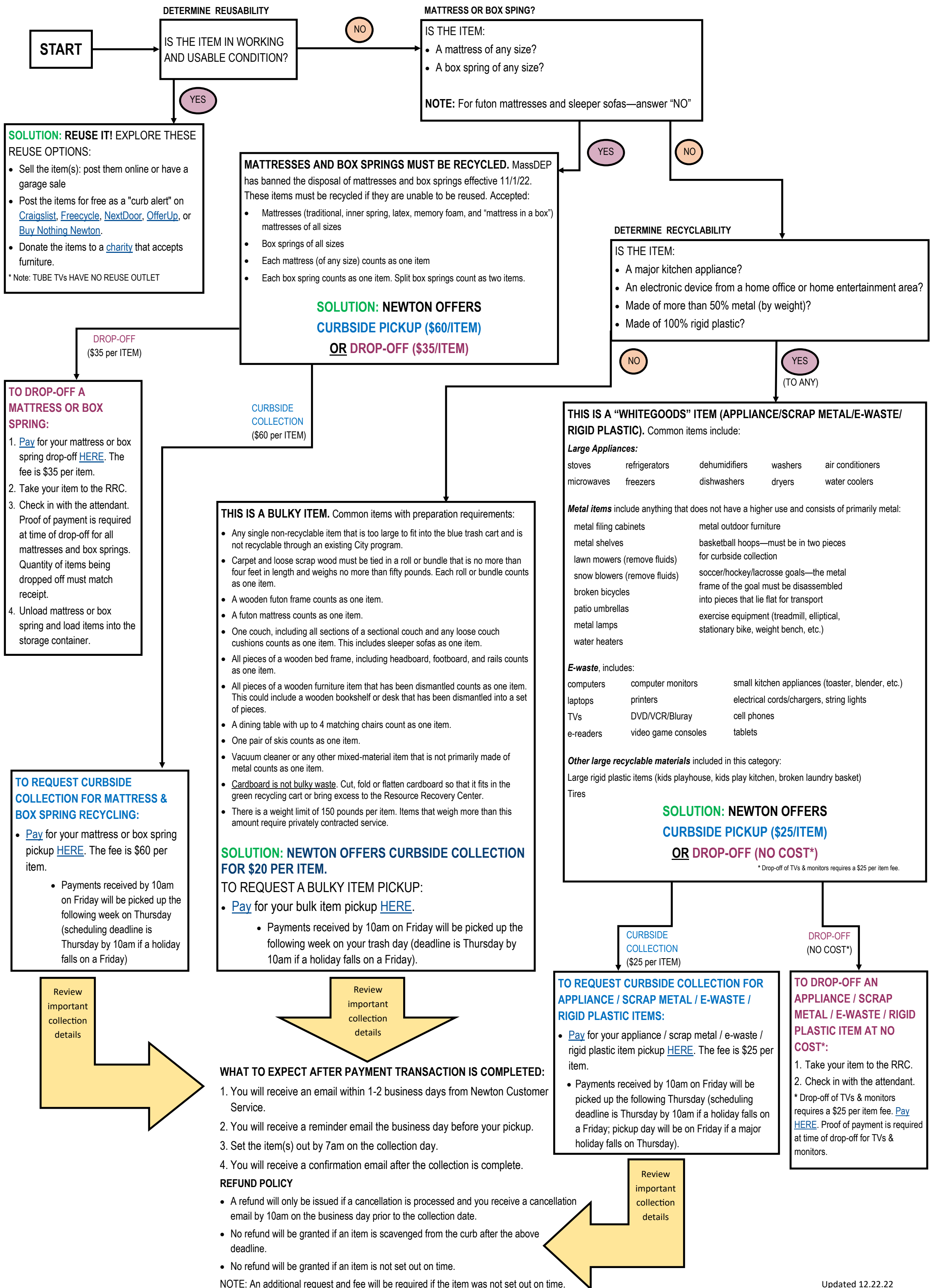


PROBLEM: I HAVE A LARGE ITEM I NO LONGER WANT. HOW DO I GET RID OF IT RIGHT?



