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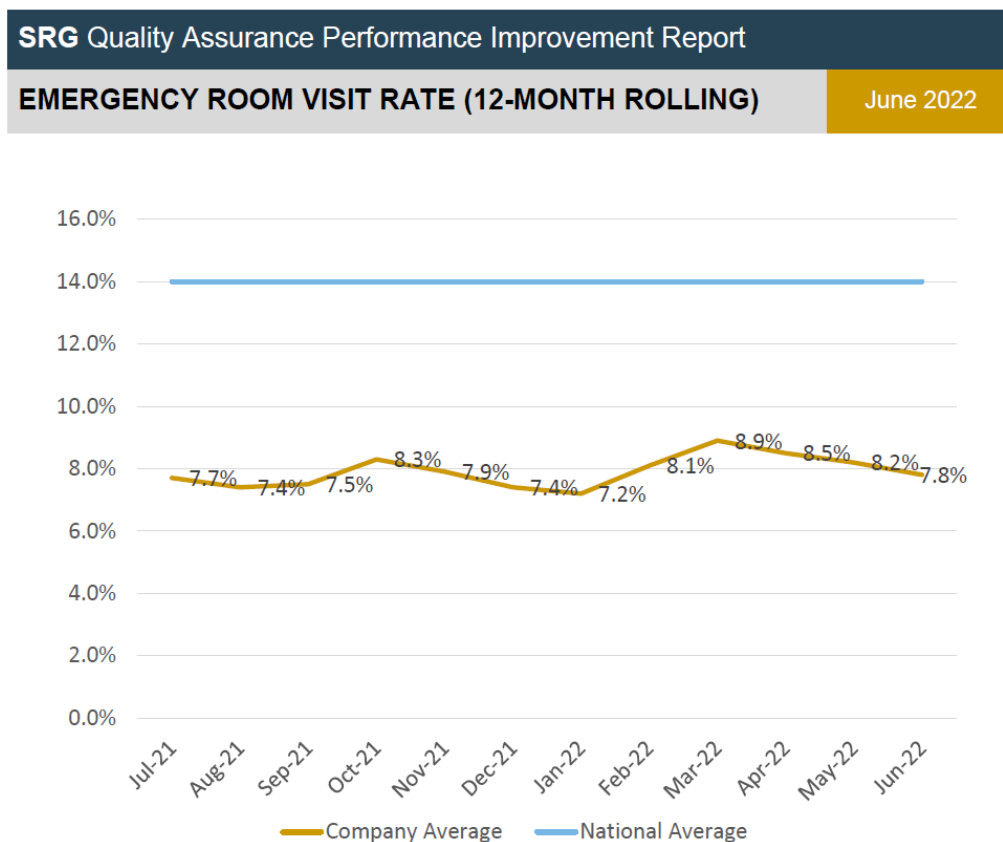
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Anticipated Emergency Vehicle Traffic at 40 Crafts Street, Newton MA

Given the mix of units planned for the Crafts Street community, SRG expects 2-3 ambulance visits per week to the property in support of resident needs for emergency care.

SRG maintains a data driven, robust support program to keep our residents healthy and on track for recovery following an emergency room visit. We actively work with health care providers and the surrounding medical care network to support our residents and prevent readmission to the Emergency Room following discharge from the hospital.

An emergency room visit is defined as any non-planned visit to an emergency room by a resident, whether the resident was admitted to the hospital or not. This chart shows the average monthly percentage of residents requiring emergency room visits throughout our portfolio of communities. The national average identified in the following chart is based on data from the Centers for Medicare and Medicaid Services:



An emergency room readmission is defined as a resident being readmitted to the hospital within 30-days of being discharged from the hospital. The readmission does not have to be for the same medical problem and does not have to be in the same hospital to count as a readmission:

SRG Quality Assurance Performance Improvement Report

READMISSION PERCENTAGE (12-MONTH ROLLING)

June 2022

