

#### Programs & Services Committee <u>Report</u>

#### <u>City of Newton</u> In City Council

#### Wednesday, April 6, 2022

**Present:** Councilors Noel (Vice-Chair), Albright, Humphrey, Greenberg, Wright, Ryan, Baker, and Krintzman (Chair) **Also Present:** Councilor Bowman

**City Staff:** Jonathan Yeo, Chief Operations Officer; Josh Morse, Commissioner of Public Buildings; John Carmichael, Chief of Police; John Lojek, Commissioner of Inspectional Services; Nathan Giacalone, Committee Clerk

**#197-22** Appointment of Elizabeth Sockwell to the Urban Tree Commission <u>HER HONOR THE MAYOR</u> appointing Elizabeth Sockwell, 78 Bishopsgate Road, Newton Center as a member of the Urban Tree Commission for a term to expire on April 19, 2025. (60 days: 05/20/22)

Action: Programs & Services Approved 6-0 (Councilors Baker and Krintzman not voting)

**Note:** Ms. Sockwell was invited to join the Committee and discuss her desire to join the Urban Tree Commission.

Ms. Sockwell stated that she enjoyed learning more about and caring for the City's urban tree canopy and the opportunity to work with the Council on this issue during the pandemic. She viewed this as a time for revival and looked forward to raising awareness about the protection and restoration of Newton's trees.

#### Discussion:

Councilors thanked Ms. Sockwell for her willingness to serve and noted that she had helped to raise over \$50,000 for planting memorial trees throughout Newton.

#### What can be done to attract more young people to City boards and the Council?

Ms. Sockwell answered that the tree project at the high school was a great way to get involved and that there can be more of these opportunities for students who attend the local colleges. She added that she would be working with Boston College more on the dedication of a COVID memorial tree.

Councilor Wright made a motion to approve which carried 6-0 (Councilors Baker and Krintzman not voting).

#### #236-22 Appointment of Edward Chapman to the Parks and Recreation Commission <u>HER HONOR THE MAYOR</u> appointing Edward Chapman, 91 Cornell Street, Newton Lower Falls as the Ward 4 member of the Parks and Recreation Commission for a term to expire on April 19, 2025. (60 days: 06/03/22)

#### Action: Programs & Services Approved 7-0 (Councilor Baker not voting)

**Note:** Mr. Chapman was invited to join the Committee and discuss his desire to join the Parks and Recreation Commission.

He stated that he has lived in Newton since 1983 and has raised his family here. A physician and landscape designer by training, he has been actively involved with trees and landscapes for many years. Over the previous year, Mr. Chapman stated that he has worked closely with the Parks and Recreation Commission on the greenway and that he is happy to learn more about Lower Falls park issues.

#### Discussion:

Councilors thanked Mr. Chapman for his willingness to serve. They also thanked him for the guided tour of the Pony Trust Trail he gave to Councilors and felt that it would be helpful if he continued to organize these activities while serving on the Commission.

Councilor Krintzman made a motion to approve which carried 7-0 (Councilor Baker not voting).

#### **Referred to Programs & Services and Finance Committees**

#253-22Request to transfer \$80,000 for the reconfiguration of the Health & Human<br/>Services Department<br/>HER HONOR THE MAYOR requesting authorization to transfer the sum of eighty<br/>thousand dollars (\$80,000) from Acct # 0150103-511001 Full Time Salaries, Clinical<br/>Health, to fund the reconfiguration of some of the office space in the Health &<br/>Human Services Department.Action:Programs & Services Approved 6.0 (Counsilers Paker and Krintzman net unting)

#### Action: Programs & Services Approved 6-0 (Councilors Baker and Krintzman not voting)

**Note:** The Committee was joined for discussion on this item by Josh Morse, Commissioner of Public Buildings.

Commissioner Morse introduced the item, stating that Health & Human Services (HHS) is split into multiple locations in City Hall. This situation is problematic for its operations, especially with the current needs placed upon the department. He stated that this funding will allow for the necessary reconfigurations to allow HHS to operate within one office space by including Social Services. Commissioner Morse stated that this has been made possible through the electronic scanning of HHS records, freeing up office space that was once needed for the physical storage of these files. The ventilation will be fossil-fuel free through the use of heat pumps and full advantage will be taken of different rebates.

Councilor Humphrey made a motion to approve which carried 6-0 (Councilors Baker and Krintzman not voting).

#### **#237-22** Request for a Home Rule Petition <u>HER HONOR THE MAYOR</u> requesting a Home Rule Petition with two amendments to the City of Newton Ordinances to align them with the union contracts which require uniformed Police and Fire Department personnel to live within a 35 mile residency boundary of Newton.

#### Action: <u>Programs & Services Approved 5-0-2 (Councilors Humphrey and Baker</u> abstaining; Councilor Krintzman not voting)

**Note:** Jonathan Yeo, Chief Operating Officer and John Carmichael Jr., Chief of Police, joined the Committee for discussion.

Mr. Yeo began discussion on the item, stating that union contracts have been amended to allow police officers to live within 35 miles of Newton while the ordinances originally specify 15 miles. He felt that this provision is likely left over from when vehicles were slower, and it would take officers longer to report to work. Chief Carmichael added that this will upgrade the ordinances to match the contracts. Speaking of his own personal experience, he stated that he was just barely within the 15-mile radius of Newton and almost had to move in order to accept the job.

