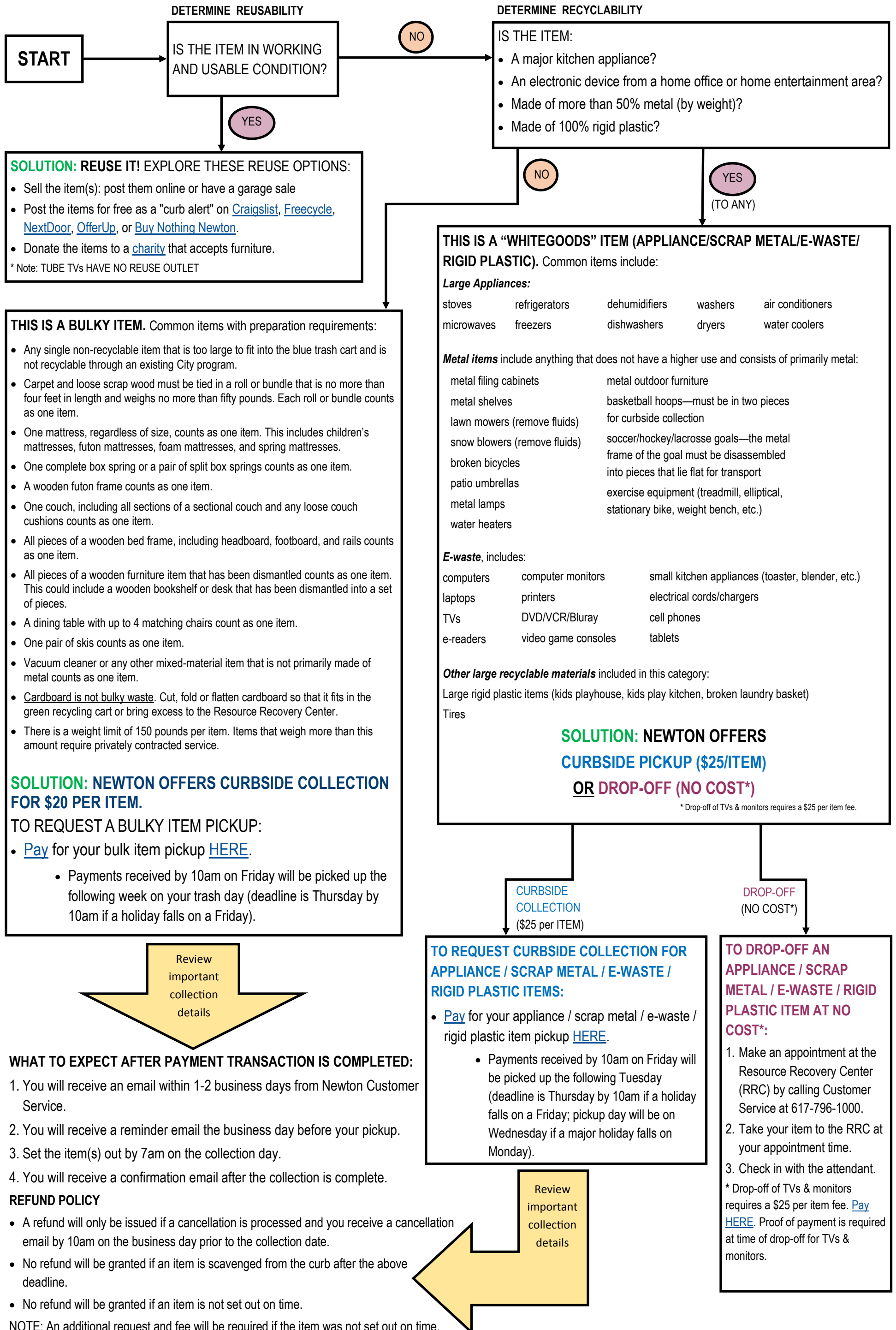


# PROBLEM: I HAVE A LARGE ITEM I NO LONGER WANT. HOW DO I GET RID OF IT RIGHT?



**START**

**DETERMINE REUSABILITY**

IS THE ITEM IN WORKING AND USABLE CONDITION?

**YES**

**SOLUTION: REUSE IT! EXPLORE THESE REUSE OPTIONS:**

- Sell the item(s): post them online or have a garage sale
- Post the items for free as a "curb alert" on [Craigslist](#), [Freecycle](#), [NextDoor](#), [OfferUp](#), or [Buy Nothing Newton](#).
- Donate the items to a [charity](#) that accepts furniture.

