW                          |                    |                  |                  |                  |                  |                     |                        |
| 0110841 - LEGAL CLAIMS/SETTLEMENTS |                    |                  |                  |                  |                  |                     |                        |
| EXPENSES                           |                    |                  |                  |                  |                  |                     |                        |
| 572500                             | CLAIMS/SETTLEMENTS | 165,736          | 355,519          | 242,129          | 100,000          | 100,000             | 0                      |
| TOTAL EXPENSES                     |                    | 165,736          | 355,519          | 242,129          | 100,000          | 100,000             | 0                      |
| TOTAL LEGAL CLAIMS/SETTLEMENTS     |                    | 165,736          | 355,519          | 242,129          | 100,000          | 100,000             | 0                      |

#### CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

|                         | _                      | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE 2020 to 2021 |
|-------------------------|------------------------|------------------|------------------|------------------|------------------|---------------------|---------------------|
| 0110851 - LEGA          |                        |                  |                  |                  |                  |                     |                     |
| PERSONALS               | SERVICES               |                  |                  |                  |                  |                     |                     |
| 511001                  | FULL TIME SALARIES     | 1,138,735        | 1,168,123        | 1,123,213        | 1,397,416        | 1,378,768           | -18,647             |
| 511101                  | PART TIME < 20 HRS/WK  | 0                | 0                | 2,521            | 0                | 0                   | 0                   |
| 511102                  | PART TIME > 20 HRS/WK  | 52,168           | 53,539           | 55,157           | 57,261           | 58,754              | 1,493               |
| 514001                  | LONGEVITY              | 5,450            | 13,400           | 8,917            | 4,675            | 6,900               | 2,225               |
| 515002                  | SEVERANCE PAY          | 0                | 55,272           | 0                | 0                | 0                   | 0                   |
| 515003                  | SPECIAL LEAVE BUY BACK | 0                | 0                | 10,000           | 0                | 0                   | 0                   |
| 515005                  | BONUSES                | 0                | 0                | 500              | 0                | 0                   | 0                   |
| 515006                  | VACATION BUY BACK      | 535              | 1,678            | 39,411           | 0                | 0                   | 0                   |
| 519700                  | CURRENT YEAR WAGE RE   | 0                | 0                | 0                | 15,000           | 1,800               | -13,200             |
| TOTAL PERSONAL SERVICES |                        | 1,196,888        | 1,292,011        | 1,239,719        | 1,474,352        | 1,446,222           | -28,129             |
| EXPENSES                |                        |                  |                  |                  |                  |                     |                     |
| 524010                  | OFFICE EQUIPMENT R-M   | 1,466            | 1,252            | 3,278            | 2,876            | 2,876               | 0                   |
| 524100                  | SOFTWARE MAINTENANC    | 7,000            | 0                | 0                | 10,000           | 4,000               | -6,000              |
| 527400                  | RENTAL - EQUIPMENT     | 3,160            | 3,257            | 3,392            | 3,400            | 4,000               | 600                 |
| 530100                  | CONSULTANTS            | 45,000           | 53,632           | 54,392           | 20,000           | 15,000              | -5,000              |
| 530219                  | ARBITRATION SERVICES   | 12,270           | 20,232           | 35,318           | 30,000           | 30,000              | 0                   |
| 530900                  | LEGAL SERVICES         | 2,778            | 11,086           | 12,527           | 17,500           | 17,500              | 0                   |
| 531300                  | TEMP STAFFING SERVICE  | 444              | 0                | 0                | 0                | 0                   | 0                   |
| 531400                  | REGIST/RECORDING FEES  | 4,109            | 2,636            | 1,630            | 2,500            | 3,500               | 1,000               |
| 531500                  | COURT COSTS/WITNESS F  | 2,764            | 2,000            | 2,384            | 3,000            | 3,000               | 0                   |
| 534010                  | TELEPHONE              | 535              | 477              | 513              | 500              | 500                 | 0                   |
| 534020                  | CELLULAR TELEPHONES    | 565              | 280              | 219              | 675              | 675                 | 0                   |
| 534100                  | POSTAGE                | 3,336            | 2,500            | 2,364            | 2,500            | 2,500               | 0                   |
| 534200                  | PRINTING               | 3,948            | 19,278           | 15,329           | 20,000           | 17,500              | -2,500              |
| 534300                  | ADVERTISING/PUBLICATIO | 199              | 0                | 0                | 0                | 0                   | 0                   |
| 537300                  | ADA REASONABLE ACCO    | 1,000            | 542              | 2,228            | 1,000            | 2,500               | 1,500               |
| 542000                  | OFFICE SUPPLIES        | 5,688            | 5,817            | 5,798            | 6,000            | 7,000               | 1,000               |
| 559200                  | BOOKS/MANUALS/PERIODI  | 41,283           | 41,014           | 49,212           | 50,000           | 50,000              | 0                   |
| 571000                  | VEHICLE USE REIMBURSE  | 1,890            | 2,030            | 664              | 2,000            | 2,000               | 0                   |
| 571100                  | IN-STATE CONFERENCES   | 3,683            | 2,997            | 4,720            | 5,000            | 5,000               | 0                   |
| 573000                  | DUES & SUBSCRIPTIONS   | 4,180            | 4,359            | 3,859            | 4,500            | 5,500               | 1,000               |
| TOTAL EXPENSES          |                        | 145,298          | 173,390          | 197,827          | 181,451          | 173,051             | -8,400              |
| FRINGE BEN              | EFITS                  |                  |                  |                  |                  |                     |                     |
| 57DENT                  | DENTAL INSURANCE       | 2,732            | 3,074            | 3,340            | 3,846            | 3,612               | -234                |
| 57HLTH                  | HEALTH INSURANCE       | 114,547          | 121,733          | 112,980          | 158,822          | 131,558             | -27,264             |
| 57LIFE                  | BASIC LIFE INSURANCE   | 335              | 340              | 293              | 342              | 285                 | -57                 |
| 57MEDA                  | MEDICARE PAYROLL TAX   | 14,650           | 15,789           | 16,165           | 22,241           | 21,879              | -362                |
| 570PEB                  | OPEB CONTRIBUTION      | 1,989            | 2,048            | 10,348           | 21,354           | 17,464              | -3,890              |
| TOTAL FRINGE BENEFITS   |                        | 134,253          | 142,985          | 143,125          | 206,605          | 174,798             | -31,807             |
| TOTAL LEGAL             |                        | 1,476,439        | 1,608,386        | 1,580,671        | 1,862,408        | 1,794,071           | -68,336             |
| TOTAL LAW               |                        | 1,642,174        | 1,963,904        | 1,822,800        | 1,962,408        | 1,894,071           | -68,336             |