#### Committee Discussion, Questions, and Comments:

#### Can you describe the exact contradiction being realigned?

Chief Carmichael answered that this change will not impact anything currently as collective bargaining extends beyond the civil service and this will bring the chief position into uniformity with the others.

#### Is 35 miles too far of a boundary? This can extend into Rhode Island and New Hampshire.

Mr. Yeo answered that extending the boundary allows for a more diverse candidate pool to hire from. Chief Carmichael added that emergency call-ins are uncommon as well and while many of these officers have grown up in Newton, they have left for other communities with cheaper housing. It was later shown that the 35 mile can reach parts of Connecticut, but neither Mr. Yeo nor Chief Carmichael was concerned that this could be an issue.

#### Is it only the position of the Police Chief that needs to be updated or does this apply to other leadership?

Mr. Yeo stated that both the Fire and Police departments are heavily unionized. In the Fire Department, this impacts the Fire Chief and Assistant Chief and in the Police Department, this mostly applies to the Chief and Executive Officer.

#### Boston still requires police officers to live within the city, was this part of their collective bargaining?

Chief Carmichael answered that this is part of their City requirements and applies for the first 10 years on the job.

Councilors noted that this issue also ties into housing costs.

Councilor Ryan made a motion to approve which carried 5-0-2 (Councilors Baker and Humphrey

abstaining; Councilor Krintzman not voting)

 #58-22 Request for a discussion with ISD regarding noise ordinance Compliance COUNCILORS BAKER, RYAN, AND WRIGHT requesting discussion with Inspectional Services about possible ways of enhancing compliance with the provisions of Newton's noise ordinance which limits construction activity to certain times of day and on Sundays and legal holidays, including possible additional measures to advise contractors and subcontractors of applicable rules to minimize the need for complaint driven enforcement by city staff or police. (formerly #98-20)
 Action: Programs & Services Held 7-0 (Councilor Krintzman not voting)

**Note:** The Committee was joined for discussion on this item by Mr. Yeo, Chief Carmichael, and John Lojek, Commissioner of Inspectional Services.

Councilors stated that they wanted to have this discussion as enforcement of the noise ordinance continues to be a problem, with many contractors working on Sundays despite this not being allowed. They suggested that contractors be made to sign a form when acquiring their permits acknowledging understanding of the noise ordinance.

Commissioner Lojek responded that this is a common problem as bad actors are in all communities, which creates an enforcement challenge as bad actors do not care about the ordinance. He encouraged residents to call the police after business hours for noise ordinance complaints and added that these calls are logged and can easily be recalled later. One tool Commissioner Lojek stated that the City has is issuing a stop work order which is costly to contractors.

#### Committee Discussion, Comments, and Questions:

#### What else can we do to stop or reduce noise ordinance violations?

Commissioner Lojek answered that fines can be issued by both ISD and the Police. While noise infractions are straightforward to detect and enforce, he added that some contractors will use a site for work at multiple jobs, complicating enforcement.

#### Could there be a statement that contractors must sign at the start of the permitting process?

Mr. Yeo answered that with the NewGov system, contractors will need to sign off on everything online and Commissioner Lojek added that he would determine if this request could be added to the system. He stressed that a challenge with this approach is that bad actors already know the rules and ignore them, requiring fines to be issued.

#### Can officers respond to a Sunday violation?

Chief Carmichael stated that they would be able to respond, and records of the encounter would be kept. Police would be able to discuss weekend violations with ISD on Monday and ISD could revisit these sites later on.

#### Are contractors able to work after 7pm or on Monday holidays?

Commissioner Lojek answered that this is a grey area: while technically they are unable to, the

ordinance is focused on noise so if they are doing quiet indoor work it likely will not be detected. For Monday holidays he answered that they need a waiver from the Mayor's Office.

#### If police officers witness a violation is this enough to issue a stop work order?

Commissioner Lojek responded that he would need to discuss this with the Law Department.

It was recommended that residents call the police for enforcement outside of business hours and to not confront these contractors. This keeps a record as police are the body capable of enforcement outside of business hours. Chief Carmichael said the Police and ISD can work together better on this.

Regarding additional action to improve compliance, it was suggested that the administration focus on improving the permitting software, improve the logging of repeated site violations, and that the Committee should understand whether there are any enhancements to the ordinances which need to be made. It was also suggested that a letter be sent to the administration summarizing these points.

Councilor Wright was added as a co-docketer after requesting to be added.

Councilor Baker made a motion to Hold which carried 7-0 (Councilor Krintzman not voting).

#### **Referred to Public Safety & Transportation and Programs & Services Committees**

# #108-22 Requesting report as to the implementation of the leaf-blower landscaper registration and enforcement COUNCILORS BAKER, GREENBERG. HUMPHREY, NOEL, ALBRIGHT, AND WRIGHT requesting a report from the Executive Department, including the Chief of Police and the Commissioner of Inspectional Services, as to the implementation of the leaf-blower landscaper registration and enforcement ordinance amendments effective Labor Day 2021. Action: Programs & Services Held 7-0 (Councilor Krintzman not voting)

**Note:** This item was discussed and voted on with #198-22.

Councilor Baker made a motion to Hold which carried 7-0 (Councilor Krintzman not voting).

**#198-22** Request for leaf blower ordinance discussion and amendments <u>COUNCILORS BAKER, HUMPHREY, AND NORTON</u> recommending discussion of possible amendments to strengthen the ordinances relating to leaf blower activity.

