## **Purchasing Department**

#### Mission

Assure efficiency and legal compliance for everything the City of Newton buys.



NEWTON, MA 02459 PHONE: 617-796-1220 FAX: 617-796-1227

Tax Exempt No. 046-001-404

Instructions to ve

1. Submit origin

2. Submit separate

BILL TO/SHIP TO

3. Note terms and

|                     | Date Required | Requisition No. | Vendor No |  |
|---------------------|---------------|-----------------|-----------|--|
| Purchase Order Date | Date Required |                 | 11790     |  |
| 00/00/10            |               | 1903642         |           |  |

VENDOR:

VENDOR TRUCKS, INC

The Purchasing Department is entrusted with assuring that City supplies and services are procured efficiently and in accordance with law. It works with Departments to ensure specifications are precisely written and fully advertised to allow fair and open competition. This is done for all City Departments, including the Newton Public Schools. The Department works cooperatively with requesting Departments, as successful purchasing is a team effort.

The Department has established policies for orderly procurements and seeks to assist departments on their application. Our policy is to avoid buying on exceptions and accommodations here and there; the process would soon become chaotic. Purchasing does not seek "to create a tangle of red tape or technical pitfalls." Rather its goal is "to proscribe an orderly framework for awarding contracts through an open and competitive process ...." This guarantees best value for the City and its taxpayers and fairness to our suppliers and contractors.

One principle applies to all procurements: the City uses open, fair competition. Therefore, all procurements are made using sound business practices, solicitation of quotes, invitations for bid (IFBs), or requests for proposals (RFPs).

The Purchasing Department works hard to teach City employees best practices for procurement. Education initiatives include the annual Procedures For Departmental Purchasing (5th ed.) (a/k/a the Red Book), a monthly Newsletter called Nick's Notes, participation in HR orientation programs for new employees, and departmental visits.

The Mail Room and Print Shop are also part of the Purchasing Department. The Print Shop provides services to virtually all City Departments, including Treasury, Retirement, City Clerk, Library, DPW, Fire and Parks & Recreation. Our mission is to provide mail and print services efficiently, responsibly and in a timely manner.

The Purchasing Department provides essential procurement, print and mail services to City Departments and procurement services to the Newton Public Schools (NPS). While the Department has no public face, as its customers are internal, its operation affects every Department every day.

FY21 posed challenges. The office was moved from the second to the first floor of City Hall as part of reallocation of space on account of COVID. To protect the health and safety of workers and the public most departmental work was done remotely: there were never more than 2 persons in the office at any one time. Bid opening and prebid procedures had to be modified to address COVID concerns as well.

The pandemic also changed how the City procured. Bids and proposals are down about 18% over this time last year; reqs are up 33% for the same period. However, the City made emergency procurements aggregating \$6,744,870 for such things as HVAC upgrades, COVID testing, and distancing requirements.

COVID affected the Mail Room and Print Shop as well. The Mail Room saw an uptick in its work on account of an increased number of mail in ballots. Between the primary and general elections last fall, approximately 60,000 ballots were mailed and received. Printing, however, was down by almost 50%. This is a consequence of the digitization of many high volume printing tasks such as the Councilors' meeting packets and the Budget and CIP books.

Significant accomplishments include:

 Worked with departments and private designers to manage the advertising, issuing, intake and management of 50 Invitations For Bids and Request For Proposals totaling \$16,091,288 for FY21 YTD.

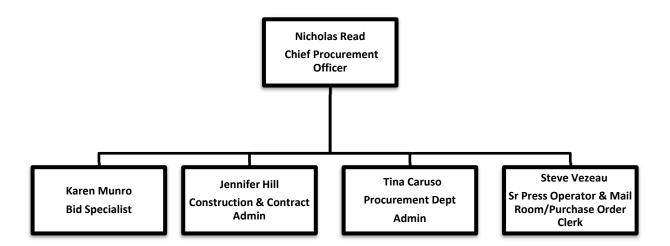
- Issued new policies for the more efficient and accurate inputting and maintenance of vendor tax information and the issuance of vendor numbers.
- Corrected and approved 3,000+ requisitions and converted approved requisitions into purchase orders.
- Printed and mailed all City purchase orders
- Issued a monthly newsletter on procurement topics to City Councilors, Department Heads and internal and external subscribers.
- Attended municipal purchasing official meetings and continuing education programs.
- Metered, mailed and received 60,000 national and municipal absentee ballots.

