## **Assessing Department**

### Mission

To value real and personal property efficiently, fairly and accurately, in accordance with the laws of the Commonwealth of Massachusetts. In addition, we administer motor vehicle excise taxes, tax exemption programs, senior tax assistance programs and abatement requests. We strive to address all concerns of members of the public professionally, quickly and courteously.



The Newton Assessing Department is statutorily required to assess all property, both real and personal, at its full and fair cash value as of January 1 of each year. This is required under Massachusetts General Laws, Chapter 59 Section 38.

We recently conducted and completed an interim year revaluation of all property, both real and personal, for Fiscal Year 2022. This revaluation process is governed by Massachusetts General Laws, Chapter 40 Section 56. A recent change in this law requires communities to perform a full revaluation every five years. The Massachusetts Department of Revenue applies a rigorous certification process when a community revalues its property, requiring that assessments meet strict statistical tests to ensure they accurately reflect the market and are applied consistently. In the interim years between full revaluations, the City, pursuant to state law, must adjust property assessments consistent with real estate market trends. These adjustments must also conform with the Department of Revenue statistical guidelines and reporting requirements.

This past year, Fiscal Year 2022, was a very busy and productive year for our Newton Assessing Department. Some of our noteworthy accomplishments include:

- Successfully and in a timely manner completed the Department of Revenue mandated valuation of all real (27,000 parcels) and personal property (2,200 accounts) throughout the City, amounting to over \$39.1 billion in assessed value.
- Valued new growth due to new construction that resulted in \$6.13 million in "new" revenue for the City. This entailed reviewing and inspecting over 3,000 properties that had building permits from calendar 2020, including renovations, additions and/or new construction. This was the 2<sup>nd</sup> most growth in Newton's history and was fueled by mostly residential development and residential improvements.
- Reviewed and granted over 600 personal exemptions, tax deferrals, tax work-off programs, water/sewer discounts and disabled tax aid grants.
- Administered over 69,000 motor vehicle excise bills. We met our internal goal of a 2-Day turnaround time on over 2,480 fully documented excise abatement applications.
- Worked effectively so that less than 1% of real and personal property assessed values were contested.
- Reviewed and analyzed over 2,100 property deeds that were filed and recorded at the Middlesex South Registry of Deeds. The corresponding ownership information was updated in our property database. The ownership changes were also provided to the Treasurer's Office for accurate billing information.

• Scanned and stored millions of documents to consolidate records and to provide office space for entire Assessing staff in one central location.

The entire office is proud of all the work we accomplished, from the property valuations to the daily interactions we have with the public via in-person meetings, telephone calls and ZOOM meetings. The COVID-19 pandemic has impacted some of our property inspections, due to health and safety concerns for our property owners and for our appraisal staff. Our appraisal staff has taken appropriate safety measures when visiting properties to make the property owner feel comfortable and to keep them safe. The property owners have been very grateful for our concerns and thankful for our safety measures.

We also said goodbye to two longtime Assistant Assessors, Ken Greenwood and Dave Velluti. Combined, they had over 40 years of experience. We will miss them and wish them well in their retirement.

We have all our property information available to the public on our on-line Assessing database. This database is the most widely viewed information on our City's website.

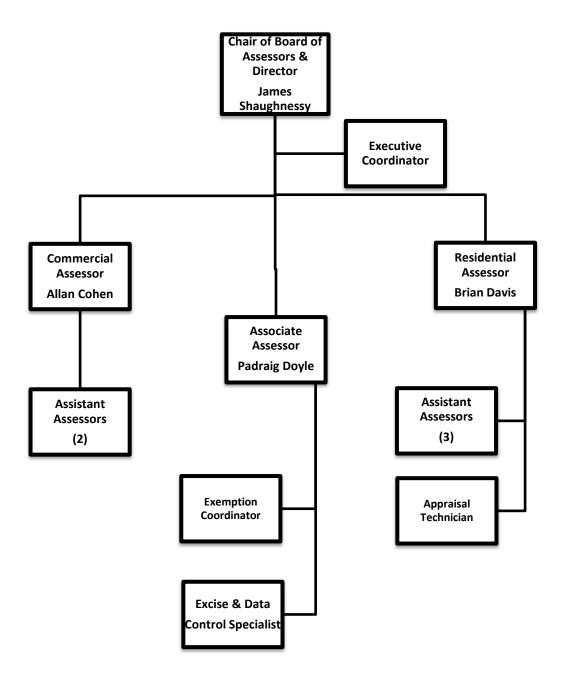
We will continue to administer the statutory and local responsibilities that are placed upon our Assessing Department with the utmost professionalism.

We are maintaining a mostly level-funded budget for fiscal year 2023 and we are excited to continue offering the exceptional customer service our Assessing Department provides.