#### Action: <u>Programs & Services Held 7-0 (Councilor Krintzman not voting)</u>

**Note:** This item was discussed and voted on alongside #108-22. The Committee was joined for discussion on this item by Mr. Yeo, Commissioner Lojek, and Chief Carmichael.

Mr. Yeo summarized the administration's progress on leaf blower enforcement, acknowledging

that there was a late start in getting the enforcement agent set up but that he is in place now. He stated that he was optimistic about this role as the agent is a former police officer with great people skills. Now, the administration has shifted focus to the landscaping companies and homeowners to a lesser degree, rather than the individual employees. Mr. Yeo added that they are working to update the website and informational brochure as well.

Commissioner Lojek described the registration process, stating that notices have been sent out to all who were registered. In addition to the registration fee, a \$2 per sticker fee was introduced after it was seen that some landscapers ordered many stickers. The sticker color has also changed to green for the new year. Commissioner Lojek stated that he is currently writing the standard operating procedures for the new enforcement agent, whose job will be to drive around Newton and issue as many fines as possible. This agent will have minimal interactions with the workers and take photographs of violations. After a warning, \$300 tickets will be issues. Commissioner Lojek emphasized that this approach was designed to respond to the seriousness of the problem.

Chief Carmichael spoke next, stating how much the new enforcement agent would help. He stated that the goal is to seek compliance with the noise ordinance and that this will be achieved through promoting education and awareness of the ordinance. He noted that there has been progress with former violators now registering but also that response times to leaf blower calls can be influenced by police needs elsewhere in Newton.

#### Committee Discussion, Questions, and Comments:

#### What is police interaction with the new inspector?

Chief Carmichael answered that the new inspector will be out and tracking violations and that there will be communication between departments and the police will respond to whatever calls they receive.

#### How would a resident know the best what number to call to report a violation?

Commissioner Lojek said the new enforcement agent's schedule will not be published so that landscapers will not know what his routine will be. It will be a 20-hour schedule that can be adjusted as needed. Residents can call ISD or the police department with a number listed on the leaf blower brochure. Mr. Yeo added that they are working on who best to call within ISD. The inspector's job will be to promote long-term compliance with the ordinance.

#### Who shows up when a resident reports an illegal leaf blower?

Commissioner Lojek answered that the enforcement agent will be in the field patrolling for violations rather than waiting in his office as the best use of his time.

#### How will the enforcement agent collect information on an unregistered landscaper?

Commissioner Lojek answered that he is including this information within the standard operating procedures. The agent will take note of the name or plate number and quietly observe, checking to see if the landscaper is on the approved list. He will also note the homeowner's address as well. While his job is primarily to gather information, he can write tickets as well.

#### Will the homeowner no longer be fined for using an unregistered landscaper?

Mr. Yeo answered that a homeowner can be cited, and they will be notified if they use an unregistered landscaper. Commissioner Lojek added that the first step will be to leave informational door hangers for the homeowners. It was noted that the exemption only applies to homeowners who use a registered landscaper.

Councilor Baker presented a brief presentation attached to this report. For comparison, he showed the leaf blower reporting systems in place in Cambridge. Their online system allows residents to directly submit leaf blower complaints to the City. Mr. Yeo responded that they could look at a system like this but stressed that the current priority was on NewGov. He added that they could be added to the 311 system which would improve the quality of the information logged on them.

It was suggested that for long-range solutions, the Committee should look to see if any provisions in the ordinances can be strengthened. Other communities have enacted stricter measures such as mandating electric blowers or banning them entirely that could be a model. This issue can be revisited after the budget. Additionally, the acting Chair will draft a letter to the administration summarizing the thoughts of the discussion. Some Councilors also expressed frustration that the police were still involved in leaf blower enforcement.

Residents were encouraged to continue writing with their concerns on leaf blowers. It was emphasized that when calling the police for leaf blowers they should use the business (non-emergency) line.

Councilor Baker made a motion to Hold both items #108-22 and #198-22 which carried 7-0 (Councilor Krintzman not voting).

The meeting adjourned at 8:59pm.

**Respectfully Submitted,** 

Brenda Noel, Vice Chair



Ruthanne Fuller Mayor

#### City of Newton, Massachusetts

APR -5 PM 5:

RECEIVE

March 28, 2022

Honorable City Council Newton City Hall 1000 Commonwealth Avenue Newton Center, MA 02459

Dear Councilors:

I write to request that the Honorable City Council docket for consideration a request to petition the General Court for special legislation to allow any member of the regular police or fire departments (including the wires/fire alarm division) to reside within thirty-five miles of Newton's city limits. Current state laws limit such residency to 15 miles unless a different radius is set by a collective bargaining agreement subject to G.L. c. 150E.

In addition, and in the event such special legislation is enacted by the General Court, I request that the Honorable City Council docket for consideration corresponding amendments to Sections 10-35 (Fire Department residency requirements) and 24-2 (Police Department residency requirements) of the Newton Revised Ordinances, 2017 to implement such special legislation.

Currently the above two sections of our ordinances are not consistent with our union contracts with our Police and Fire Unions as to where employees may live.

My goal is to align our ordinances with our current practices and reinforce our goals of having both our Police and Fire Departments be more inclusive as they recruit, hire, retain and promote uniformed personnel, including Chiefs, Assistant Chiefs and Executive Officers.