Purchasing has set a standard of integrity in public procurement while assisting departments to navigate law and policy. We will continue to provide this high level of service into FY22.

Sichoba Rul

Nicholas Read Chief Procurement Officer

### **PURCHASING**



## Financial and Operating Highlights

**Financial Highlights** 

| <                 |          | Actual  |    |            |            | >        | Original   | <b>Proposed</b> |
|-------------------|----------|---------|----|------------|------------|----------|------------|-----------------|
|                   |          | FY2017  |    | FY2018     | FY2019     | FY2020   | FY2021     | FY2022          |
| Expenditure by De | partment |         |    |            |            |          |            |                 |
| Purchasing        | \$       | 361,248 | \$ | 373,153 \$ | 124,990 \$ | 114,248  | \$ 396,788 | \$<br>408,660   |
| Telecomm          | \$       | 8,427   | \$ | (1,959) \$ | (1,519) \$ | (15,939) | \$ -       | \$<br>-         |
| Printing          | \$       | 111,287 | \$ | 118,207 \$ | 390,380 \$ | 385,097  | \$ 138,071 | \$<br>138,358   |
| Total             | \$       | 480,962 | \$ | 489,401 \$ | 513,851 \$ | 483,406  | \$ 534,859 | \$<br>547,019   |
| % Incr            |          |         |    | 1.75%      | 5.00%      | -5.92%   | 10.64%     | 2.27%           |
| Personnel         |          |         |    |            |            |          |            |                 |
| Full-Time         |          | 5       |    | 5          | 5          | 5        | 5          | 5               |
| Part-Time         |          | 0       |    | 0          | 0          | 0        | 0          | 0               |
| Total             |          | 5       |    | 5          | 5          | 5        | 5          | 5               |

#### **Total Purchasing Department Expenditures**



**Operating Highlights** 

| Operating mights                  |              |              |
|-----------------------------------|--------------|--------------|
| Purchasing                        | FY20         | FY21 YTD     |
| Invitations For Bids (Number)     | 74           | 46           |
| Requests For Proposals (Number)   | 8            | 4            |
| Requests For Qualifications       | 5            | 1            |
| Bids & Proposals (Dollars)        | \$7,353,008  | \$16,091,288 |
| Purchase Orders (Number)          | 4,351        | 2,971        |
| Purchase Orders (Aggregate Value) | \$16,314,252 | \$12,329,817 |
| Print Shop                        |              |              |
| Black & White Copies              | 647,071      | 174,018      |
| Color Copies                      | 434,546      | 97,106       |
| Total All Copies                  | 1,081,617    | 271,124      |
| Mail Room                         |              |              |
| Number of Items Mailed            | 157506       | 193,307      |
| Total Cost of Mailings            | \$93,565     | \$112,125    |
|                                   |              |              |

# Purchasing Department Fiscal Year 2022 Outcomes and Strategies

#### Outcome 1

Provide Administration Services & Assure Compliance For All City Procurement

Between Invitations For Bids, Request For Proposals and purchase orders, the Purchase Department administers procurements totaling almost \$50 million annually. The Department's goal is "to proscribe an orderly framework for awarding contracts through an open and

competitive process ...." Competition is more robust when the field of bidders is large and reducing the number of potential bidders on account of alleged minor deficiencies serves no public purpose. Within these parameters it is the goal of the Purchasing Department to do whatever we can to facilitate and preserve fair, orderly, and robust procurements in order to obtain the highest quality supplies and services at the best price in accordance with state laws and City Policy.

To meet this goal, we follow procedures that are designed to assure that all procurements are made in an orderly manner and in compliance with all applicable laws and policies. Assisting department with their bids, providing forms, putting draft bids in final form, advertising and issuing bids, doing intake and review, assisting in the selection of winning bidders and preparing, issuing and administering execution are all part of the Department's year to year responsibilities.

