# Vaccinating a Community: A Collaboration of Public Health and School Health

RUTH HOSHINO, RN, BSN & TERESA KETT, MPH NEWTON, MASSACHUSETTS HEALTH & HUMAN SERVICES

JULY 24, 2012
PUBLIC HEALTH NURSING WEBINAR

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#### Acknowlegements

- New England Alliance for Public Health Workforce Development
- Boston University School of Public Health
- Massachusetts Association of Public Health Nurses (MAPHN)

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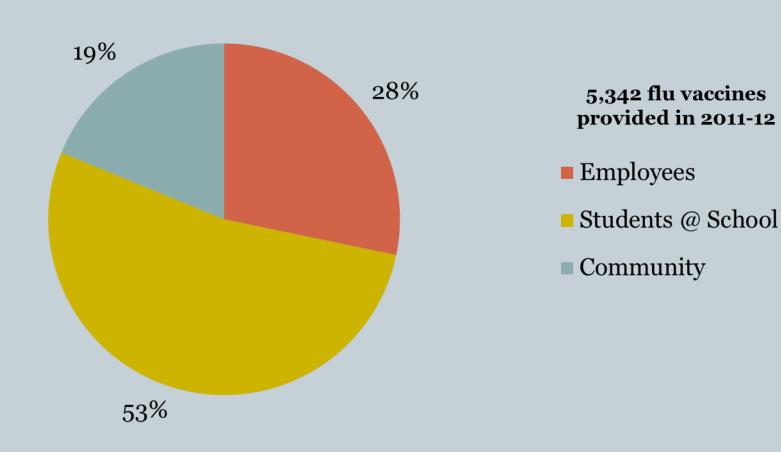
#### Learning Objectives

- Explain at least two tips for **working collaboratively** with your local health or school department to provide flu immunizations during the school day to students.
- Describe three ways to **minimize disruption of regular duties** for health and school department staff members when providing flu immunizations during the school day to students.
- List three **nursing best practices** for administration of **flu vaccine** to students during the school day.

### Background

- MA has 351 cities/towns
- Unique program setup: Newton, MA local HHS
- 12,000 students, 22 school buildings, Preschool to Grade
   12
- 25 nurses, 3 health assistants, school nurse supervisor, plus additional support staff
- Jumped into school-based vaccination Fall 2008 using commercial vaccinator
- Program evolved due to state-supplied vaccine and School/Newton HHS department commitment
- MA Department of Public Health provides flu vaccine for children

# Big Picture Flu Vaccination in Newton, MA



### School-Based Program Timeline

#### June

- Final newsletter message mentions flu vaccine program
- August/September
  - Prepare forms & get translations
  - Establish calendar
  - Distribute forms electronically to parents
- October
  - Clinics run over roughly four weeks
- November/December
  - Opportunity for makeup at community clinics
  - Insurance reimbursement

#### Logistics

- Communication
- Scheduling
- Staffing
- Supplies
- Record Keeping
- Insurance Reimbursement



#### Nurse's Role

- Lead person in each school for students, parents and staff
- Determines location and date with Principal
- Manages communication to families, staff and providers
- Receives, organizes and screens student forms
- Responds to inquiries both logistical and clinical
- Develops a clinic plan
- Manages post-clinic paperwork

#### Just in Time Training

- Provides consistency across clinics
- Team Leader conducts for all staff
- Content
  - Introductions
  - Clinical
  - Vaccine
  - Documentation
  - Other

#### Flu Bag Contents

- Clinical bags, 1 per station
- Drawer 1: table cover, trash bag, masking tape, tissues, emergency epi & orders
- Drawer 2: alcohol wipes, gauze, bandages, stickers
- Drawer 3: needles and syringes
- In bag: hand sanitizer, pens, sharps container, gloves
- Clerical bag, 1 per site
- Employee forms, employee sign, pens, date stamp, sample student forms, extra blank student forms, reporting form, standing orders, lot number labels, extra dots, sample nasal spray



#### Helpful Hints

- Vaccinate staff to establish goodwill for the "interruption."
- Vaccinate anywhere BUT the health room.
- One form, but use colored dots/highlights to differentiate.
- Establish consistency and require nurses to stick to it.

