

## MISSION

The mission of the Department of Health and Human Services is to protect, promote, and sustain the health, harmony, and well-being of all Newton residents, in a customer-friendly manner.

Our focus is on prevention.



City of Newton, MA



**Public Health**  
Prevent. Promote. Protect.

## CONTACT

Health & Human Services

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CITY OF NEWTON

Health and Human  
Services Department

## COVID-19 EMERGENCY SERVICES RESOURCE GUIDE

- Housing Assistance
- Food Resources
- Mental Health & Substance Use

## WHAT WE DO

City of Newton Health & Human Services provides case management, outreach, information and referrals for Newton residents related to:



- Food insecurity
- Financial assistance
- Emergency oil/fuel assistance
- Housing/shelter referrals
- SNAP applications
- Legal assistance referrals
- Mental health referrals
- Substance use referrals
- Budget/financial planning
- WIC referrals
- Support groups
- Workforce development
- Narcan distribution and training

### What should you expect from the staff at Newton's Department of Social Services?

- Resources and referrals
- Phone calls or in-person consultations
- Assistance with applications
- Connections to longer term services
- Problem solving & support

## COVID-19 HOUSING ASSISTANCE

Assistance for Tenants, Homeowners, and Landlords  
Social Services staff is available to help you apply to these programs.

### METRO HOUSING BOSTON

Rent Relief, Mortgage Assistance, Utility Arrears, and Eviction Prevention:

- RAFT (Residential Assistance for Families in Transition)
- ERMA (Emergency Rent and Mortgage Assistance)
- ERAP (Emergency Rental Assistance Program)

These programs help low-income renters and owners achieve housing stability.

[www.metrohousingboston.org](http://www.metrohousingboston.org)

617-859-0400

### THE BROOKLINE CENTER

The Brookline Center supports individuals and families who are experiencing or at-risk of becoming homeless through short-term and medium-term rental assistance, security deposit, moving costs, utility payments, application fees, and case management.

[www.brooklinecenter.org](http://www.brooklinecenter.org)

617-277-8107

### THE HORACE INDUSTRIAL COUSENS FUND

Provides emergency utility and rental payments to low- and moderate- income Newton residents who are at-risk of becoming homeless and / or experiencing utility shut-off.

[cousendsfund@newtonma.gov](mailto:cousendsfund@newtonma.gov)

617-796-1324

### MASSACHUSETTS COVID EVICTION LEGAL HELP PROJECT (TENANTS & LANDLORDS)

The Massachusetts COVID Eviction Legal Help Project gives free legal help to low-income tenants and to low-income owner occupants of 2 or 3-family homes.

[www.evictionlegalhelp.org](http://www.evictionlegalhelp.org)

[www.gbls.org/get-legal-help](http://www.gbls.org/get-legal-help)

617-603-1807

\*For more resources visit:

[www.newtonma.gov/housinghelp](http://www.newtonma.gov/housinghelp)



## FOOD ASSISTANCE

### ARABIC BAPTIST CHURCH FOOD PANTRY

187 Church St., Newton Corner, MA 02458

[www.arabicbaptist.org](http://www.arabicbaptist.org), 508-561-4319

### CENTRE STREET FOOD PANTRY

11 Homer St. Newton Centre, MA 02459

[www.centrestfoodpantry.org](http://www.centrestfoodpantry.org), 617-340-9554

### NEWTON FOOD PANTRY

1000 Commonwealth Ave. Newton, MA 02459

[www.newtonfoodpantry.org](http://www.newtonfoodpantry.org), 617-796-1233

### GRAB & GO PROGRAM

North High School & South High School

MON, WED, & FRI from 10 am - 12pm

### MOBILE MARKET

295 California St., Newton, MA 02458

617-244-0440

### SNAP *Supplemental Nutritional Assist. Prgm.*

[www.mass.gov/snap](http://www.mass.gov/snap)

617-551-1700

833-712-8027 (Senior Assistance Office)

## MENTAL HEALTH & SUBSTANCE USE

### WILLIAM JAMES INTERFACE REFERRAL SERVICE

[interface.williamjames.edu](http://interface.williamjames.edu)

888-244-6843

### MA SUBSTANCE USE HELPLINE

[helplinema.org](http://helplinema.org)

800-327-5050

### RIVERSIDE EMERGENCY SERVICES

800-529-5077