# City Clerk/Clerk of the Council

To provide a variety of services to the residents of the City of Newton as well as providing administrative support to the City Council.



The Clerk's Office conducts the annual municipal census, which gathers information from the more than 36,000 households in the City.

The Clerk's Office is responsible for conducting Federal, State and Municipal elections each year, and trains and schedules the more than 300 poll workers needed to conduct an election.

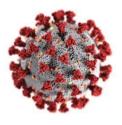
The City Clerk's Office also provides support for the work of City Council, creating Council Agendas and Reports, staffing council meetings, gathering the information Councilors need to make decisions, updating and maintaining the City's Ordinances, and making information available to the public.

Finally, the Office oversees the City Archives which holds the City's municipal records from the 1680s to today and works with City Departments to maintain the records of the City.

# **City Clerk/Clerk of the Council**

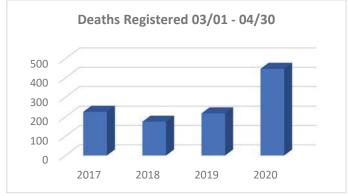
The Covid-19 and the Coronavirus Pandemic of

2020 upended the way the City does business and required the City Clerk's Office, as well as all City Departments, to adjust to a closed City Hall, social distancing, and new ways of conducting business and serving the residents of Newton



### **Vital Records**

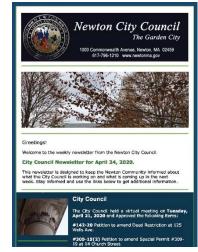
The City Clerk's office is located at the heart of Newton City Hall maintaining records for birth, death and marriages in the City of Newton. In addition to issuing certified copies of vital records, the City Clerk's office assists couples with filing marriage intention forms, assists residents and funeral directors in recording the death of a loved one, and issuing Burial Permits.



From March 1 to April 30, 2020, the number of deaths registered by the Newton Clerk's Office doubled over the same period in previous years.

#### **Newton City Council**

In January of 2020, the members of the 2020-2021 City Council were sworn in and began their terms. Susan Albright was elected President and Richard Lipof was elected Vice President. Within a few short weeks the City, and the Council, were thrown into the Covid-19 Pandemic. The 24 members of the City Council receive administrative support through the City Clerk's office. The staff in the office gather information for council agendas, record the votes taken at committee and full council meetings, work with Committee Chairs to Committee create Reports, and publish the results of each meeting. To access information about what the City Council is doing, residents can sign up for the Clerk's office weekly City Council newsletter.



They can access the committee meeting pages where they will find agendas, reports, and audio from those meetings, as well as accessing the full Council meeting pages where they will see the docket, reports docket, council actions, and audio of each meeting.

Information that the Council will be reviewing over the course of the coming week can be found each Friday in the online Friday Packet. Here residents, and City Councilors, can review the material that they will need to be familiar with during the coming week. Before each Council meeting, they will also find committee reports where they will learn how each of the committees voted on the items before it. The votes from the committee reports are compiled into the Reports Docket which is published the Thursday before each Council meeting. The Reports Docket lists the items that the Council will be discussing and voting on at the next Council meeting.

With a Stay-at-Home Advisory in place, the Council quickly adopted the use of Zoom to continue conducting its meetings. The Council did not miss a beat, did not cancel or postpone any meetings, and embraced the technology to facilitate remote participation.



### **City Boards & Commissions**

The City Clerk's office posts meeting agendas for all of the City's official boards and commissions, including City Council meetings. Hard copies of the agendas can be found on the bulletin board outside the City Clerk's office and digital versions are on the City's website on the electronic posting board. Items on the electronic posting board are organized by the date and are posted at least 48 hours before the meeting. In 2019 the Office posted more than 750 Meeting Notices and Agendas.

### Elections



The City Clerk's office oversees City, State and Federal elections. Candidates running for an office at either the local or state level can file their nomination papers with the City Clerk's office. Residents may register to vote, request absentee ballots, or become a poll worker to assist at the polls on election day. The Clerk's office recruits, trains and schedules more than 300 poll workers to effectively conduct each election.

In FY2020, the office held four elections including: a Municipal Preliminary; a Municipal General Election and a combined Presidential Primary and Special Municipal Ballot Question Election. One week of Early Voting was available for the Presidential Primaries and the Special Municipal Election. On March 3, 2020, more than 36,000 registered Newton voters cast ballots in the Presidential Primaries and Special Municipal Elections.

#### **Municipal Census**

The City Clerk's office conducts the yearly municipal census. Each January, the office distributes a census form to each of the 36,000 households in Newton in order to gather information on who is living in the City, as well as to maintain the active voter registration status of all of Newton's voters. In 2018, residents of Newton were given the option of responding to the census on-line if there were no changes from the previous year. Over 9,350 households responded on-line in 2019. So far in 2020, 9,700 households responded on-line.

### **Dog Licensing**



Each Spring the Clerk's Office mails out dog license renewal forms to the owners of more than 6,000 dogs in our database. In 2019 the office licensed almost 5,000 dogs of which 1,600 also purchased an Off-leash Dog Park Permit. The office has seen increases in the number of dogs licensed for each of the last three years.

