Utilities – Water/Sewer/Stormwater

FY 15 Rate Structure

Proposed Revisions

Revised Water/Sewer Rates

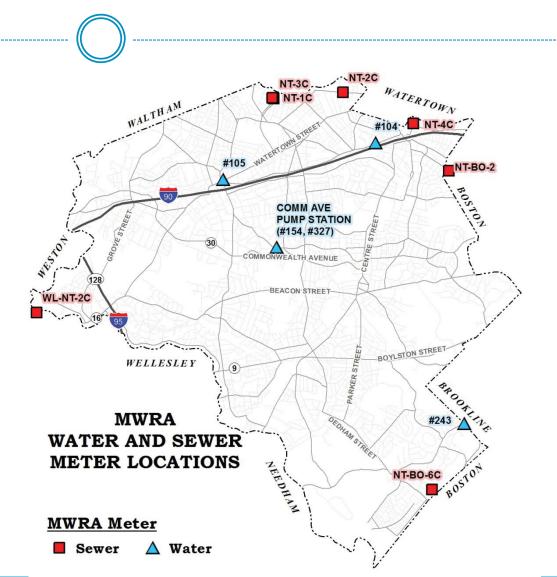


- Administration committed to reviewing Water/Sewer billing practices to develop <u>accurate</u>, <u>fair</u> and <u>equitable</u> system
- Subject to completion of water meter replacement program
 - Water meter change-out completed
 - Water meter transmission completed
- Water/Sewer Infrastructure Team
 - Executive Office, DPW, BOA representatives, Outside Consultant
 - · Reviewed program over past year

Water/Sewer Measurement

- MWRA –
 Meters Water
 at 5 locations
 entering the City
- MWRA –
 Meters Sewer
 at 7 locations
 leaving the City

City –
 Meters Water <u>only</u>
 at residence/
 business



Current Rate System



- 3 Tier Rate Blocks
 - 0-20 hcf's
 - 21-70 hcf's
 - >70 hcf's
- 20% Difference between Tiers
- Sewer Rate 1.48 x Water Rate
- Affordability programs for at-risk population

Primary "Fairness" Issue

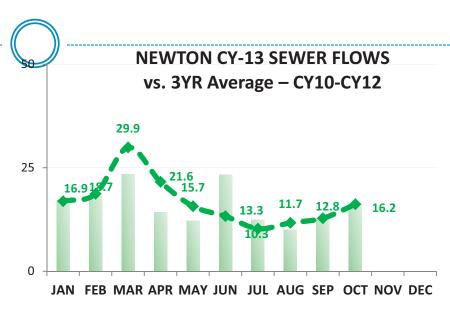


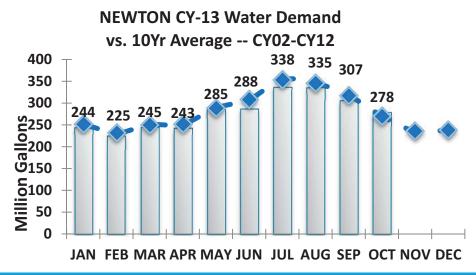
- Sewer charges are applied based on water usage, not sewerage volumes.
- All water usage is applied to sewer charges, including irrigation usage.
- Second (irrigation) meters are not allowed (unless grandfathered in, and even then charged sewer).
- Irrigation rates are typically at higher tiers, for both water and sewer.

Primary "Fairness" Issue

 Sewer Flow peaks in Spring and Fall

 Water Flow (and Sewer Billing) peaks in Summer





Options explored by Infrastructure Team

Fixed Charges



Service/Billing Charge

 Account for "fixed costs" for meter reading, billing, collection, metering, line repairs

Fire Service Charge

 Account for constant, on-demand water supply for fire suppression systems

Metered Rate Charges



Seasonal Rates

- Higher rates during higher usage seasons
- Similar to "demand" charge on other utilities

Meter Size Rates

Apply higher rates to larger meters

Alternative Rate Blocks

- Add/Reduce # of Tiers (3)
- o Change differential between Tiers (20%)