#### **Rationale**

At this time, all of the uniformed personnel within both the Police and Fire Departments operate under union contacts that allow for a <u>35 mile</u> residency boundary. This is inconsistent with our Ordinances. Furthermore, State law requires Chiefs of these departments to live within <u>15 miles</u> while the 35 mile residency requirement is more appropriate.

With our modern communication technology, police and fire personnel can be called into Newton for an emergency and arrive on a timely basis when living within a 35 mile residency boundary.

Furthermore, the 35 mile residency boundary gives the City a generous area to find and retain qualified candidates. This is equally true when considering possible leadership candidates.

1000 Commonwealth Avenue Newton, Massachusetts 02459 www.newtonma.gov Recently I decided to consider internal and external candidates for the Chief of Police. We were lucky that Walpole, where Chief Carmichael lives, happens to be within the 15 mile radius of Newton as he was an excellent fit for NPD at this moment in its storied history.

In addition, when promoting internal candidates to leadership positions, the City of Newton may find the best person living beyond the 15 mile radius. In this situation, a promotion to Chief would be deleterious as housing costs can be prohibitive close to Newton, a spouse/partner may be limited for work considerations in moving, and the family may have children in schools or the need to care for parents or other family members proximate to their current home. As we also continue our work on diversity, equity, and inclusion (DEI) initiatives, we are constantly looking to attract candidates with diverse personal and professional experiences. Inclusive hiring practices are vital to our community's success. Such practices translate to improved employee retention and productivity and a host of other organizational benefits. Part of an inclusive hiring practice is addressing unnecessary or unintentional limitations on meeting our DEI goals. Formalizing the residency boundary allows the City to seek the interest of candidates from various parts of the Commonwealth, potentially bringing more diverse voices to our membership and leadership roles.

I have attached for your consideration a draft of proposed special legislation together with redlined drafts of the proposed ordinance amendments.

Thank you for your consideration of this matter.

Sincerely, Fuller

Ruthanne Fuller Mayor

#### LIST OF ATTACHMENTS

- 1. Draft Special Act
- 2. Redlined Ordinance Amendments (Sections 10-35 and 24-2)

Attachment

#

#### DRAFT

#### CITY OF NEWTON

#### IN CITY COUNCIL

#### March , 2022

#### **ORDERED**:

The request for approval of the following Home Rule legislation for enactment by the General Court be and is hereby approved by the Honorable City Council:

AN ACT EXTENDING RESIDENCY REQUIRMENTS FOR MEMBERS OF THE REGULAR POLICE OR FIRE DEPARTMENTS AND FIRE ALARM DIVISION OF THE CITY OF NEWTON

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

**Section 1**. Notwithstanding any general or special law or local law to the contrary, any member of the regular police or fire departments and fire alarm or wires division of the City of Newton shall, within nine months of appointment, reside within the City of Newton or within thirty-five miles of Newton's city limits, or within such distance of Newton's city limits as set under a collective bargaining agreement negotiated under chapter 150E. Said distance shall be measured from the closest Newton border limits to the closest border limits of the city or town in which said member resides.

Section 2. This Act shall take effect upon its passage.

Approved as to legal form and character:

ALISSA O. GIULIANI City Solicitor

Under Suspension of Rules Readings Waived and Adopted

#### EXECUTIVE DEPARTMENT Approved

(SGD) CAROL MOORE City Clerk (SGD) RUTHANNE FULLER Mayor Ordinance amendments - 35 mile residency requirement police and fire

For fire dept.: amend Section 10-35 as follows:

#### Sec. 10-35. Place of residence of members.

Members of the fires department shall reside within ten (10) miles of the limits of the City of Newton.

Members of the fire department, including the fire alarm or wires division, shall, within nine (9) months of appointment, reside within the City of Newton or within thirty-five (35) miles of Newton's city limits, or within such distance of Newton's city limits as set under a collective bargaining agreement negotiated under chapter 150E of the general laws. Said distance shall be measured from the closest Newton border limits to the closest border limits of the city or town in which said member resides.

#### For police dept.: amend Sec. 24-2 as follows:

#### Sec. 24-2. Place of residence of members.

Members of the police force shall reside within the cities of Newton or Waltham or the towns of Brookline, Needham, Watertown, Wellesley or Weston or at a place within the City of Boston which is not more than three (3) miles from the city.

Members of the police force shall, within nine (9) months of appointment, reside within the City of Newton or within thirty-five (35) miles of Newton's city limits, or within such distance of Newton's city limits as set under a collective bargaining agreement negotiated under chapter 150E of the general laws. Said distance shall be measured from the closest Newton border limits to the closest border limits of the city or town in which said member resides.

#### **City Council**

2022-2023

April 14, 2022

Jonathan Yeo, Chief Operating Officer John Carmichael Jr., Chief of Police John Lojek, Commissioner of Inspectional Services

RE: Following up discussion of #58-22, #108-22, and #198-22

Dear COO Yeo, Chief Carmichael and Commissioner Lojek:

The members of the Programs and Services Committee are grateful for your participation in our discussion of the items referenced below. I must admit we were a bit surprised to learn that six months after our last meeting, and after the committee followed up with a detailed letter outlining our concerns and next steps, it appeared that a limited amount of cross department collaboration had occurred. As everyone is aware, we are in year five of this ordinance, the challenges in the initial roll-out coupled with limited collaboration among departments has resulted in constituents being more frustrated with the ordinance today than perhaps when it was initially proposed.