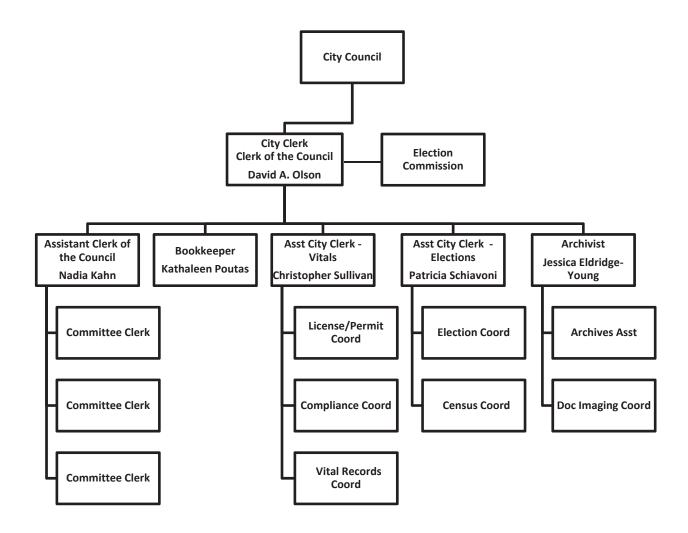
### **City Archives**

The City Clerk's office is also responsible for the City Archives. The City Archives preserves the records of the City and holds records from the founding of Newton as a town in 1680 through today. The City Archives is located primarily in the Newton Free Library and is staffed by the City Archivist and supported by our Scanning Coordinator.

The staff of the City Clerk's office is here to serve the residents of Newton. In this time of Covid-19 and social distancing, check out our services on the city website when you are in need of a vital record, would like to register to vote, get a copy of a municipal document, or license your dog.

David A. Olson Newton City Clerk

# **CLERK OF THE COUNCIL**



# **Financial and Operating Highlights**

### **Financial Highlights**

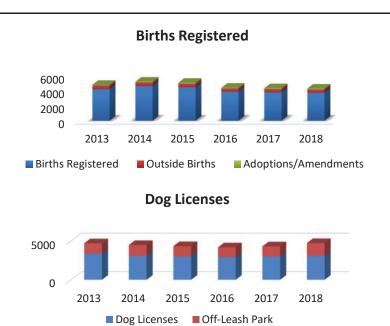
| <                       |     |               |    | <br>Actual |                 |      | -A        | dj Budget-> | <-P       | roposed-> |           |
|-------------------------|-----|---------------|----|------------|-----------------|------|-----------|-------------|-----------|-----------|-----------|
|                         |     | FY2016 FY2017 |    | FY2018     | FY2018 FY2019   |      | FY2020    |             |           | FY2021    |           |
| Expenditure by Departme | ent |               |    |            |                 |      |           |             |           |           |           |
| City Council            | \$  | 913,027       | \$ | 936,042    | \$<br>961,205   | \$   | 996,044   | \$          | 1,007,676 | \$1       | L,056,345 |
| City Clerk              | \$  | 346,787       | \$ | 330,929    | \$<br>366,114   | \$   | 386,904   | \$          | 385,258   | \$        | 400,499   |
| Archives Management     | \$  | 78,230        | \$ | 79,134     | \$<br>123,676   | \$   | 168,860   | \$          | 171,383   | \$        | 150,101   |
| Census Records          | \$  | 183,190       | \$ | 212,367    | \$<br>72,788    | \$   | 94,990    | \$          | 96,132    | \$        | 88,774    |
| Elections               | \$  | 213,439       | \$ | 204,376    | \$<br>333,770   | \$   | 373,649   | \$          | 392,579   | \$        | 381,254   |
| Total                   | \$  | 1,734,673     | \$ | 1,762,848  | \$<br>1,857,553 | \$ 3 | 2,020,447 | \$          | 2,053,028 | \$2       | 2,076,973 |
| % Incr                  |     |               |    | 1.62%      | 5.37%           |      | 8.77%     |             | 1.61%     |           | 1.17%     |
|                         |     |               |    |            |                 |      |           |             |           |           |           |
| Personnel               |     |               |    |            |                 |      |           |             |           |           |           |
| Full-Time               |     | 13            |    | 14         | 15              |      | 15        |             | 15        |           | 15        |
| Part-Time               |     | 1             |    | 1          | 1               |      | 1         |             | 1         |           | 1         |
| Total                   |     | 14            |    | 15         | 16              |      | 16        |             | 16        |           | 16        |

### **Total City Clerk Expenditures**



### **Operating Highlights**

| Income FY2018           |               |
|-------------------------|---------------|
| Category                | Total         |
| Public Records Requests | \$<br>3,950   |
| Certified Copies Vitals | \$<br>144,135 |
| Marriage Intentions     | \$<br>14,210  |
| Drone Permits           | \$<br>110     |
| Special Permit Fees     | \$<br>34,230  |
| Auctioneer Permits      | \$<br>20      |
| Auto Dealer Licenses    | \$<br>5,400   |
| Business Certificates   | \$<br>18,755  |
| Dog Licenses            | \$<br>41,260  |
| Raffle/Bazaar Permits   | \$<br>210     |
| Taxi Licenses           | \$<br>1,510   |
| Dormitories             | \$<br>1,200   |
| Miscellaneous           | \$<br>460     |
| Total                   | \$<br>265,450 |



# City Clerk/Clerk of the Council Fiscal Year 2021 Outcomes and Strategies

# Outcome 1 Provide Outstanding Customer Service

**City Clerk Strategy:** Develop and refine ways to provide information and records during the Covid-19 Pandemic Emergency including ways to provide service through remote options and to develop plans and

prepare for social distancing for in-person transactions. Maintain and continually improve response times to requests for information and records.

**Census Strategy:** Citizen Outreach. Create initiatives to inform citizens how responding to the census keeps their voter status active and updated. Continue to encourage on-line response resources.