# James Shaughnessy

City of Newton Assessing Department

### **ASSESSING**

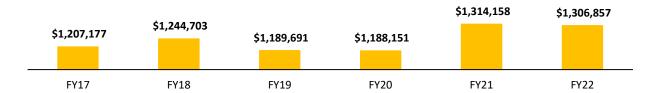


### Financial and Operating Highlights

**Financial Highlights** 

<>								Original		Proposed	
		FY2018	FY2018 FY2019		FY2020		FY2021 F		FY2022		FY2023
Expenditure by Department											
Assessing	\$	1,207,177	\$ 1,244,703	\$	1,189,691	\$	1,188,151	\$	1,314,158	\$	1,306,857
Total	\$	1,207,177	\$ 1,244,703	\$	1,189,691	\$	1,188,151	\$	1,314,158	\$	1,306,857
% Incr		-1.68%	3.11%		-4.42%		-0.13%		10.61%		-0.56%
Personnel											
Full-Time		13	13		13		13		13		13
Part-Time		0	0		0		0		0		0
Total		13	13		13		13		13		13

### **Total Assessing Expenditures**



### **Operating Highlights**

<u>.</u>	Single Fam	ily Sales		<b>Assessing Department Activity</b>						
Year	Sales	Avg Price	Year	Inspections	Deeds	<b>Excise Bills</b>				
2012	694	\$946,793	2012	2,754	2,265	70,783				
2013	740	\$1,045,810	2013	3,222	2,303	71,609				
2014	671	\$1,107,486	2014	3,371	2,179	72,066				
2015	745	\$1,200,567	2015	4,085	2,223	72,246				
2016	660	\$1,245,840	2016	3,648	2,196	72,353				
2017	701	\$1,312,866	2017	3,095	2,128	72,785				
2018	710	\$1,391,520	2018	3,230	1,974	72,816				
2019	653	\$1,408,727	2019	3,234	1,885	70,934				
2020	664	\$1,480,386	2020	3,734	2,123	69,565				
2021	657	\$1,744,533	2021	3,824	2,271	68,814*				

<sup>\*</sup>CY2021 Sales Count Through Oct. 2021

<sup>\*</sup>CY2021 Excise count is not final as of this printing.

# Assessing Department Fiscal Year 2023 Outcomes and Strategies

### Outcome 1

Provide Timely, Full and Fair Cash Valuations of All Real and Personal Property

The Newton Assessing Department assesses all property, both real and personal, at its full and fair cash value as of January 1 of each year.

Our office visits all properties sold to help us understand in detail changes in the real estate market. We will review all the

property transfer deeds to determine if the transfer was a market value transaction. We will mail and then analyze income and expense forms to the owners of commercial, industrial and apartment properties to help us determine changes in the rental market. We will mail and then analyze Forms of List to all business owners to keep the personal property database current for valuation. We will conduct cyclical property inspections throughout the City to keep our property database current.

The Massachusetts Department of Revenue (DOR) applies a rigorous certification process when a community values its property, requiring that assessments meet strict statistical tests to ensure they accurately reflect the market and are applied consistently. The goal of our office is to get our valuations certified by the DOR in a timely manner so the Newton City Council can set the corresponding fiscal year tax rate. This timely certification enables the fiscal year 3<sup>rd</sup> quarter real estate and personal property tax bills to be mailed by the Treasurer/Collector on or before December 31<sup>st</sup> of the given year.

New growth comes from a variety of sources. New growth can be new construction, additions and/or alterations that result in increases in assessed value not due to changes in market conditions. New growth can be new business personal property, such as new machinery, furniture

### Outcome 2

Calculate Accurately New Growth Due to New Construction/Renovations

and equipment used to conduct their business. New growth can also occur when a tax-exempt property is returned to the tax roll. This new growth results in an increase in the annual City-wide tax levy over the limits of Proposition 2 ½.

Our office will physically inspect all properties with building permits to see if the work performed increased the market value of the property. We will calculate new growth based upon the Department of Revenue's (DOR) guidelines for determining new growth. DOR guidelines require us to report all new growth activity to the DOR. This new growth calculation needs to be certified by the DOR by late October so the Tax Classification hearing can be held by the City Council for timely setting of the fiscal year tax rate.

# Assessing Department Fiscal Year 2023 Outcomes and Strategies

### Outcome 3

Administer Tax Assistance Programs

There are numerous tax assistance programs in Newton for eligible property owners. Some programs are income and asset based. Some are income-only based; others are asset-only based. There are also tax exemptions available for disabled

veterans and blind property owners.

We make information about tax assistance programs available on our website and through inserts in the fiscal year tax bills. Our goal is to have most prior year exemption recipients approved by the time the third quarter real estate tax bills are issued in December. The approval process requires the applicant to submit various documents to confirm their eligibility. Approval prior to December enables the property owner to receive their exemption credit on their third and fourth quarter tax bills. We have a statutory deadline for accepting applications of April 1 of the fiscal year. Beginning in FY2019, the City of Newton increased the qualifying income limit for tax deferrals for seniors (41A) to \$86,000 (from \$60,000). This increase will make it easier for more low-income seniors to defer their tax liability.