What was clearly demonstrated at the meeting Wednesday night is that all parties involved want to see this ordinance work, and effectively mitigate the noise pollution and environmental damage perpetuated by gas leaf blowers.

Towards that end, and in accordance with the vote of the Committee, this letter is designed to summarize some of what we heard and some suggestions that emerged as part of our collective discussion, supplemented by some additional information which we hope will be helpful.

The letter has two appendices, one referencing the first item related to enforcement of construction noise and hours of operation, and the second regarding the two items relating to leaf blowers. Consistent with our discussion on April 6, the Committee plans to set these items down for discussion in June after the budget deliberations are concluded to see what further progress has been made in addition to the helpful actions you reported or have underway.

Thank you and please reach out to me on behalf of the Committee if you have any questions.

Sincerely,

Councilor Brenda Noel, Vice-Chair, Programs and Services Committee

CC: City Council Mayor Ruthanne Fuller Alissa Ocasio Giuliani, City Solicitor

1000 Commonwealth AvenueNewton, MA02459617-796-1210www.newtonma.gov



#### City of Newton

#### **Appendix A: Construction Noise**

#### **#58-22** Request for a discussion with ISD regarding noise ordinance Compliance

<u>COUNCILORS BAKER, RYAN AND WRIGHT</u> requesting discussion with Inspectional Services about possible ways of enhancing compliance with the provisions of Newton's noise ordinance which limits construction activity to certain times of day and on Sundays and legal holidays, including possible additional measures to advise contractors and subcontractors of applicable rules to minimize the need for complaint driven enforcement by city staff or police.

Members of the Committee appreciated Commissioner Lojek's candor about scofflaw behavior, which Councilor Ryan confirmed. In light of that we have the following recommendations:

- 1. Provide in the new online permitting system for building and other permit applications a place that applicants are informed about the Sunday and Holiday as well as time of day work restrictions and certify that they understand and will abide by them.
- 2. The Police and ISD work out a protocol for contemporaneous sharing of information about complaints received so that a suitable response, perhaps joint, be shaped. This might not only include individual tickets but also a record of enforcement for specific sites so that it can be accessed by both Departments.
- 3. The CEO, Police and ISD determine, in consultation with the law Department, what remedies beyond civil ticketing may be available for noise ordinance violations, e.g., stop work orders. If not available, ask the Law Department to determine if can they be added by ordinance.

Consider if additional measures should be implemented to strengthen the noise ordinance for construction activity, such as requiring registration for building contractors like commercial landscaping companies using leaf blowers.

#### Appendix B: Leaf Blower Operator Compliance and Strengthening the Ordinance

#### **Referred to Public Safety & Transportation and Programs & Services Committees**

#### **#108-22** Requesting report as to the implementation of the leaf-blower landscaper registration and enforcement <u>COUNCILORS BAKER, GREENBERG. HUMPHREY, NOEL, ALBRIGHT, AND WRIGHT</u> requesting a report from the Executive Department, including the Chief of Police and the Commissioner of Inspectional Services, as to the implementation of the leaf-blower landscaper registration and enforcement ordinance amendments effective Labor Day 2021.

#### #198-22 Request for leaf blower ordinance discussion and amendments <u>COUNCILORS BAKER, HUMPHREY, AND NORTON</u> recommending discussion of possible amendments to strengthen the ordinances relating to leaf blower activity.

Members of the Committee appreciated the emphasis on stepped up enforcement. In light of that we have the following recommendations:

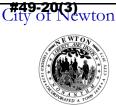
- 1. It would be helpful if the Executive Department would respond specifically to the suggestions in the prior Committee letter, as well as the communication from Ms. Bray, both attached, including having the registration form describe the requirements as well as consequences of violation.
- 2. The new part-time enforcement officer in ISD should be asked to issue tickets for registration violations as well as for improper equipment use, after initial warnings for educational purposes, with the objective of minimizing police responses.
- 3. Homeowners using unregistered landscaping firms should be given warnings, but then tickets if an if an unregistered firm continues to be involved, as the ordinance requires.
- 4. Create a 311 portal for reporting leaf-blower violations, like Cambridge, especially for registered landscapers, where ISD has additional suspension authority.
- 5. ISD and the Police share information so that leaf-blower registration and improper use enforcement efforts are coordinated.
- 6. Learn from positive administrative and enforcement experience elsewhere, e.g., Cambridge. Consider future strengthening amendments, such as provided in the Cambridge and Lexington ordinances, attached for reference, as well as ordinance amendments to take account of other increasingly noisy equipment, such as leaf vacuums and riding leaf blowers.

#### #58-22/108-22/198-22

#### **City Council**

2020-2021

October 28, 2021



Jonathan Yeo, Chief Operating Officer John Lojek, Commissioner of Inspectional Services John Carmichael, Jr., Chief of Police

*RE:* Following up discussion of #49-20(3) relating to leaf blower enforcement

Dear COO Yeo, Commissioner Lojek and Chief Carmichael,

Thank you for attending the discussion of the leaf blower enforcement on Wednesday, October 20, in a joint meeting of the Programs & Services and Public Safety & Transportation Committees of the Council. As you know, both Committees voted to hold the above item.

The Programs & Services Committee also agreed to send a letter through the Acting Chair, Vice-Chair Noel, to recommend some ideas for you to consider in enhancing enforcement of this important regulation for the health and welfare of both residents and landscaping personnel. The Committees may request you return after some further experience to see what progress has been made and to discuss possible next steps, if any.