**Election Strategy:** Work with the State Legislators and stake holders to create an effective and efficient mail-in voting program for the Fall elections during the Covid-19 Pandemic.

**City Council Strategy:** Continue to expand the reach and information available in the City Council Newsletter relative to Council meetings and actions, and develop ways to expand on-line ineractions.

**Archives Strategy:** Improved Web Presence. An expanded online presence on the City website to include information and exhibits.

**City Clerk Strategy:** On-line Payment and Request Expansion. Work with City Hall Systems and the cities IT department to expand and improve access to on-line payment options.

Outcome 2 Ensure Easy Access to Services

**Census Strategy:** Continue the census schedule with first mailing in early January, second mailing in early April and confirmation postcard mailing in June to encourage as many responses as possible.

**Election Strategy:** Improve the function of the Elections Website by making it more user friendly and easier to maneuver. Develop effective communication strategies to get the word out about Fall election procedures.

**City Council Strategy:** Continue to provide relevant backup material and links to pages, presentations and information in Committee reports, maintain documents in Friday packet and in Special Permit page, minimize response time for Next Request public records requests.

**Archives Strategy:** Improved Finding Aids including the creation of finding aids for various collections. Create guides to assist the public with common queries.

# City Clerk/Clerk of the Council Fiscal Year 2021 Outcomes and Strategies

Outcome 3

Create Excitement for, and confidence in, the work of the City Clerk's Office

**City Clerk Strategy:** Public Relations. Develop public relations opportunities with the community to better inform Newton residents of the options available at the Clerk's Office.

Census Strategy: Improve processing time.

Review and improve processing time so census information is up to date.

**Election Strategy:** Poll Worker Recruitment & Training. Develop policies and procedures for poll worker interactions at polling locations that protect Poll Workers and voters during the Covid-19 Pandemic. Develop virtual training options for poll workers

**City Council Strategy:** Promote Council business through Council Newsletter, continue to facilitate Council operations with other City departments.

**Archives Strategy:** Enhanced Access Opportunities to Archival Material. New exhibits, finding aids, and information on the holdings of the Newton City Archives.

**City Clerk Strategy:** New space acquisition and consolidation. Enhanced space utilization in vaults; continued binding of permanent records and move lesser used records to the archives.

**Census Strategy:** Revise Census Form. Redesign form so citizens understand, complete, and return it promptly.

Outcome 4 Have Award winning records management procedures and practices

**Election Strategy:** Replace outdated equipment. Anticipate the state certifying new polling equipment to replace Accuvote and AutoMark machines. Prepare outreach to voters and training for poll workers on new equipment before elections.

**City Council Strategy:** Identify opportunities for online management of Council discussion items and backup materials, continue to maintain information on special permit page.

**Archives Strategy:** Excellent Facilities. Continue to advocate for, and develop, archive expansion opportunities; Continue to assist departments with scanning projects to preserve public records and make them accessible.

### FUND: 0001 - GENERAL FUND

DEPARTMENT: 101 - CLERK/CLERK OF THE BOARD

### CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

|                              | ACTUAL<br>2017 | ACTUAL<br>2018 | ACTUAL<br>2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|------------------------------|----------------|----------------|----------------|------------------|---------------------|------------------------|
| CLERK OF THE COUNCIL SUMMARY |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES       | 1,245,288      | 1,311,172      | 1,378,265      | 1,463,394        | 1,581,240           | 117,846                |
| 52 - EXPENSES                | 191,658        | 222,273        | 228,933        | 216,726          | 155,916             | -60,810                |
| 58 - DEBT AND CAPITAL        | 8,338          | 9,500          | 12,928         | 9,000            | 5,000               | -4,000                 |
| 57 - FRINGE BENEFITS         | 323,993        | 322,389        | 370,485        | 363,909          | 334,817             | -29,091                |
| TOTAL DEPARTMENT             | 1,769,278      | 1,865,334      | 1,990,611      | 2,053,029        | 2,076,974           | 23,945                 |
| CITY COUNCIL                 |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES       | 644,875        | 653,107        | 665,116        | 683,582          | 809,857             | 126,275                |
| 52 - EXPENSES                | 66,700         | 80,710         | 69,966         | 77,250           | 54,950              | -22,300                |
| 58 - DEBT AND CAPITAL        | 2,000          | 4,500          | 5,143          | 2,500            | 0                   | -2,500                 |
| 57 - FRINGE BENEFITS         | 223,696        | 223,051        | 259,266        | 244,345          | 191,537             | -52,808                |
| TOTAL CITY COUNCIL           | 937,271        | 961,367        | 999,490        | 1,007,677        | 1,056,345           | 48,667                 |
| ARCHIVES MANAGEMENT          |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES       | 57,031         | 96,495         | 112,919        | 132,368          | 126,048             | -6,320                 |
| 52 - EXPENSES                | 14,414         | 18,676         | 18,725         | 20,601           | 5,101               | -15,500                |
| 57 - FRINGE BENEFITS         | 7,689          | 8,504          | 16,194         | 18,414           | 18,953              | 539                    |
| TOTAL ARCHIVES MANAGEMENT    | 79,134         | 123,676        | 147,839        | 171,383          | 150,101             | -21,281                |
| CENSUS RECORDS               |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES       | 156,761        | 39,393         | 42,148         | 45,097           | 46,217              | 1,120                  |
| 52 - EXPENSES                | 31,488         | 30,444         | 33,896         | 41,900           | 33,100              | -8,800                 |
| 57 - FRINGE BENEFITS         | 28,184         | 3,282          | 7,917          | 9,135            | 9,457               | 323                    |
| TOTAL CENSUS RECORDS         | 216,432        | 73,119         | 83,960         | 96,132           | 88,774              | -7,358                 |
| CITY CLERK                   |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES       | 239,108        | 264,728        | 275,389        | 281,556          | 286,072             | 4,516                  |
| 52 - EXPENSES                | 26,674         | 37,428         | 42,167         | 33,525           | 23,815              | -9,710                 |
| 58 - DEBT AND CAPITAL        | 1,500          | 0              | 1,500          | 1,500            | 0                   | -1,500                 |
| 57 - FRINGE BENEFITS         | 64,425         | 66,139         | 65,739         | 68,677           | 90,613              | 21,936                 |
| TOTAL CITY CLERK             | 331,707        | 368,294        | 384,795        | 385,258          | 400,499             | 15,242                 |
| ELECTIONS                    |                |                |                |                  |                     |                        |
| 51 - PERSONAL SERVICES       | 147,513        | 257,449        | 282,693        | 320,791          | 313,047             | -7,745                 |
| 52 - EXPENSES                | 52,383         | 55,015         | 64,179         | 43,450           | 38,950              | -4,500                 |
| 58 - DEBT AND CAPITAL        | 4,838          | 5,000          | 6,285          | 5,000            | 5,000               | 0                      |
| 57 - FRINGE BENEFITS         | 0              | 21,413         | 21,369         | 23,338           | 24,257              | 919                    |
| TOTAL ELECTIONS              | 204,734        | 338,877        | 374,527        | 392,580          | 381,254             | -11,326                |