#### Outcome 2

Expand Digital Procurement Documentation

In FY21 Purchasing was able to adopt digital alternative, such as electronic signatures, to procurement processes. Further digitization in FY22 will include the transmission of purchase orders electronically rather than by mail.

In FY19, four copies of each PO were

printed, one each for the Department, the Comptroller, the Purchasing Department and the vendor. Since POs are readily accessible digitally in MUNIS, now only vendor copy of a PO is printed. Purchasing will email as many vendor purchase orders as possible in FY22.

The City's procurement dollars can be used to promote social goals, e.g., equity, diversity and inclusion, as well purchasing supplies and services. There are many possible opportunities to do this, though they must be fully evaluated and considered in the context of law and public policy.

#### Outcome 3

Possibilities For Social Contracting

# Purchasing Department Fiscal Year 2022 Outcomes and Strategies

The Purchasing Department, together with other City departments and the City's Economic Development Commission, will investigate statutory and policy options, work with other municipalities to establish a community standard, and determine the procedures and personnel needed to implement the various options. The goal will be to submit viable options to the Mayor by the end of FY22.

#### Outcome 4

Continue and Expand Education Initiatives

Legal requirements, policies and procedures apply to all City and NPS procurements. The Purchasing Department itself buys little; its purpose to assure that the Departments that are doing the purchasing know the applicable rules. Rules are easier to

remember and follow if one knows why the rule is there in the first place

An important educational is the Department's *Procedures For Departmental Purchasing*, which describes in detail all the steps necessary for small and large procurements. The last issue of the Procedures was issued in FY20. With the MUNIS conversion that year and the COVID in FY21, our procedures are quite different than they were 2 years ago. An edition reflecting current practice will be issued in FY22.

Departmental visits and HR orientation meeting were curtailed by COVID, but we will hopefully resume continue these initiatives, and expand them to the extent practicable in FY22.

FUND: 0001 - GENERAL FUND
DEPARTMENT: 105 - PURCHASING

## CITY OF NEWTON BUDGET DEPARTMENT LEGAL LEVEL OF CONTROL

|                          | ACTUAL<br>2018 | ACTUAL<br>2019 | ACTUAL<br>2020 | ORIGINAL<br>2021 | RECOMMENDED<br>2022 | CHANGE<br>2021 to 2022 |
|--------------------------|----------------|----------------|----------------|------------------|---------------------|------------------------|
| PURCHASING SUMMARY       |                |                |                |                  |                     |                        |
| 51 - PERSONNEL SERVICES  | 363,446        | 376,300        | 381,572        | 389,434          | 398,963             | 9,529                  |
| 52 - EXPENSES            | 35,140         | 47,672         | 23,514         | 61,750           | 61,000              | -750                   |
| 57 - FRINGE BENEFITS     | 84,594         | 89,879         | 78,320         | 83,675           | 87,056              | 3,381                  |
| TOTAL DEPARTMENT         | 483,180        | 513,851        | 483,406        | 534,859          | 547,019             | 12,160                 |
| PURCHASING               |                |                |                |                  |                     |                        |
| 51 - PERSONNEL SERVICES  | 295,719        | 307,581        | 312,879        | 320,566          | 330,595             | 10,029                 |
| 52 - EXPENSES            | 12,849         | 14,472         | 16,244         | 15,850           | 15,100              | -750                   |
| 57 - FRINGE BENEFITS     | 64,586         | 68,327         | 55,974         | 60,373           | 62,966              | 2,593                  |
| TOTAL PURCHASING         | 373,153        | 390,380        | 385,097        | 396,788          | 408,660             | 11,872                 |
| TELECOMMUNICATIONS       |                |                |                |                  |                     |                        |
| 52 - EXPENSES            | -1,959         | -1,519         | -15,939        | 0                | 0                   | 0                      |
| TOTAL TELECOMMUNICATIONS | -1,959         | -1,519         | -15,939        | 0                | 0                   | 0                      |
| PRINTING                 |                |                |                |                  |                     |                        |
| 51 - PERSONNEL SERVICES  | 67,727         | 68,719         | 68,693         | 68,868           | 68,368              | -500                   |
| 52 - EXPENSES            | 24,250         | 34,719         | 23,210         | 45,900           | 45,900              | 0                      |
| 57 - FRINGE BENEFITS     | 20,008         | 21,552         | 22,346         | 23,302           | 24,090              | 788                    |
| TOTAL PRINTING           | 111,986        | 124,990        | 114,248        | 138,071          | 138,358             | 288                    |