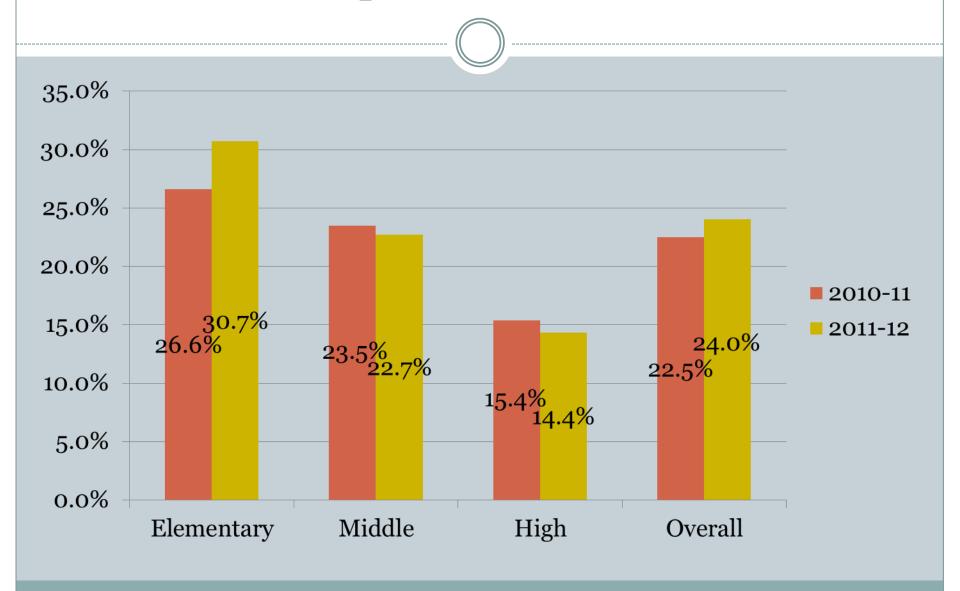
#### Helpful Hints

- Prevent students from watching each other.
- Listen to the student to prevent errors.
- Parents may come before or after but not during the clinic.
- Vaccinate challenging students without classmates around.

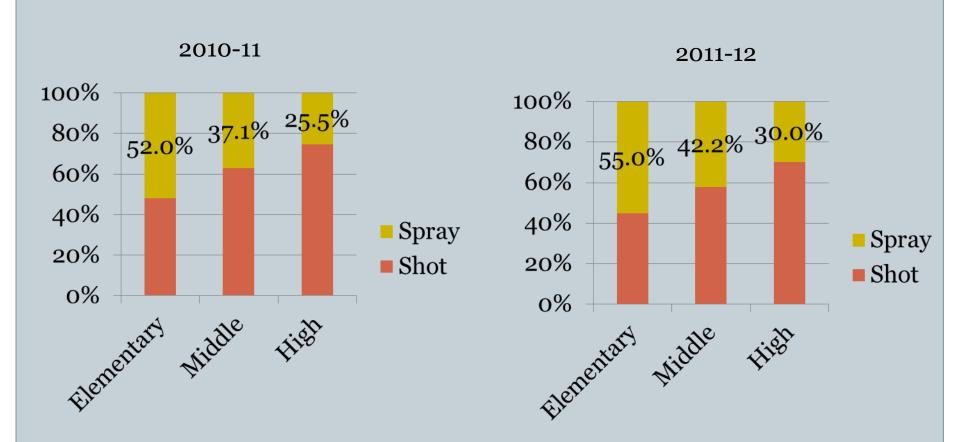
#### Helpful Hints

- Don't negotiate, coerce, bargain or let the student run the show. Vaccinate ASAP.
- Fun bandages and stickers are vital for ALL ages.
- Realize there will always be a few who refuse, and that's ok.
- Minimize written documentation for vaccinators.
- Avoid flu clinic fatigue—repack and wait a day to refresh.

#### School Participation 2010-11 vs. 2011-12



#### Flu Shot vs. Spray/Mist



Vaccine formulation chosen among those vaccinated at school.

### Challenges

- Getting documentation to health care providers
- Balancing need for on-time forms with desire to vaccinate all
- Reaching out to non-public school students
- Staffing
- Increasing vaccination rate, not decreasing among middle/high school students
- Reimbursement paperwork
- Branding as "THE" place for most kids to get their flu vaccines

#### Looking Ahead

- Increase vaccination rate
- Target specific populations within the school community
- Branding

#### Resources

- Please check online for some of our documents:
  - o <u>www.newtonma.gov/flu</u> (scroll to bottom)
  - Parent letter, hospital letter, just in time training outline, clerk duties, clinic location guidelines, calendar, reporting form
- MDPH Immunization Resources
  - http://www.mass.gov/eohhs/provider/guidelinesresources/clinical-treatment/diseasesconditions/immunization/

# **Questions and Answers**



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## THANK YOU!