### FUND: 0001 - GENERAL FUND

DEPARTMENT: 101 - CLERK/CLERK OF THE BOARD

|                |                        | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE 2020 to 2021 |
|----------------|------------------------|------------------|------------------|------------------|------------------|---------------------|---------------------|
|                | =                      | 112017           | 112010           | 112010           | 2020             | 2021                | 2020 to 2021        |
| 101 - CLERK OF | THE COUNCIL            |                  |                  |                  |                  |                     |                     |
| 0110111 - CITY | COUNCIL                |                  |                  |                  |                  |                     |                     |
| PERSONAL S     | SERVICES               |                  |                  |                  |                  |                     |                     |
| 511001         | FULL TIME SALARIES     | 409,025          | 413,457          | 426,353          | 437,401          | 429,984             | -7,417              |
| 511101         | PART TIME < 20 HRS/WK  | 0                | 0                | 113              | 2,500            | 0                   | -2,500              |
| 511103         | OFFICIALS W/BENEFITS   | 234,000          | 234,000          | 234,000          | 234,000          | 372,000             | 138,000             |
| 514001         | LONGEVITY              | 1,850            | 5,650            | 4,650            | 5,550            | 3,650               | -1,900              |
| 519000         | SALARY/WAGE RESERVE    | 0                | 0                | 0                | 4,131            | 4,223               | 92                  |
| TOTAL          | PERSONAL SERVICES      | 644,875          | 653,107          | 665,116          | 683,582          | 809,857             | 126,275             |
| EXPENSES       |                        |                  |                  |                  |                  |                     |                     |
| 524010         | OFFICE EQUIPMENT R-M   | 1,324            | 1,489            | 1,447            | 1,500            | 1,500               | 0                   |
| 524090         | PUBLIC PROPERTY R-M    | 6,362            | 6,000            | 9,446            | 6,000            | 4,000               | -2,000              |
| 534010         | TELEPHONE              | 519              | 462              | 497              | 450              | 450                 | 0                   |
| 534100         | POSTAGE                | 5,361            | 5,745            | 5,980            | 6,000            | 4,000               | -2,000              |
| 534200         | PRINTING               | 4,826            | 6,115            | 9,940            | 7,500            | 7,500               | 0                   |
| 534300         | ADVERTISING/PUBLICATIO | 36,940           | 38,536           | 36,000           | 35,000           | 30,000              | -5,000              |
| 542000         | OFFICE SUPPLIES        | 4,558            | 6,519            | 5,538            | 7,000            | 5,000               | -2,000              |
| 558500         | COMPUTER SUPPLIES      | 1,204            | 0                | 0                | 0                | 0                   | 0                   |
| 559300         | AWARDS & TROPHIES      | 0                | 3,216            | 0                | 2,000            | 0                   | -2,000              |
| 571200         | REFRESHMENTS/MEALS     | 1,672            | 4,555            | 673              | 4,000            | 1,000               | -3,000              |
| 573000         | DUES & SUBSCRIPTIONS   | 25               | 163              | 0                | 0                | 0                   | 0                   |
| 575401         | ELECTED OFFICIAL EXPEN | 3,908            | 2,326            | 446              | 2,800            | 1,500               | -1,300              |
| 575402         | INAUGURAL EXPENSES     | 0                | 5,582            | 0                | 5,000            | 0                   | -5,000              |
| TOTAL          | EXPENSES               | 66,700           | 80,710           | 69,966           | 77,250           | 54,950              | -22,300             |
| FRINGE BEN     | EFITS                  |                  |                  |                  |                  |                     |                     |
| 57DENT         | DENTAL INSURANCE       | 5,309            | 5,440            | 6,303            | 6,522            | 4,428               | -2,094              |
| 57HLTH         | HEALTH INSURANCE       | 204,639          | 203,320          | 237,333          | 224,096          | 170,591             | -53,505             |
| 57LIFE         | BASIC LIFE INSURANCE   | 396              | 368              | 340              | 342              | 171                 | -171                |
| 57MEDA         | MEDICARE PAYROLL TAX   | 8,250            | 8,354            | 8,300            | 9,879            | 11,743              | 1,864               |
| 570PEB         | OPEB CONTRIBUTION      | 5,101            | 5,570            | 6,990            | 3,506            | 4,605               | 1,098               |
| TOTAL          | FRINGE BENEFITS        | 223,696          | 223,051          | 259,266          | 244,345          | 191,537             | -52,808             |
| DEBT AND C     | APITAL                 |                  |                  |                  |                  |                     |                     |
| 585150         | OFFICE FURNITURE       | 2,000            | 4,500            | 5,143            | 2,500            | 0                   | -2,500              |
| TOTAL          | DEBT AND CAPITAL       | 2,000            | 4,500            | 5,143            | 2,500            | 0                   | -2,500              |
| TOTAL CITY     |                        | 937,271          | 961,367          | 999,490          | 1,007,677        | 1,056,345           | 48,667              |