Ultimately the success of the effort will require an unusual cross-cooperation among both Inspectional Services and the Police. That a part-time individual has been hired to help inform landscapers of their obligation, leaving rapid response in the hands of the police, is a welcome sign. (It was disappointing, however, to learn that the new hire is not bilingual, since language barriers are reported as a challenge to enforcement. We hope that he might be aided somehow in this regard to enhance his success in his work.). When the Committees take this item up again, we would welcome having him join us to describe his experience and offer advice after some time on the job. In the meantime, here are some of the ideas, some of which were discussed on Wednesday:

- Updating the online ordinances: Currently, the City Ordinances, which are updated in print form every five years, but updated unofficially on a regular basis, have not yet incorporated the provisions passed last May and effective Labor Day this year. President Albright mentioned at the meeting that this is something which the Clerk of the Council might help with, though she and her staff will need the assistance of the Law Department as it should review the updated noise ordinance as a whole.
- Updating the leaf blower brochure: The City has prepared a brochure, currently available on the Inspectional Services website, that needs updating to reflect the new rules. We note that it is bilingual, and we believe that effective communication to those using the devices is needed.
- Enhancing the registration application: Currently, the application requires leaf-blower operator certification that the operator understands the new rules. It would enhance enforcement if the application itself, as Commissioner Lojek indicated at our meeting, might be expanded to summarize the new rules. The advent of online permitting may lead to a swift click-through without fully understanding the application, so it should acknowledge that these new requirements, at a minimum, may include:
  - Annual registration and sticker display on each vehicle.

- Identifying information (spelled out) on each vehicle, including the responsible person to call.
- Operation of no equipment greater than 65db on the machine in any season.
- Use of electric-only equipment from Memorial Day to Labor Day.
- Operation of leaf-blowers allowed only during certain hours, and not on Sundays or legal holidays (including Monday holidays celebrated in Newton).
- Fines for violations, and suspension of operations in Newton for multiple violations while registered.
- Making sure large users are aware of the new rules: These include municipal agencies and large users with their own staff and equipment, such as schools and colleges.
- Helping our enforcement personnel work together with affected citizens:
  - Cross-refencing police and ISD enforcement experiences with landscapers (Several of the violators on the police logs are not yet registered).
  - Ensuring tickets follow warnings (Two landscapers have received multiple warnings in the logs provided).
  - A welcoming protocol for citizen complaints (Currently citizens are asked to give not only the address of the violation, but also their name and their phone number. Some citizens might be afraid to disclose their identity without some sense it would be protected).
  - Awareness that there are multiple leaf-blower related rules which might usually show up in the police logs. For example, log references to leaf blowers as being in compliance do not reference whether the landscaper, not just the leaf-blower, complied with such non-equipment related aspects such as hourly limits, registration, visible identification or other requirements of the updated ordinance.
  - Analyzing response times to see whether they impact effective enforcement, as a delay may allow reported violators to leave the premises (This response time analysis recognizes that other public safety matters may take priority).
  - Warnings and tickets to property owners whose landscapers violate the rules and are unregistered at the time.
  - Education that compliant models can look almost identical to non-compliant models (easy to mistake for one another). Landscapers may use a mix of compliant and non-compliant models, so each blower should still be verified by checking its noise rating on the manufacturer's sticker. This mix of equipment will require a check of each machine, not just the one which may be first offered to the inspector, or the officer involved (Please see the photo below from one manufacturer showing machines which may seem identical but are not).
  - ISD adopts a dedicated phone line, webpage, and/or email for complaints and information as it will need to assess a pattern of violations to see when and if a suspension is warranted.
  - Helping our personnel use protective equipment, as may be appropriate, which may also be advisable for those operating the equipment including City personnel but

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#### #58-22/108-22/198-22

often rarely seen. See <u>https://www.stihlusa.com/information/how-to-guides/leaf-blower-safety-tips/</u>#49-20(3)

We are sure that there are other ideas to help the enforcement effort succeed, and we look forward to continuing the conversation with you.

Sincerely,

Brend hal

Councilor Brenda Noel, Vice Chair, Programs and Services Committee

CC: City Council Mayor Ruthanne Fuller Alissa Ocasio Giuliani, City Solicitor



1000 Commonwealth AvenueNewton, MA02459617-796-1210www.newtonma.gov

#### **Nathan Giacalone**

From:	Karen Bray
Sent:	Tuesday, April 5, 2022 6:42 AM
То:	Joshua Krintzman
Cc:	City Council; Ruthanne Fuller; John Carmichael; John Lojek; Nathan Giacalone
Subject:	Leaf Blowers on the agenda 4/6/22

[DO NOT OPEN links/attachments unless you are sure the content is safe.]

Dear Councilor Krintzman,

We understand that leaf blowers will be discussed again at the Programs and Services Committee on Wednesday, April 6.

Many Newton residents feel it is time to act with urgency to assure that our leaf blower ordinance will be fully enforced and that landscapers will abide by Newton's noise ordinance.

The ordinance was passed in 2017 and enforcement has yet to be robust year 'round. Many municipalities around the country are banning gas powered leaf blowers (see attachment below) for health and environmental reasons. Many residents in Newton believe that our local landscapers have gotten more aggressive in their use of leaf blowers (using > 4-5 at a time, for example).