FUND: 0001 - GENERAL FUND
DEPARTMENT: 105 - PURCHASING

## CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

|                |                        | ACTUAL<br>2018 | ACTUAL<br>2019 | ACTUAL<br>2020 | ORIGINAL<br>2021 | RECOMMENDED | CHANGE<br>2021 to 2022 |
|----------------|------------------------|----------------|----------------|----------------|------------------|-------------|------------------------|
|                | =                      |                |                |                |                  |             |                        |
| 105 - PURCHASI | NG                     |                |                |                |                  |             |                        |
| 0110538 - PUR  | CHASING                |                |                |                |                  |             |                        |
| PERSONNEL      | . SERVICES             |                |                |                |                  |             |                        |
| 511001         | FULL TIME SALARIES     | 288,869        | 300,051        | 295,264        | 315,316          | 324,345     | 9,029                  |
| 511101         | PART TIME < 20 HRS/WK  | 0              | 0              | 12,026         | 0                | 0           | 0                      |
| 513010         | REGULAR OVERTIME       | 0              | 180            | 340            | 0                | 0           | 0                      |
| 514001         | LONGEVITY              | 5,150          | 5,750          | 4,250          | 4,250            | 5,250       | 1,000                  |
| 515005         | BONUSES                | 700            | 600            | 0              | 0                | 0           | 0                      |
| 515102         | CLEANING ALLOWANCE     | 1,000          | 1,000          | 1,000          | 1,000            | 1,000       | 0                      |
| TOTAL          | PERSONNEL SERVICES     | 295,719        | 307,581        | 312,879        | 320,566          | 330,595     | 10,029                 |
| EXPENSES       |                        |                |                |                |                  |             |                        |
| 524010         | OFFICE EQUIPMENT R-M   | 160            | 1,743          | 501            | 500              | 500         | 0                      |
| 527400         | RENTAL - EQUIPMENT     | 0              | 0              | 3,552          | 0                | 0           | 0                      |
| 534010         | TELEPHONE              | 432            | 464            | 0              | 500              | 500         | 0                      |
| 534100         | POSTAGE                | 2,054          | 2,057          | 1,643          | 2,500            | 2,250       | -250                   |
| 534200         | PRINTING               | 704            | 0              | 304            | 1,000            | 750         | -250                   |
| 534300         | ADVERTISING/PUBLICATIO | 5,139          | 4,999          | 4,402          | 5,000            | 5,000       | 0                      |
| 542000         | OFFICE SUPPLIES        | 3,435          | 3,966          | 3,776          | 3,500            | 3,500       | 0                      |
| 571000         | VEHICLE USE REIMBURSE  | 13             | 138            | 145            | 500              | 250         | -250                   |
| 571100         | IN-STATE CONFERENCES   | 0              | 275            | 1,350          | 1,500            | 1,500       | 0                      |
| 573000         | DUES & SUBSCRIPTIONS   | 912            | 831            | 569            | 850              | 850         | 0                      |
| TOTAL          | EXPENSES               | 12,849         | 14,472         | 16,244         | 15,850           | 15,100      | -750                   |
| FRINGE BEN     | EFITS                  |                |                |                |                  |             |                        |
| 57DENT         | DENTAL INSURANCE       | 1,615          | 1,646          | 1,303          | 1,164            | 1,204       | 40                     |
| 57HLTH         | HEALTH INSURANCE       | 53,399         | 56,597         | 44,553         | 47,667           | 49,574      | 1,907                  |
| 57LIFE         | BASIC LIFE INSURANCE   | 227            | 222            | 170            | 171              | 171         | 0                      |
| 57MEDA         | MEDICARE PAYROLL TAX   | 3,789          | 3,902          | 4,010          | 4,648            | 4,794       | 145                    |
| 57OPEB         | OPEB CONTRIBUTION      | 5,557          | 5,959          | 5,938          | 6,722            | 7,223       | 501                    |
| TOTAL          | FRINGE BENEFITS        | 64,586         | 68,327         | 55,974         | 60,373           | 62,966      | 2,593                  |
| TOTAL PUR      |                        | 373,153        | 390,380        | 385,097        | 396,788          | 408,660     | 11,872                 |
| 0110539 - TELE | ECOMMUNICATIONS        |                |                |                |                  |             |                        |
| EXPENSES       |                        |                |                |                |                  |             |                        |
| 534010         | TELEPHONE              | -449           | -1,519         | 9,925          | 0                | 0           | 0                      |
| 534020         | CELLULAR TELEPHONES    | -1,510         | 0              | -25,864        | 0                | 0           | 0                      |
| TOTAL          | EXPENSES               | -1,959         | -1,519         | -15,939        | 0                | 0           | 0                      |
| TOTAL TEL      | ECOMMUNICATIONS        | -1,959         | -1,519         | -15,939        | 0                | 0           | 0                      |

### CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

|                 |                      | ACTUAL  | ACTUAL  | ACTUAL  | ORIGINAL | RECOMMENDED | CHANGE       |
|-----------------|----------------------|---------|---------|---------|----------|-------------|--------------|
|                 | _                    | 2018    | 2019    | 2020    | 2021     | 2022        | 2021 to 2022 |
| 0110540 - PRIN  | TING                 |         |         |         |          |             |              |
| PERSONNEL       | SERVICES             |         |         |         |          |             |              |
| 511001          | FULL TIME SALARIES   | 65,326  | 66,612  | 67,124  | 66,868   | 66,868      | 0            |
| 513010          | REGULAR OVERTIME     | 551     | 307     | 68      | 500      | 0           | -500         |
| 514001          | LONGEVITY            | 1,000   | 1,000   | 1,000   | 1,000    | 1,000       | 0            |
| 514006          | EXCEPTIONAL SVS PAY  | 3       | 0       | 0       | 0        | 0           | 0            |
| 515005          | BONUSES              | 350     | 300     | 0       | 0        | 0           | 0            |
| 515101          | CLOTHING ALLOWANCE   | 500     | 500     | 500     | 0        | 0           | 0            |
| 515102          | CLEANING ALLOWANCE   | 0       | 0       | 0       | 500      | 500         | 0            |
| TOTAL           | PERSONNEL SERVICES   | 67,730  | 68,719  | 68,693  | 68,868   | 68,368      | -500         |
| <b>EXPENSES</b> |                      |         |         |         |          |             |              |
| 524010          | OFFICE EQUIPMENT R-M | 12,848  | 6,102   | 2,907   | 4,400    | 4,400       | 0            |
| 527400          | RENTAL - EQUIPMENT   | 17,665  | 27,631  | 27,571  | 35,000   | 35,000      | 0            |
| 534100          | POSTAGE              | 7,750   | 476     | -4,433  | 1,000    | 1,000       | 0            |
| 550100          | PRINTING SUPPLIES    | -14,459 | 401     | -2,983  | 5,000    | 5,000       | 0            |
| 558100          | UNIFORMS/PROTECTIVE  | 446     | 109     | 148     | 500      | 500         | 0            |
| TOTAL           | EXPENSES             | 24,250  | 34,719  | 23,210  | 45,900   | 45,900      | 0            |
| FRINGE BEN      | EFITS                |         |         |         |          |             |              |
| 57DENT          | DENTAL INSURANCE     | 538     | 560     | 561     | 582      | 501         | -81          |
| 57HLTH          | HEALTH INSURANCE     | 18,574  | 20,089  | 20,893  | 21,729   | 22,598      | 869          |
| 57MEDA          | MEDICARE PAYROLL TAX | 896     | 903     | 893     | 991      | 991         | 0            |
| TOTAL           | FRINGE BENEFITS      | 20,008  | 21,552  | 22,346  | 23,302   | 24,090      | 788          |
| TOTAL PRI       | NTING                | 111,988 | 124,990 | 114,248 | 138,071  | 138,358     | 288          |
| TOTAL PURC      | HASING               | 483,183 | 513,851 | 483,406 | 534,859  | 547,019     | 12,160       |