|               | =                     | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|---------------|-----------------------|------------------|------------------|------------------|------------------|---------------------|------------------------|
| 0110112 - ARC | HIVES MANAGEMENT      |                  |                  |                  |                  |                     |                        |
| PERSONAL S    | BERVICES              |                  |                  |                  |                  |                     |                        |
| 511001        | FULL TIME SALARIES    | 43,917           | 83,769           | 99,743           | 107,647          | 112,002             | 4,356                  |
| 511101        | PART TIME < 20 HRS/WK | 12,614           | 12,376           | 12,376           | 23,471           | 12,795              | -10,676                |
| 514001        | LONGEVITY             | 0                | 0                | 0                | 750              | 750                 | 0                      |
| 515005        | BONUSES               | 0                | 350              | 300              | 0                | 0                   | 0                      |
| 515102        | CLEANING ALLOWANCE    | 500              | 0                | 500              | 500              | 500                 | 0                      |
| TOTAL         | PERSONAL SERVICES     | 57,031           | 96,495           | 112,919          | 132,368          | 126,048             | -6,320                 |
| EXPENSES      |                       |                  |                  |                  |                  |                     |                        |
| 524100        | SOFTWARE MAINTENANC   | 0                | 0                | 0                | 1,875            | 1,875               | 0                      |
| 524500        | DOCUMENT SHREDDING    | 3,350            | 3,500            | 3,500            | 3,500            | 1,000               | -2,500                 |
| 530400        | DOCUMENT PRESERVATI   | 2,400            | 2,628            | 3,000            | 4,500            | 1,000               | -3,500                 |
| 534600        | MICROFILMING          | 2,664            | 6,000            | 6,000            | 4,500            | 0                   | -4,500                 |
| 542000        | OFFICE SUPPLIES       | 5,000            | 5,000            | 5,000            | 5,000            | 1,000               | -4,000                 |
| 558500        | COMPUTER SUPPLIES     | 1,000            | 1,398            | 1,000            | 1,000            | 0                   | -1,000                 |
| 573000        | DUES & SUBSCRIPTIONS  | 0                | 151              | 225              | 226              | 226                 | 0                      |
| TOTAL         | EXPENSES              | 14,414           | 18,676           | 18,725           | 20,601           | 5,101               | -15,500                |
| FRINGE BEN    | EFITS                 |                  |                  |                  |                  |                     |                        |
| 57DENT        | DENTAL INSURANCE      | 208              | 216              | 416              | 468              | 468                 | 0                      |
| 57HLTH        | HEALTH INSURANCE      | 5,270            | 5,372            | 10,726           | 12,084           | 12,568              | 484                    |
| 57LIFE        | BASIC LIFE INSURANCE  | 0                | 0                | 52               | 57               | 57                  | 0                      |
| 57MEDA        | MEDICARE PAYROLL TAX  | 781              | 1,363            | 1,549            | 1,930            | 1,828               | -102                   |
| 570PEB        | OPEB CONTRIBUTION     | 1,429            | 1,554            | 3,452            | 3,875            | 4,032               | 157                    |
| TOTAL         | FRINGE BENEFITS       | 7,689            | 8,504            | 16,194           | 18,414           | 18,953              | 539                    |
| TOTAL ARC     |                       | 79,134           | 123,676          | 147,839          | 171,383          | 150,101             | -21,281                |

|               | _                      | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|---------------|------------------------|------------------|------------------|------------------|------------------|---------------------|------------------------|
| 0110119 - CEN | SUS RECORDS            |                  |                  |                  |                  |                     |                        |
| PERSONALS     | SERVICES               |                  |                  |                  |                  |                     |                        |
| 511001        | FULL TIME SALARIES     | 147,910          | 38,088           | 39,209           | 43,097           | 44,217              | 1,120                  |
| 511103        | OFFICIALS W/BENEFITS   | 3,952            | 329              | 0                | 0                | 0                   | 0                      |
| 512001        | SEASONAL WAGES         | 3,361            | 0                | 0                | 0                | 0                   | 0                      |
| 513010        | REGULAR OVERTIME       | 538              | 123              | 1,639            | 1,500            | 1,500               | 0                      |
| 514006        | EXCEPTIONAL SVS PAY    | 0                | 2                | 0                | 0                | 0                   | 0                      |
| 515005        | BONUSES                | 0                | 350              | 300              | 0                | 0                   | 0                      |
| 515102        | CLEANING ALLOWANCE     | 1,000            | 500              | 1,000            | 500              | 500                 | 0                      |
| TOTAL         | PERSONAL SERVICES      | 156,761          | 39,393           | 42,148           | 45,097           | 46,217              | 1,120                  |
| EXPENSES      |                        |                  |                  |                  |                  |                     |                        |
| 524090        | PUBLIC PROPERTY R-M    | 4,060            | 4,247            | 0                | 0                | 0                   | 0                      |
| 534100        | POSTAGE                | 14,754           | 14,625           | 18,449           | 25,000           | 20,000              | -5,000                 |
| 534200        | PRINTING               | 10,920           | 11,572           | 13,821           | 15,000           | 12,000              | -3,000                 |
| 534300        | ADVERTISING/PUBLICATIO | 1,315            | 0                | 1,500            | 1,500            | 1,000               | -500                   |
| 558500        | COMPUTER SUPPLIES      | 113              | 0                | 0                | 0                | 0                   | 0                      |
| 571100        | IN-STATE CONFERENCES   | 325              | 0                | 125              | 400              | 100                 | -300                   |
| TOTAL         | EXPENSES               | 31,488           | 30,444           | 33,896           | 41,900           | 33,100              | -8,800                 |
| FRINGE BEN    | EFITS                  |                  |                  |                  |                  |                     |                        |
| 57DENT        | DENTAL INSURANCE       | 725              | 73               | 204              | 234              | 234                 | 0                      |
| 57HLTH        | HEALTH INSURANCE       | 21,841           | 2,162            | 5,788            | 6,660            | 6,926               | 266                    |
| 57LIFE        | BASIC LIFE INSURANCE   | 57               | 5                | 52               | 57               | 57                  | 0                      |
| 57MEDA        | MEDICARE PAYROLL TAX   | 2,105            | 706              | 571              | 632              | 648                 | 16                     |
| 570PEB        | OPEB CONTRIBUTION      | 3,456            | 336              | 1,303            | 1,551            | 1,592               | 40                     |
| TOTAL         | FRINGE BENEFITS        | 28,184           | 3,282            | 7,917            | 9,135            | 9,457               | 323                    |
| TOTAL CEN     | ISUS RECORDS           | 216,432          | 73,119           | 83,960           | 96,132           | 88,774              | -7,358                 |