We would like to suggest items for consideration at your upcoming P & S meeting:

1. Currently, the wording of the registration form states that landscapers need only sign to say that they "understand" the ordinance. Our recommendation would be to have them sign that they will "abide" by the ordinance, (not simply understand) and, the consequences of not abiding should be spelled out clearly when they sign. How can their behavior change if they need only "understand" the ordinance?

2. Currently, the 311 system on <u>newtonma.gov</u> website has no system by which residents may report leaf blower violations to Inspectional Services. Calling IS usually does not result in action toward violators. Cambridge and many municipalities around the country use a software system called "SeeClickFix". It would be worth considering for Newton; it would reduce calls to police and IS, simplify communication, and save time and money. https://www.civicplus.com/seeclickfix/request-demo?utm\_medium=email&\_hsmi=207241544&\_hsenc=p2ANqtz-9KodPxvHj\_TRm5ek4SU8LCbu30sVNfU3ctyFMV8Zv3QSD-cKG7McCQY6xrNCnW2ZMfA0OmHpeEGqQTWNVu7UoKEr2VQ&utm\_content=207239479&utm\_source=hs\_email3.

3. Also, the leaf blower brochure on <u>newtonma.gov</u> website has not yet been updated to reflect the changes made requiring landscapers to register and has not yet been updated to say that homeowners are liable if they do not hire registered landscapers.

4. We would like to see a list or recommended landscapers on the <u>newtonma.gov</u> website. Green Newton's & NewtonCALM's has compiled a list of landscapers who abide by Newton's Leaf Blower Ordinance. <u>https://greennewton.org/gn-recommended-lawn-care-provider-info/</u>

5. Lexington voters approved a year-round ban of gas leaf blowers: https://www.boston.com/news/local-news/2022/03/08/lexington-leaf-blowers/

#### 6. Washington DC leaf blower ban:

Article: <u>https://www.theguardian.com/us-news/2022/jan/05/gas-leaf-blowers-banned-washington-dc</u> DC's Leaf Blower Information page, with a complaint form for reporting violations: <u>https://dcra.dc.gov/leafblower</u>

Thank you very much for your continued efforts toward making our Newton homes less polluted and less noisy.

Sincerely,

Karen Bray,

Newton Centre

with contributions from members of NewtonCALM - a group of more than 200 Newton residents, fighting for regulations on leaf blowers for more than 20 years.



#### <u>CITY OF CAMBRIDGE</u> LEAF BLOWER REGULATIONS

Notice: Pursuant to Cambridge Municipal Code 8.16.081.4, the following Regulations were adopted on 9/12/16 by Public Works Commissioner Owen O'Riordan and License Commission Chair Nicole Murati Ferrer. These are effective immediately and are subject to changes and amendments.

(1) All provisions of Cambridge Municipal Code (the "Code"), Noise Control, Chapter 8.16 are incorporated herein and made a part hereof.

(2) Unless explicitly exempted, all persons and municipal contractors or commercial leaf blower operators and their employees must comply with all provisions of Chapter 8.16 of the Code, including but not limited to 8.16.081 ("Ordinance"), and the Regulations (the "Regulations") herein.

(3) Only leaf blowers that are portable, handheld or back style powered by fuel or electricity are regulated by the Ordinance.

(4) Commercial leaf blower operators, as defined by the Ordinance, must be permitted by the License Commission prior to operating, or allowing any of its employees to operate, leaf blowers in Cambridge.

- (a) The permit must be applied for annually.
- (b) The permit is subject to conditions, revocation, suspension and/or fines.

(5) Any company or person, including the property owner, who violates, or allows any other to violate, the provisions of the Code or these Regulations, may be subject to fines of \$300.00 per violation.

(6) All leaf blowers must meet current EPA emissions standards and cannot emit noise greater than 65 decibels, as rated by the manufacturer.

(7) The user of a leaf blower must make all reasonable efforts to use it at the speed/throttle which emits the least sound and is least disturbing but can still accomplish the work to be performed.

(8) Only one leaf blower can be used in parcels of 10,000 square feet or smaller.

(9) Multiple leaf blowers can be used on parcels of land larger than 10,000 square feet so long as the leaf blowers are at least 10,000 square feet apart from each other.

(10) When employees of the same commercial leaf blower operator are servicing adjacent parcels, the employees must not operate them simultaneously unless they are at least 10,000 square feet apart from each other.

(11) Leaf blowers can only be used March 15 – June 15 and September 15 – December 31. The proper hours of operation during these periods are: Mondays through Fridays, 8:00 a.m. – 5:00 p.m.; Saturdays, 9:00 a.m. – 5:00 p.m.; Indigenous Peoples' Day, 12:00 p.m. – 5:00 p.m.; and Veterans' Day, 1:00 p.m. – 5:00 p.m. They cannot be operated on Sundays or any other legal holiday. This Regulation does not apply to municipal employees or municipal contractors working at Danehy Park, Fresh Pond Reservation, Fresh Pond Golf Course, Municipal Cemetery, Old Burial Ground, or after an emergency after a storm.

(12) Commercial leaf blower operators must submit their employees to any training offered by the License Commission or submit an affidavit attesting they have trained all employees on the provisions of the Code and the Regulations.

(13) Leaf blowers cannot be pointed at persons or animals. There must be a distance of at least fifty (50) feet between the user and any person or animal.

(14) It is prohibited to blow towards open windows or doors. When possible, leaf blowers are not to be used within 10 feet of windows or doors.

(15) Private citizens/individuals and commercial leaf blower operators are prohibited from blowing debris onto adjacent property, the street, catch basins, gutters, vehicles, people or animals.