Sewer Only Rate Structure



Second (Irrigation) Meters

- Minimize fairness issue on water/sewer billing
- Incur additional costs for supply, installation, maintenance and billing

Winter Usage Billing Rate Structure

 Use winter usage pattern as format for annual billing of sewer usage

Affordability Programs



- Elderly Discount
 - o Age (65)
 - Ownership
 - Income Requirements
- Condo Discount
 - Multi-Family, Condominiums, Apartments
- Low Income Discount

Billing Frequency



- Current Quarterly Billing
- More Frequent Monthly Billing
- Less Frequent Annual, Semi-Annual Billing

Recommendation



- Winter Usage Sewer Billing Structure
- Add fourth & fifth tiers
- Keep other Existing Processes
 - Affordability
 - Elderly, Condo Discounts
 - Quarterly Billing Frequency

Winter Usage Sewer Rate



- New Water Meter AMR system allows us to take daily snapshot of all accounts, versus "rolling" billing cycle information
- Use months of November-February to determine monthly sewer usage baseline
- Apply monthly sewer usage to develop a <u>fixed</u> annual sewer charge at time of annual Water Sewer rate approvals

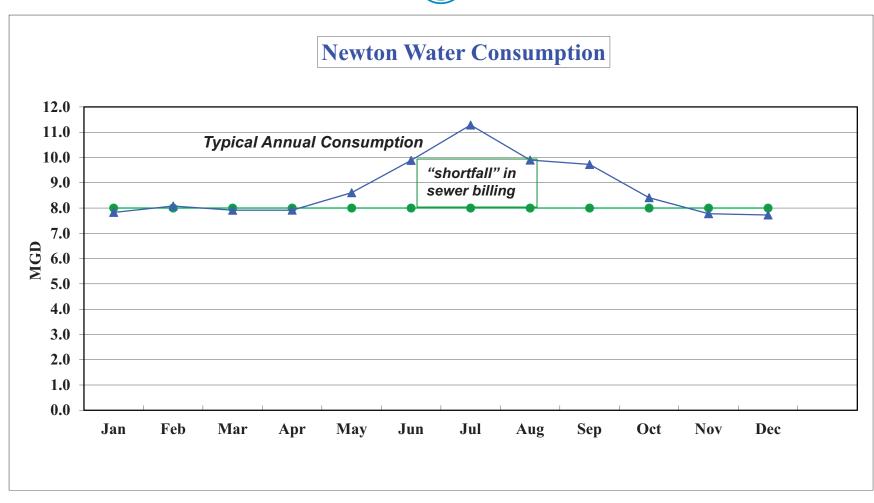
Winter Usage Sewer Rate



- Eliminate sewer charge to "irrigation" water
 - Resolves "fairness" issue for applying sewer charges to water that does not go into sewer
- Eliminate need for second meters
 - Maintains current inventory of meters in system
 - Reduces need for additional billing
 - Eliminates homeowners cost to install
 - Implemented immediately across the board
- Challenge is to minimize impacts of revised rates to at-risk population

Winter Usage Sewer Rate





Stormwater Fee



- City established a Stormwater Fee in 2006
- Fixed Fee
 - \$25/Year residential
 - \$150/Year commercial
 - Annual Income \$750,000
- Program Support
 - o 6-person crew
 - Stormwater operations
 - o \$150,000 Capital Funds

Stormwater Fee



- 6-person crew Routinely augmented by Sewer Division personnel
- Stormwater Operations
 - Costs have increased to extent of using all capital funds
 - ➤ New EPA Permit will increase Operational costs
- o Capital Funds \$150,000 Originally \$0 Available Now
 - Stormwater Assessment underway
 - Capital Equipment needs

Stormwater Revised Fee



- Based on Impervious Surface
 - Residential (single family)
 - ➤ ERU Equivalent Residential Unit
 - Commercial, multi-family
 - ▼ Ratio to ERU's

Questions?