|                               | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED 2021 | CHANGE<br>2020 to 2021 |
|-------------------------------|------------------|------------------|------------------|------------------|------------------|------------------------|
| =                             |                  |                  |                  |                  |                  |                        |
| 0110161 - CITY CLERK          |                  |                  |                  |                  |                  |                        |
| PERSONAL SERVICES             |                  |                  |                  |                  |                  |                        |
| 511001 FULL TIME SALARIES     | 231,204          | 252,224          | 264,492          | 272,906          | 277,922          | 5,016                  |
| 513010 REGULAR OVERTIME       | 497              | 1,024            | 2,298            | 0                | 0                | 0                      |
| 514001 LONGEVITY              | 3,400            | 3,400            | 3,400            | 4,650            | 4,150            | -500                   |
| 514006 EXCEPTIONAL SVS PAY    | 0                | 16               | 0                | 0                | 0                | 0                      |
| 514317 ADMINISTRATIVE STIPEND | 0                | 0                | 0                | 2,000            | 2,000            | 0                      |
| 514323 NOTARY STIPEND         | 2,008            | 2,000            | 2,000            | 0                | 0                | 0                      |
| 515005 BONUSES                | 0                | 1,400            | 1,200            | 0                | 0                | 0                      |
| 515006 VACATION BUY BACK      | 0                | 1,664            | 0                | 0                | 0                | 0                      |
| 515101 CLOTHING ALLOWANCE     | 0                | 500              | 0                | 0                | 0                | 0                      |
| 515102 CLEANING ALLOWANCE     | 2,000            | 2,500            | 2,000            | 2,000            | 2,000            | 0                      |
| TOTAL PERSONAL SERVICES       | 239,108          | 264,728          | 275,389          | 281,556          | 286,072          | 4,516                  |
| EXPENSES                      |                  |                  |                  |                  |                  |                        |
| 524010 OFFICE EQUIPMENT R-M   | 0                | 225              | 188              | 655              | 655              | 0                      |
| 524090 PUBLIC PROPERTY R-M    | 0                | 9,060            | 5,300            | 4,500            | 2,000            | -2,500                 |
| 524100 SOFTWARE MAINTENANC    | 0                | 342              | 388              | 400              | 0                | -400                   |
| 527400 RENTAL - EQUIPMENT     | 0                | 3,382            | 3,496            | 3,390            | 0                | -3,390                 |
| 534010 TELEPHONE              | 577              | 514              | 552              | 500              | 500              | 0                      |
| 534100 POSTAGE                | 15,794           | 14,435           | 17,954           | 10,200           | 10,200           | 0                      |
| 534200 PRINTING               | 4,037            | 5,299            | 5,396            | 7,000            | 5,000            | -2,000                 |
| 534300 ADVERTISING/PUBLICATIO | 538              | 620              | 0                | 800              | 800              | 0                      |
| 542000 OFFICE SUPPLIES        | 4,617            | 2,521            | 4,920            | 4,920            | 3,500            | -1,420                 |
| 558500 COMPUTER SUPPLIES      | 557              | 128              | 2,789            | 130              | 130              | 0                      |
| 571100 IN-STATE CONFERENCES   | 20               | 350              | 270              | 300              | 300              | 0                      |
| 573000 DUES & SUBSCRIPTIONS   | 435              | 450              | 813              | 630              | 630              | 0                      |
| 575005 EMPLOYEE HONESTY BON   | 100              | 100              | 100              | 100              | 100              | 0                      |
| TOTAL EXPENSES                | 26,674           | 37,428           | 42,167           | 33,525           | 23,815           | -9,710                 |
| FRINGE BENEFITS               |                  |                  |                  |                  |                  |                        |
| 57DENT DENTAL INSURANCE       | 1,307            | 1,509            | 1,773            | 1,866            | 1,632            | -234                   |
| 57HLTH HEALTH INSURANCE       | 57,081           | 57,696           | 57,756           | 60,067           | 80,327           | 20,260                 |
| 57LIFE BASIC LIFE INSURANCE   | 132              | 170              | 170              | 171              | 171              | 0                      |
| 57MEDA MEDICARE PAYROLL TAX   | 3,189            | 3,543            | 3,673            | 4,046            | 4,148            | 102                    |
| 570PEB OPEB CONTRIBUTION      | 2,715            | 3,220            | 2,367            | 2,527            | 4,335            | 1,808                  |
| TOTAL FRINGE BENEFITS         | 64,425           | 66,139           | 65,739           | 68,677           | 90,613           | 21,936                 |
| DEBT AND CAPITAL              |                  |                  |                  |                  |                  |                        |
| 585121 PC SOFTWARE-ADMIN      | 778              | 0                | 0                | 0                | 0                | 0                      |
| 585140 OFFICE EQUIPMENT       | 722              | 0                | 1,500            | 1,500            | 0                | -1,500                 |
| TOTAL DEBT AND CAPITAL        | 1,500            | 0                | 1,500            | 1,500            | 0                | -1,500                 |
| TOTAL CITY CLERK              | 331,707          | 368,294          | 384,795          | 385,258          | 400,499          | 15,242                 |