SOLUTION: REUSE IT! EXPLORE THESE REUSE OPTIONS:

- Sell the item(s): post them online or have a garage sale
- Post the items for free as a "curb alert" on [Craigslist](#), [Freecycle](#), [NextDoor](#), [OfferUp](#), or [Buy Nothing Newton](#).
- Donate the items to a [charity](#) that accepts furniture.

* Note: TUBE TVs HAVE NO REUSE OUTLET

MATTRESSES AND BOX SPRINGS MUST BE RECYCLED. MassDEP has banned the disposal of mattresses and box springs effective 11/1/22. These items must be recycled if they are unable to be reused. Accepted:

- Mattresses (traditional, inner spring, latex, memory foam, and "mattress in a box") mattresses of all sizes
- Box springs of all sizes
- Each mattress (of any size) counts as one item
- Each box spring counts as one item. Split box springs count as two items.

SOLUTION: NEWTON OFFERS CURBSIDE PICKUP (\$60/ITEM) OR DROP-OFF (\$35/ITEM)

DETERMINE RECYCLABILITY

IS THE ITEM:

- A major kitchen appliance?
- An electronic device from a home office or home entertainment area?
- Made of more than 50% metal (by weight)?
- Made of 100% rigid plastic?

TO DROP-OFF A MATTRESS OR BOX SPRING:

1. [Pay](#) for your mattress or box spring drop-off [HERE](#). The fee is \$35 per item.
2. Take your item to the RRC.
3. Check in with the attendant. Proof of payment is required at time of drop-off for all mattresses and box springs. Quantity of items being dropped off must match receipt.
4. Unload mattress or box spring and load items into the storage container.

THIS IS A BULKY ITEM. Common items with preparation requirements:

- Any single non-recyclable item that is too large to fit into the blue trash cart and is not recyclable through an existing City program.
- Carpet and loose scrap wood must be tied in a roll or bundle that is no more than four feet in length and weighs no more than fifty pounds. Each roll or bundle counts as one item.
- A wooden futon frame counts as one item.
- A futon mattress counts as one item.
- One couch, including all sections of a sectional couch and any loose couch cushions counts as one item. This includes sleeper sofas as one item.
- All pieces of a wooden bed frame, including headboard, footboard, and rails counts as one item.
- All pieces of a wooden furniture item that has been dismantled counts as one item. This could include a wooden bookshelf or desk that has been dismantled into a set of pieces.
- A dining table with up to 4 matching chairs count as one item.
- One pair of skis counts as one item.
- Vacuum cleaner or any other mixed-material item that is not primarily made of metal counts as one item.
- Cardboard is not bulky waste. Cut, fold or flatten cardboard so that it fits in the green recycling cart or bring excess to the Resource Recovery Center.
- There is a weight limit of 150 pounds per item. Items that weigh more than this amount require privately contracted service.

THIS IS A "WHITEGOODS" ITEM (APPLIANCE/SCRAP METAL/E-WASTE/RIGID PLASTIC). Common items include:

Large Appliances:

stoves	refrigerators	dehumidifiers	washers	air conditioners
microwaves	freezers	dishwashers	dryers	water coolers

Metal items include anything that does not have a higher use and consists of primarily metal:

metal filing cabinets	metal outdoor furniture
metal shelves	basketball hoops—must be in two pieces for curbside collection
lawn mowers (remove fluids)	soccer/hockey/lacrosse goals—the metal frame of the goal must be disassembled into pieces that lie flat for transport
snow blowers (remove fluids)	exercise equipment (treadmill, elliptical, stationary bike, weight bench, etc.)
broken bicycles	
patio umbrellas	
metal lamps	
water heaters	

E-waste, includes:

computers	computer monitors	small kitchen appliances (toaster, blender, etc.)
laptops	printers	electrical cords/chargers, string lights
TVs	DVD/VCR/Bluray	cell phones
e-readers	video game consoles	tablets

Other large recyclable materials included in this category:
Large rigid plastic items (kids playhouse, kids play kitchen, broken laundry basket)
Tires

SOLUTION: NEWTON OFFERS CURBSIDE PICKUP (\$25/ITEM) OR DROP-OFF (NO COST*)

* Drop-off of TVs & monitors requires a \$25 per item fee.