(16) Municipal employees or Municipal contractors may blow leaves, dust, dirt, grass clippings, cuttings and trimming from trees and shrubs on a municipal street or sidewalk for collection and pick-up, during municipal street and sidewalk sweeping and cleaning operations.

(17) The leaf blower operator should use the longest possible nozzle for the equipment at maximum extension and orient the nozzle to reduce the sound.

(18) The leaf blower equipment must be checked regularly to ensure proper operation and compliant sound emissions.

(19) When feasible, prior to using a leaf blower, the operator must spray dusty areas with water.

(20) Leaf blowers may never be used for construction dust, plaster dust or dry garden topsoil.

(21) Leaf blowers may never be used to move large mounds of debris. Rakes and brooms should be used whenever possible and always when loosening heavier debris.

(22) Employees must use ear protection while operating a leaf blower. The ear protection must be provided by the employer at no cost to the employee.

(23) Leaf blower operators should use respiratory protection while operating the leaf blower. Any employee who requests respiratory protection from their employer, must be provided one at no cost to the employee.

(24) Leaf blower operators should use eye protection gear while operating the blower. Any employee who requests such gear from their employer, must be provided one at no cost to the employee.

(25) Commercial leaf blower operators and municipal contractors must provide each employee with a copy of the Regulations.

The Commissioners for the Public Works Department and License Commission thank you for your compliance with the Code and these Regulations. We trust that you will ensure all employees are properly trained, provided protection gear and informed that that responsible use of a leaf blower includes using common sense. If there are any complaints or violations, please report them immediately to the City of Cambridge through Commonwealth Connect, via email at License@cambridgema.gov or by phone at (617) 349-6149.

#### **Town of Lexington**

#### Motion

#### **Special Town Meeting 2021-1**

#### **ARTICLE 10**

#### REDUCING NOISE FROM LANDSCAPE MAINTENANCE EQUIPMENT

#### **MOTION:**

That Chapter 80 of the Code of the Town of Lexington, Noise Control, be amended as follows, and further that non-substantive changes to the numbering of this bylaw be permitted in order that it be in compliance with the numbering format of the Code of the Town of Lexington:

1. Add the following definitions to § 80-3:

#### COMMERCIAL LANDSCAPER

A person or entity that receives compensation to utilize landscape maintenance equipment on another's property.

#### LANDSCAPE MAINTENANCE EQUIPMENT

Gas- or electric-powered lawn mowers, hedge trimmers, weed whackers, leaf blowers, and other equipment used in landscaping or lawn care.

- 2. Replace § 80-4.H with the following:
  - 1. The outdoor use of Landscape Maintenance Equipment by commercial landscapers shall be limited to the following days and hours:
    - i. Monday Friday: 7:00 AM to 6:00 PM
    - ii. Saturdays: 9:00 AM to 5:00 PM
  - 2. The outdoor use of Landscape Maintenance Equipment by persons other than commercial landscapers shall be limited to the following days and hours:
    - i. Monday Friday: 7:00 AM to 8:00 PM
    - ii. Saturdays, Sundays, and Legal Holidays: 9:00 AM to 5:00 PM
  - 3. The outdoor use of Landscape Maintenance Equipment by the Town or Town contractors on Town property shall be limited to the following hours:
    - i. Monday Friday: 7:00 AM to 8:00 PM
    - ii. Saturdays: 9:00 AM to 5:00 PM

#### **Town of Lexington**

#### Motion

#### **Special Town Meeting 2021-1**

4. Landscape construction work shall be governed by §80-4.A, rather than this § 80-4.H.

Effective May 31, 2022,:the use of gas-powered leaf blowers is restricted to the periods of March 15 to May 31 and September 15 to December 30.

i.

- 5. Effective March 15, 2025, the use of all gas-powered leaf blowers by commercial landscapers in the Town of Lexington shall be prohibited.
- 6. Effective March 15, 2026, the use of all gas-powered leaf blowers by residents on their own property in the Town of Lexington shall be prohibited.
- 7. The use of wheeled leaf blowers powered by four-stroke engines on properties larger than one acre is not subject to the prohibitions in paragraphs 6 and 7.
- 3. Amend § 80-7.B to read as follows where struck through text is to be removed and <u>underlined</u> text is to be added:

Any person who violates any provision of this by-law, <u>or who is the owner of property on</u> <u>which such violation occurs</u>, shall be fined an amount not to exceed \$50 per first violation, <u>\$100 for the second violation, and \$200 for the third and each subsequent violation.</u> <u>Additionally, any person violating this by-law is also subject to the penalties under</u> <u>Fines issued hereunder shall be issued in accordance with</u> Chapter 1, § 1-6 of the General By-Laws. The imposition of a penalty for any violation shall not excuse the violation or permit it to continue. Each day that such violation continues shall be considered a separate offense.

(Revised 11/17/2021)

# Searching on "leaf blower complaint" in Cambridge and Newton

### Newton

<u>https://www.newtonma.gov/government/inspectional-services/leaf-blower-information</u>

## Cambridge

https://seeclickfix.com/issues/8291802-leaf-blower-complaint

# Cambridge Leaf Blower Regulations

<u>https://www.cambridgema.gov/-</u> /media/Files/licensecommission/leafblowersandnoise/lbregulationsen glish.pdf</u>

# Cambridge Leaf Blower Permit

https://www.cambridgema.gov/Services/leafblowerpermit