|                | _                       | ACTUAL<br>FY2017 | ACTUAL<br>FY2018 | ACTUAL<br>FY2019 | ORIGINAL<br>2020 | RECOMMENDED<br>2021 | CHANGE<br>2020 to 2021 |
|----------------|-------------------------|------------------|------------------|------------------|------------------|---------------------|------------------------|
| 0110162 - ELEC | CTIONS                  |                  |                  |                  |                  |                     |                        |
| PERSONALS      | SERVICES                |                  |                  |                  |                  |                     |                        |
| 511001         | FULL TIME SALARIES      | -653             | 92,729           | 110,371          | 112,389          | 117,895             | 5,505                  |
| 511103         | OFFICIALS W/BENEFITS    | 0                | 3,623            | 3,952            | 3,952            | 3,952               | 0                      |
| 512001         | SEASONAL WAGES          | 67,689           | 69,816           | 78,569           | 98,000           | 90,000              | -8,000                 |
| 512002         | SEASONAL SALARIES       | 480              | 204              | 0                | 0                | 0                   | 0                      |
| 513010         | REGULAR OVERTIME        | 0                | 992              | 1,256            | 1,500            | 0                   | -1,500                 |
| 513040         | WORK BY OTHER DEPTS.    | 74,368           | 78,089           | 75,779           | 95,000           | 90,000              | -5,000                 |
| 514001         | LONGEVITY               | 0                | 0                | 0                | 0                | 1,250               | 1,250                  |
| 514402         | ELECTION TRAINING STIP  | 5,629            | 6,743            | 12,466           | 9,450            | 9,450               | 0                      |
| 515005         | BONUSES                 | 0                | 350              | 300              | 0                | 0                   | 0                      |
| 515006         | VACATION BUY BACK       | 0                | 4,904            | 0                | 0                | 0                   | 0                      |
| 515102         | CLEANING ALLOWANCE      | 0                | 0                | 0                | 500              | 500                 | 0                      |
| TOTAL          | PERSONAL SERVICES       | 147,513          | 257,449          | 282,693          | 320,791          | 313,047             | -7,745                 |
| EXPENSES       |                         |                  |                  |                  |                  |                     |                        |
| 524100         | SOFTWARE MAINTENANC     | 0                | 0                | 6,250            | 6,000            | 6,000               | 0                      |
| 527500         | RENTAL/LEASE - PROPER   | 1,800            | 1,800            | 2,000            | 2,000            | 2,000               | 0                      |
| 529000         | CLEANING/CUSTODIAL SV   | 1,500            | 1,912            | 1,576            | 1,700            | 1,700               | 0                      |
| 531900         | TRAINING EXPENSES       | 0                | 30               | 0                | 500              | 0                   | -500                   |
| 534010         | TELEPHONE               | 378              | 337              | 362              | 350              | 350                 | 0                      |
| 534100         | POSTAGE                 | 17,488           | 814              | 11,220           | 5,000            | 5,000               | 0                      |
| 534200         | PRINTING                | 12,514           | 7,594            | 10,000           | 8,000            | 4,000               | -4,000                 |
| 534300         | ADVERTISING/PUBLICATIO  | -253             | 12,855           | 12,855           | 5,000            | 5,000               | 0                      |
| 539000         | POLICE PRIVATE DETAIL S | 0                | 0                | 396              | 0                | 0                   | 0                      |
| 542000         | OFFICE SUPPLIES         | 1,550            | 1,412            | 704              | 1,000            | 1,000               | 0                      |
| 558500         | COMPUTER SUPPLIES       | 358              | 0                | 0                | 1,500            | 1,500               | 0                      |
| 558600         | VOTING SUPPLIES         | 17,857           | 26,737           | 18,282           | 11,000           | 11,000              | 0                      |
| 571100         | IN-STATE CONFERENCES    | 0                | 315              | 0                | 400              | 400                 | 0                      |
| 571200         | REFRESHMENTS/MEALS      | -810             | 1,210            | 535              | 1,000            | 1,000               | 0                      |
| TOTAL          | EXPENSES                | 52,383           | 55,015           | 64,179           | 43,450           | 38,950              | -4,500                 |
| FRINGE BEN     | EFITS                   |                  |                  |                  |                  |                     |                        |
| 57DENT         | DENTAL INSURANCE        | 0                | 595              | 560              | 582              | 582                 | 0                      |
| 57HLTH         | HEALTH INSURANCE        | 0                | 17,205           | 17,578           | 18,281           | 19,012              | 731                    |
| 57LIFE         | BASIC LIFE INSURANCE    | 0                | 52               | 57               | 57               | 57                  | 0                      |
| 57MEDA         | MEDICARE PAYROLL TAX    | 0                | 1,221            | 1,561            | 2,715            | 2,806               | 91                     |
| 570PEB         | OPEB CONTRIBUTION       | 0                | 2,341            | 1,614            | 1,703            | 1,800               | 97                     |
| TOTAL          | FRINGE BENEFITS         | 0                | 21,413           | 21,369           | 23,338           | 24,257              | 919                    |
| DEBT AND C     | APITAL                  |                  |                  |                  |                  |                     |                        |
| 585152         | ELECTIONS FURNITURE     | 4,838            | 5,000            | 6,285            | 5,000            | 5,000               | 0                      |
| TOTAL          | DEBT AND CAPITAL        | 4,838            | 5,000            | 6,285            | 5,000            | 5,000               | 0                      |
| TOTAL ELE      | CTIONS                  | 204,734          | 338,877          | 374,527          | 392,580          | 381,254             | -11,326                |
| TOTAL CLER     |                         | 1,769,278        | 1,865,334        | 1,990,611        | 2,053,029        | 2,076,974           | 23,945                 |