TO REQUEST CURBSIDE COLLECTION FOR MATTRESS & BOX SPRING RECYCLING:

- [Pay](#) for your mattress or box spring pickup [HERE](#). The fee is \$60 per item.
- Payments received by 10am on Friday will be picked up the following week on Thursday (scheduling deadline is Thursday by 10am if a holiday falls on a Friday)

SOLUTION: NEWTON OFFERS CURBSIDE COLLECTION FOR \$20 PER ITEM.

TO REQUEST A BULKY ITEM PICKUP:

- [Pay](#) for your bulk item pickup [HERE](#).
- Payments received by 10am on Friday will be picked up the following week on your trash day (deadline is Thursday by 10am if a holiday falls on a Friday).

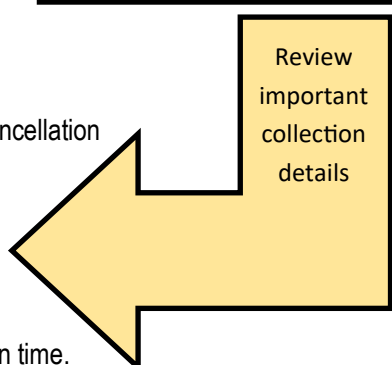
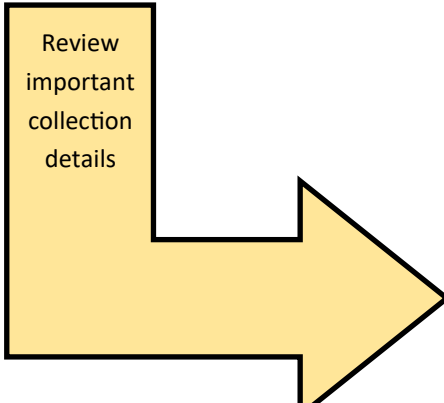
TO REQUEST CURBSIDE COLLECTION FOR APPLIANCE / SCRAP METAL / E-WASTE / RIGID PLASTIC ITEMS:

- [Pay](#) for your appliance / scrap metal / e-waste / rigid plastic item pickup [HERE](#). The fee is \$25 per item.
- Payments received by 10am on Friday will be picked up the following Thursday (scheduling deadline is Thursday by 10am if a holiday falls on a Friday; pickup day will be on Friday if a major holiday falls on Thursday).

TO DROP-OFF AN APPLIANCE / SCRAP METAL / E-WASTE / RIGID PLASTIC ITEM AT NO COST*:

1. Take your item to the RRC.
2. Check in with the attendant.

* Drop-off of TVs & monitors requires a \$25 per item fee. [Pay HERE](#). Proof of payment is required at time of drop-off for TVs & monitors.



WHAT TO EXPECT AFTER PAYMENT TRANSACTION IS COMPLETED:

1. You will receive an email within 1-2 business days from Newton Customer Service.
2. You will receive a reminder email the business day before your pickup.
3. Set the item(s) out by 7am on the collection day.
4. You will receive a confirmation email after the collection is complete.

REFUND POLICY

- A refund will only be issued if a cancellation is processed and you receive a cancellation email by 10am on the business day prior to the collection date.
- No refund will be granted if an item is scavenged from the curb after the above deadline.
- No refund will be granted if an item is not set out on time.

NOTE: An additional request and fee will be required if the item was not set out on time.