\* Note: TUBE TVs HAVE NO REUSE OUTLET

**THIS IS A BULKY ITEM.** Common items with preparation requirements:

- Any single non-recyclable item that is too large to fit into the blue trash cart and is not recyclable through an existing City program.
- Carpet and loose scrap wood must be tied in a roll or bundle that is no more than four feet in length and weighs no more than fifty pounds. Each roll or bundle counts as one item.
- One mattress, regardless of size, counts as one item. This includes children's mattresses, futon mattresses, foam mattresses, and spring mattresses.
- One complete box spring or a pair of split box springs counts as one item.
- A wooden futon frame counts as one item.
- One couch, including all sections of a sectional couch and any loose couch cushions counts as one item.
- All pieces of a wooden bed frame, including headboard, footboard, and rails counts as one item.
- All pieces of a wooden furniture item that has been dismantled counts as one item. This could include a wooden bookshelf or desk that has been dismantled into a set of pieces.
- A dining table with up to 4 matching chairs count as one item.
- One pair of skis counts as one item.
- Vacuum cleaner or any other mixed-material item that is not primarily made of metal counts as one item.
- Cardboard is not bulky waste. Cut, fold or flatten cardboard so that it fits in the green recycling cart or bring excess to the Resource Recovery Center.
- There is a weight limit of 150 pounds per item. Items that weigh more than this amount require privately contracted service.

**SOLUTION: NEWTON OFFERS CURBSIDE COLLECTION FOR \$20 PER ITEM.**

TO REQUEST A BULKY ITEM PICKUP:

- [Pay](#) for your bulk item pickup [HERE](#).
- Payments received by 10am on Friday will be picked up the following week on your trash day (deadline is Thursday by 10am if a holiday falls on a Friday).

Review important collection details

**DETERMINE RECYCLABILITY**

IS THE ITEM:

- A major kitchen appliance?
- An electronic device from a home office or home entertainment area?
- Made of more than 50% metal (by weight)?
- Made of 100% rigid plastic?

**NO**

**YES (TO ANY)**

**THIS IS A "WHITEGOODS" ITEM (APPLIANCE/SCRAP METAL/E-WASTE/RIGID PLASTIC).** Common items include:

**Large Appliances:**

stoves	refrigerators	dehumidifiers	washers	air conditioners
microwaves	freezers	dishwashers	dryers	water coolers

**Metal items** include anything that does not have a higher use and consists of primarily metal:

metal filing cabinets	metal outdoor furniture
metal shelves	basketball hoops—must be in two pieces for curbside collection
lawn mowers (remove fluids)	soccer/hockey/lacrosse goals—the metal frame of the goal must be disassembled into pieces that lie flat for transport
snow blowers (remove fluids)	broken bicycles
patio umbrellas	exercise equipment (treadmill, elliptical, stationary bike, weight bench, etc.)
metal lamps	
water heaters	

**E-waste, includes:**

computers	computer monitors	small kitchen appliances (toaster, blender, etc.)
laptops	printers	electrical cords/chargers
TVs	DVD/VCR/Bluray	cell phones
e-readers	video game consoles	tablets

**Other large recyclable materials** included in this category:

Large rigid plastic items (kids playhouse, kids play kitchen, broken laundry basket)

Tires

**SOLUTION: NEWTON OFFERS CURBSIDE PICKUP (\$25/ITEM) OR DROP-OFF (NO COST\*)**

\* Drop-off of TVs & monitors requires a \$25 per item fee.

**CURBSIDE COLLECTION (\$25 per ITEM)**

**DROP-OFF (NO COST\*)**

**TO REQUEST CURBSIDE COLLECTION FOR APPLIANCE / SCRAP METAL / E-WASTE / RIGID PLASTIC ITEMS:**

- [Pay](#) for your appliance / scrap metal / e-waste / rigid plastic item pickup [HERE](#).
- Payments received by 10am on Friday will be picked up the following Tuesday (deadline is Thursday by 10am if a holiday falls on a Friday; pickup day will be on Wednesday if a major holiday falls on Monday).

Review important collection details

**TO DROP-OFF AN APPLIANCE / SCRAP METAL / E-WASTE / RIGID PLASTIC ITEM AT NO COST\*:**

- Make an appointment at the Resource Recovery Center (RRC) by calling Customer Service at 617-796-1000.
- Take your item to the RRC at your appointment time.
- Check in with the attendant.

\* Drop-off of TVs & monitors requires a \$25 per item fee. [Pay HERE](#). Proof of payment is required at time of drop-off for TVs & monitors.

Review important collection details

**WHAT TO EXPECT AFTER PAYMENT TRANSACTION IS COMPLETED:**

- You will receive an email within 1-2 business days from Newton Customer Service.
- You will receive a reminder email the business day before your pickup.
- Set the item(s) out by 7am on the collection day.
- You will receive a confirmation email after the collection is complete.

**REFUND POLICY**

- A refund will only be issued if a cancellation is processed and you receive a cancellation email by 10am on the business day prior to the collection date.
- No refund will be granted if an item is scavenged from the curb after the above deadline.
- No refund will be granted if an item is not set out on time.

NOTE: An additional request and fee will be required if the item was not set out on time.