The City of Newton issues over 69,000 motor vehicle excise bills in the course of a calendar year. Many times, a vehicle is sold, traded, donated, registered in another state or totaled in an accident. Motor vehicle excise is paid on a calendar year basis and if any of the above situations occur, the

#### Outcome 4

Maintain 2-Day Turnaround of Motor Vehicle Excise Abatement Requests

vehicle owner may be entitled to a partial abatement of their motor vehicle excise tax.

We provide a FAQ section on our website to answer many of the common motor vehicle excise questions. We also make the abatement application for motor vehicle excise available on-line for vehicle owners to access easily. In most cases, we need to know what happened to the vehicle and what happened to the license plate. We are consistently able to provide a 2-day turnaround time on timely filed and documented excise abatement requests; in some instances, we provide same day turn-around time. Our staff is cross-trained, so this 2-day turnaround time is met even during high demand and low staffing periods. Once approved, we also supply the Treasurer/Collector with abatement information within this 2-day period.

FUND: 0001 - GENERAL FUND

DEPARTMENT: 106 - ASSESSING

## CITY OF NEWTON BUDGET DEPARTMENTAL DETAIL

	_	ACTUAL 2019	ACTUAL 2020	ACTUAL 2021	ORIGINAL 2022	RECOMMENDED 2023	CHANGE 2022 to 2023
106 - ASSESSING	<del>-</del>						
0110641 - ASSES	SSING						
PERSONNEL S	SERVICES						
511001	FULL TIME SALARIES	1,004,489	988,487	994,122	1,083,735	1,087,244	3,509
511102	PART TIME > 20 HRS/WK	13,674	7,338	0	0	0	0
514001	LONGEVITY	13,750	11,750	12,400	13,400	11,900	-1,500
515003	SPECIAL LEAVE BUY BAC	6,000	0	0	0	0	0
515005	BONUSES	1,200	0	0	0	0	0
515006	VACATION BUY BACK	15,659	0	4,166	0	0	0
515102	CLEANING ALLOWANCE	2,000	2,000	1,500	2,000	2,000	0
TOTAL PERSONNEL SERVICES		1,056,772	1,009,574	1,012,188	1,099,135	1,101,144	2,009
EXPENSES							
524010	OFFICE EQUIPMENT R-M	0	22	696	1,500	3,000	1,500
524030	MOTOR VEHICLE R-M	782	0	0	0	0	0
524100	SOFTWARE MAINTENANC	25,558	24,496	25,597	32,000	33,000	1,000
531900	TRAINING EXPENSES	4,749	2,498	5,061	5,000	7,500	2,500
534010	TELEPHONE	1,418	1,060	1,146	1,300	1,000	-300
534040	INTERNET ACCESS CHAR	766	280	0	750	500	-250
534100	POSTAGE	9,423	6,927	3,645	10,000	9,000	-1,000
534200	PRINTING	2,035	2,747	506	2,500	2,500	0
534300	ADVERTISING/PUBLICATIO	0	0	0	400	400	0
542000	OFFICE SUPPLIES	4,931	4,583	1,492	5,000	5,000	0
548000	GASOLINE	559	71	0	0	1,414	1,414
548400	VEHICLE REPAIR PARTS	0	0	39	0	0	0
552300	PAPER GOODS & SUPPLIE	358	410	0	400	400	0
559200	BOOKS/MANUALS/PERIODI	335	0	0	250	250	0
571000	VEHICLE USE REIMBURSE	106	146	3	300	300	0
571100	IN-STATE CONFERENCES	2,589	605	0	2,600	2,600	0
573000	DUES & SUBSCRIPTIONS	1,253	1,370	1,540	1,500	1,500	0
TOTAL E	EXPENSES	54,862	45,214	39,725	63,500	68,364	4,864
FRINGE BENE	FITS						
57DENT	DENTAL INSURANCE	3,170	2,869	2,628	2,511	2,010	-501
57HLTH	HEALTH INSURANCE	105,629	106,996	109,050	120,471	103,635	-16,836
57LIFE	BASIC LIFE INSURANCE	316	283	284	285	285	0
57MEDA	MEDICARE PAYROLL TAX	15,956	15,123	14,995	16,010	15,968	-42
57OPEB	OPEB CONTRIBUTION	7,997	9,633	9,280	12,246	15,451	3,205
TOTAL FRINGE BENEFITS		133,069	134,903	136,237	151,523	137,349	-14,174
TOTAL ASSESSING		1,244,703	1,189,691	1,188,151	1,314,158	1,306,857	-7,301
TOTAL ASSESS	BING	1,244,703	1,189,691	1,188,151	1,314,158	1,306,857	-7,301